

# NZQA

New Zealand Qualifications Authority  
Mana Tohu Matauranga O Aotearoa

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## Contact us

### Contact by phone or post

#### NZQA Call Centre is open Monday - Friday, 8.00 am - 5.00 pm

Freephone in NZ:	0800 697 296	
Telephone:	+64 (4) 463 3000	
Fax:	+64 (4) 463 3112	
Postal address:	PO Box 160 Wellington 6140 New Zealand	
Street address:	Level 13 125 The Terrace Wellington 6011	The Millenium Centre Building A Level 2 600 Great South Rd Auckland 1062

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### Contacting us by email

If you know the service unit you wish to contact, select them from the list below to email them direct:

<a href="#">The NZQA Call Centre</a>	<a href="#">Communications</a>
<a href="#">Customer Resources</a>	<a href="#">Finance</a>
<a href="#">Māori Qualifications Service</a>	<a href="#">National Qualifications Service</a>
<a href="#">People &amp; Capability</a>	<a href="#">Qualifications Recognition Services</a>
<a href="#">Schools Liaison</a>	<a href="#">Secondary Examinations</a>
<a href="#">Secondary Moderation</a>	<a href="#">Tertiary Assessment &amp; Moderation</a>
<a href="#">Tertiary Records</a>	

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### Provider enquiries

Select a topic:

- [External evaluation and review](#)
- [Registration, accreditation, course approval and degree applications](#)
- [Self-assessment](#)
- [Student fee protection](#)
- [Risk and compliance team](#)

### Make a complaint

If you are unhappy with the service you have received from NZQA or a registered provider there are several ways you can [make a complaint](#).

## **Media enquiries**

If you are following up on a media story, call 0274 5757 83. If you have a specific question, please [email our Media Unit](#)

## **National Education Information Centre**

As part of New Zealand's entry to the Lisbon Recognition Convention, the New Zealand Qualifications Authority (NZQA) was designated as New Zealand's National Education Information Centre. Ask [NEIC a question](#) or read more [about the NEIC](#).

## **Website feedback**

If you have any comments or suggestions regarding this website please [send us your feedback](#).

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