

**Qualification Title:** New Zealand Certificate in Recreation Safety Auditing (Level 6) with optional endorsements in Adventure Activities; and Incident and Accident Investigations

**Qualification number:** 2302

**Date of review:** 5 May 2016.

**Final decision on consistency: NATIONAL CONSISTENCY CONFIRMED**

### Threshold

The threshold to determine sufficiency with the graduate profile was determined as evidence of:

- Graduates who can conduct safety audits on recreation organisations for compliance with the Health and Safety and Employment Act 2011 and who are able to mentor and support client operators to make improvements to meet required standards.
- Graduates of the *Adventure Activities* endorsement who are able understand and apply safety audit standards for adventure activities.

### Tertiary Education Organisations with sufficient evidence

Tertiary Education Organisation	Final rating
Skills Active	<b>Sufficient</b>

### Introduction

This is a level 6 qualification of 55 credits, designed to provide the recreation sector with graduates who can conduct safety audits on recreation organisations. The qualification certifies standards of professional practice for recreational safety auditors, and in turn enables confidence in the safety procedures of businesses offering recreation activities. Graduates operate under the requirements of ISO19011:2011: *Guidelines for auditing management systems*.

There are optional endorsements in:

- *Adventure Activities* for those specialising in auditing adventure activities as defined in regulation 4 of the Health and Safety in Employment (Adventure Activities) Regulations 2011 and/or
- *Incident and Accident Investigations* for those wishing to undertake incident and accident investigations in recreation situations.

This qualification may build on senior outdoor instruction qualifications, or other health and safety management qualifications, which recognise the advanced technical recreational skills and safety management knowledge in their chosen audit area.

## Final Consistency Review Report

The qualification was registered in February 2014. There were 5 graduates reported in 2014 and 3 in 2015. Only one TEO has so far reported graduates who have been awarded the qualification based on a programme delivered and assessed in the workplace.

### Evidence

A range of evidence was submitted to demonstrate that graduates had skills and knowledge consistent with those specified in the graduate profile of the qualification, and met the required threshold. For instance:

- Evidence that all eight graduates had completed at least five formal audits of recreation organisations.
- Verification from an independent professional who confirmed that each of the audits met the requirements of ISO19011:2011 which is the safety audit standard that is most frequently applied to recreation activities in New Zealand. In order to meet this standard auditors had to
  - confirm compliance with ISO19011:2011
  - understand audit principles, procedures and methods and apply these to the safety audits of the recreation organisations
  - apply knowledge of legal and contractual requirements to the safety audits
  - understand recreation Safety Management Systems and their purpose and apply these to the audit process
- Full portfolios and supplementary evidence of two graduates (25%) were tabled at the review. The portfolios contained full reports from five safety audits conducted by each graduate. Given the sensitive nature of the audit information and that it came from real organisations, it was tabled, viewed and returned. These portfolios confirmed that the graduates had also mentored and trained safety managers of the organisations that they had audited to help them to lift performance to meet the required standards.

### **How well does the evidence provided by the education organisation demonstrate that its graduates match the graduate outcomes at the appropriate threshold?**

The evidence presented at the review meeting clearly demonstrated that the graduates match the graduate outcomes at the required level. The evidence discussed above is directly aligned to the elements of the graduate profile and shows that graduates meet the threshold.

The criteria used to judge the above evaluation question were (p10 NZQA consistency guidelines):

- The nature, quality and integrity of the evidence presented by TEO
- How well the organisation has analysed, interpreted and validated the evidence, and used the understanding gained to achieve actual or improved consistency
- The extent to which the TEO can reasonably justify and validate claims and statements relating to the consistency of graduate outcomes, including in relation to other providers of programmes leading to the qualification

## **Final Consistency Review Report**

### **Special Focus**

The focus of this review is on the “Adventure Activities” strand of the qualification. At the time of the review, no graduates had been reported for the “Accident and Incident Investigations” strand.

### **Examples of good practice**

The provider contracted one independent expert to act as assessor across all of the eight graduate portfolios. This helped to ensure authenticity and consistency of assessment.

### **Issues and concerns**

It was noted that the ISO standard for Adventure Activities is changing. This will require a change in the qualification and aligned unit standards.

### **Recommendations to Qualification Developer**

Also noted that there is inconsistency in the conditions in the qualification as to the number of audits required (3 or 4). Based on the evidence reviewed, evidence of 3 completed audits of a safety management system and on-site evaluation of its implementation would be sufficient. It is recommended the wording of this qualification condition is changed to clarify this.