

Title	Identify jewellery requirements, and present options to customers		
Level	2	Credits	3

Purpose	People credited with this unit standard are able to identify jewellery requirements, and present options to customers.
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Classification	Retail, Distribution, and Sales > Jewellery Sales and Service
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Available grade	Achieved
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Guidance Information

- 1 This unit standard is based on the unit of competency SIRRRPK008A, *Recommend jewellery products and services*. ServiceIQ acknowledges the assistance provided by the Australian Service Industries Skills Council (Service Skills Australia) in permitting the unit of competency to be used as the basis for this unit standard.
- 2 All tasks are to be carried out in accordance with organisational procedures, the organisation being the enterprise carrying out the work.
- 3 Any relevant Acts, regulations, and bylaws must be complied with during assessment against this standard.
- 4 Competency for this standard requires evidence for three different pieces of jewellery.
- 5 Definitions
Jewellery includes rings, necklaces, bracelets, chains, brooches, earrings, watches.
Organisational procedures referred to in this unit standard may include but are not limited to the applicable procedures found in the following: organisational performance guidelines and standards; manufacturer's procedures and specifications; Government and local body legislation.
Relevant product information may include but is not limited to store or suppliers' product manuals, product leaflets, catalogues, magazines, journals, books, sales representative's documentation, technical and design staff, internet, store warranty information, product warranty manuals, suppliers and manufacturers.

Outcomes and performance criteria

Outcome 1

Identify jewellery requirements, and present options to customers.

Performance criteria

1.1 Jewellery suitable to customer requirements is identified in accordance with relevant product information.

Range relevant product information – price range, type and/or brand, place of origin, manufacture, suppliers, quality, durability, manufacturer’s storage and care requirements, warranties, availability, guarantees.

1.2 For jewellery identified in performance criterion 1.1 features and benefits are identified and explained using relevant product information in accordance with relevant product information.

Range features may include but are not limited to – weight, quality, length, width, price, adjustability;
benefits may include but are not limited to – wearability, durability, value, appeal.

This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	20 March 2008	31 December 2018
Review	2	8 December 2016	31 December 2024
Review	3	2 March 2023	31 December 2024

Consent and Moderation Requirements (CMR) reference

0225

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.