

# NZQA

New Zealand Qualifications Authority

Mana Tohu Matauranga O Aotearoa

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## Examinations are over - what happens next?

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The 2016 NCEA and New Zealand Scholarship exams have finished but there's still a lot that happens between now and when results are released in January 2017.

### ***When will my papers be marked?***

Marking is underway and will continue over the Christmas period. Your results are entered into our system in preparation for further checks and testing before results release in January.

### ***I was affected by the earthquakes (or another emergency, or unforeseen event that affected me taking part in exams). Should I do anything?***

There is a derived grade process available for NCEA students who are unable to attend an NZQA exam through illness or misadventure or if performance is impaired in preparing for an exam.

Because schools manage this process and send information about students derived grades to NZQA you should check with your teacher or school in the first instance if you are unsure about anything.

If your school was closed because of the earthquakes and flooding that started Monday 14 November, and/or you weren't able to sit examinations because of those events, it is most likely that your school has implemented the emergency derived grade process and used standard specific work (such as practice exams) that you produced during the year to submit a recommended grade to NZQA.

Your NCEA results will not show that the grade you achieved was a result of a derived grade - your result will look like all your others on your official record.

### ***How do I get my results?***

You will get your results online when they are released by NZQA on Tuesday 17 January 2017. You will need to log in to the NZQA website using your NSN and password.

We suggest you practise accessing the [Learner Login](#) before Christmas to be sure you have your correct NSN and password. This will mean that on the day results are available you aren't held up by having to confirm details or change passwords. (You'll also get a reminder email from us next week about this).

If you try to log in and find you've forgotten your password, you can follow the directions on the screen to have a new one emailed to you.

### ***Once I have my results, what should I do next?***

It's important that you start to think about what your goals for next year are and if you're still at school, what your subject choices should be to help you reach those goals.

If you're still at school, your teachers have your results and they can talk to you about your plans for next year. You could also meet with the careers advisor to discuss your interests.

### ***Do I get my papers back?***

Your papers are sent back to you (they might not all arrive together in one envelope) from mid-January onwards.

With your papers you'll get information about what to do if you want to apply for a review or reconsideration.

Regarding the return of digital work and portfolios, please refer to your [candidate information sheet](#) for information.

### ***What are reviews and reconsiderations?***

After looking closely at your answer booklets or portfolios, you may wish to apply for a [review or reconsideration](#) of your results.

In a review all sections of a booklet or portfolio are checked to make sure they have been marked and results correctly recorded. There is no re-marking.

A reconsideration involves reassessing/re-marking your answer booklet. You must pay for reconsiderations but the cost is refunded if the process leads to a change in your grade.

### ***What do I do if I'm unsure about my results, what they mean and whether they are correct?***

Once you log in and view your Record of Achievement you should discuss any questions you have with your school in the first instance. Your teachers know about the work you completed during the year and can talk through your results.

NZQA also has a call centre that you can ring if you want to clarify your results. It is very busy during mid-January but you can phone us on 0800 697 296 with any questions Monday to Friday between 8am and 5pm.

### ***How do I order an NCEA certificate or official Record of Achievement?***

You can order results documents through the [Learner Login](#).

The Record of Achievement (ROA) is an official transcript of all the national qualifications and standards that a person has ever achieved. You can print your own copy when you login.

You are entitled to one free officially printed ROA each year - any more copies will cost you \$15.30 each. These will be posted to the address of your choice.

**Please note that your ROA is updated with your 2016 results after results release in January 2017. This means that anything you order before then will not show all your results - we suggest you don't place an order until after results release.**

You are also entitled to one free NCEA certificate at each level and one free University Entrance certificate (provided you have paid any relevant fees) each year - any more copies will cost you \$15.30 each.