

<b>Title</b>	<b>Ensure staff compliance with procedures for carrying out non-cash dealings in a casino cashiering area</b>		
<b>Level</b>	<b>4</b>	<b>Credits</b>	<b>8</b>

<b>Purpose</b>	People credited with this unit standard are able to, in a casino cashiering area, ensure staff compliance with procedures for: the issue of gaming chip purchase vouchers; the redemption of gaming chips and/or gaming chip purchase vouchers; and non-cash transactions.
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<b>Classification</b>	Tourism > Casino Cashiering
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<b>Available grade</b>	Achieved
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## Guidance Information

- Definitions**  
*Industry procedures* refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, Minimum Operating Standards, Gazetted Rules, Licence Conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission respectively. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include, without limitation, quality assurance, documentation, security, communications, health and safety, and personal behaviour.  
*EFTPOS* refers to Electronic Funds Transfer at Point of Sale.
- The Gambling Act 2003 is the main piece of legislation relevant to this unit standard together with the associated regulations, including but not limited to the Gambling (Harm Prevention and Minimisation) Regulations 2004 and Gambling (Prohibited Property) Regulations 2005, and their subsequent amendments.

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## Outcomes and performance criteria

### Outcome 1

Ensure staff compliance with procedures for the issue of gaming chip purchase vouchers in a casino cashiering area.

### Performance criteria

- Procedures followed by staff for the issue of gaming chip purchase vouchers are verified as being in accordance with industry procedures.

**Outcome 2**

Ensure staff compliance with procedures for the redemption of gaming chips and/or gaming chip purchase vouchers in a casino cashiering area.

**Performance criteria**

- 2.1 Procedures followed by staff for the redemption of gaming chips and/or gaming chip purchase vouchers are verified as being in accordance with industry procedures.

**Outcome 3**

Ensure staff compliance with procedures for non-cash transactions in a casino cashiering area.

**Performance criteria**

- 3.1 Procedures followed by staff for granting non-cash transactions are verified as being in accordance with legislation and industry procedures.
- 3.2 Procedures followed by staff for handling non-cash transactions are verified as being in accordance with legislation and industry procedures.
- Range non-cash transactions may include but are not limited to – debit cards, cheques, bank drafts, travellers' cheques, bank cheques.
- 3.3 Procedures followed by staff for EFTPOS transactions are verified as being in accordance with industry procedures.

<b>Planned review date</b>	31 December 2023
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	30 July 1998	N/A
Revision	2	25 September 2001	N/A
Review	3	23 April 2008	N/A
Revision and Rollover	4	1 November 2018	N/A
Revision and Rollover	5	29 July 2021	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

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**Comments on this unit standard**

Please contact ServiceIQ [qualifications@serviceiq.org.nz](mailto:qualifications@serviceiq.org.nz) if you wish to suggest changes to the content of this unit standard.