

Title	Ensure staff compliance with deposit and cheque handling procedures in a casino cashiering area		
Level	4	Credits	10

Purpose	People credited with this unit standard are able to, in a casino cashiering area, ensure staff compliance with procedures for: opening of a deposit account for a casino patron; acceptance of a deposit from a casino patron; redemption of a deposit account for a casino patron; accepting a cheque from a casino patron; and redeeming a cheque for a casino patron.
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Classification	Tourism > Casino Cashiering
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Available grade	Achieved
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Guidance Information

- Definition**
Industry procedures refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, Minimum Operating Standards, Gazetted Rules, Licence Conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission respectively. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include, without limitation, quality assurance, documentation, security, communications, health and safety, and personal behaviour.
- The Gambling Act 2003 is the main piece of legislation relevant to this unit standard together with the associated regulations, including but not limited to the Anti-Money Laundering and Countering Financing of Terrorism Amendment Act 2017; Gambling (Harm Prevention and Minimisation) Regulations 2004 and Gambling (Prohibited Property) Regulations 2005, and their subsequent amendments.

Outcomes and performance criteria

Outcome 1

Ensure staff compliance with procedures for opening of a deposit account for a casino patron in a casino cashiering area.

Performance criteria

- 1.1 Procedures followed by staff for opening a deposit account for a casino patron are verified as being in accordance with industry procedures and the Anti-Money Laundering and Countering Financing of Terrorism Amendment Act 2017.

Outcome 2

Ensure staff compliance with procedures for acceptance of a deposit from a casino patron in a casino cashiering area.

Performance criteria

- 2.1 Procedures followed by staff for acceptance of money to a casino patron's deposit account are verified as being in accordance with industry procedures and the Anti-Money Laundering and Countering Financing of Terrorism Amendment Act 2017.

Outcome 3

Ensure staff compliance with the procedures for redemption of a deposit account for a casino patron in a casino cashiering area.

Performance criteria

- 3.1 Procedures followed by staff for redeeming a deposit account for a casino patron are verified as being in accordance with industry procedures and the Anti-Money Laundering and Countering Financing of Terrorism Amendment Act 2017.

Outcome 4

Ensure staff compliance with the procedures for accepting a cheque from a casino patron in a casino cashiering area.

Range type of cheque, currency of cheque, holding of cheque.

Performance criteria

- 4.1 Procedures followed by staff for accepting a cheque from a casino patron are verified as being in accordance with industry procedures and the Anti-Money Laundering and Countering Financing of Terrorism Amendment Act 2017.

Outcome 5

Ensure staff compliance with procedures for redeeming a cheque for a casino patron in a casino cashiering area.

Performance criteria

- 5.1 Procedures followed by staff for redeeming a cheque for a casino patron are verified as being in accordance with industry procedures and the Anti-Money Laundering and Countering Financing of Terrorism Amendment Act 2017.

Planned review date	31 December 2023
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	30 July 1998	N/A
Revision	2	25 September 2001	N/A
Review	3	23 April 2008	N/A
Revision and Rollover	4	1 November 2018	N/A
Revision and Rollover	5	29 July 2021	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServiceIQ qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.