

National Certificate in Window Cleaning

Level 2

Credits 42

Purpose

The National Certificate in Window Cleaning [Ref: 0219] is awarded to people with competence in the cleaning maintenance of windows including exterior buildings surfaces. Holders of this qualification are able to consult with a client; define the parameters in which they are working; make informed decisions on how best to carry out instructions in a professional manner and communicate with the client when required. Holders of this certificate will be able to work in an area to gain skills and knowledge towards managing an exterior building/window cleaning operation.

Credit Range

	Compulsory	Elective
Level 1 credits	-	-
Level 2 credits	8	4
Level 3 credits	18	-
Level 4 credits	12	-
Minimum totals	38	4

Requirements for Award of Qualification

This qualification will be awarded to people who have met the requirements of the compulsory section and a minimum of four credits from the elective section.

Award of NQF Qualifications

Credit gained for a standard may be used only once to meet the requirements of this qualification.

Unit standards and achievement standards that are equivalent in outcome are mutually exclusive for the purpose of award. The table of mutually exclusive standards is provided in the Qualifications Authority *Rules and Procedures* publications available at www.nzqa.govt.nz/ncea/.

Reviewed standards that continue to recognise the same overall outcome are registered as new versions and retain their identification number (Id). Any version of a standard with the same Id may be used to meet qualification requirements that list the Id and/or that specify the past or current classification of the standard.

Detailed Qualification Requirements

Compulsory

All the standards listed below are required.

Field Service Sector
Subfield Cleaning and Caretaking
Domain Cleaning Skills

Id	Title	Level	Credit
1569	Clean windows	2	2
1585	Clean exterior surfaces and buildings at and above ground level	3	6
7442	Follow safe work practices in the cleaning industry	2	6

Domain Window Cleaning

Id	Title	Level	Credit
1586	Clean windows using ground based access equipment	3	6
1587	Clean windows using access equipment	3	6
1588	Clean windows using abseiling technique	4	12

Elective 1

A minimum of 4 credits is required from the following standards.

Field Humanities
Subfield Communication Skills
Domain Interpersonal Communications

Id	Title	Level	Credit
1277	Communicate information in a specified workplace	2	3

Field Service Sector
Subfield Service Sector Skills
Domain Service Sector – Core Skills

Id	Title	Level	Credit
57	Provide customer service in given situations	2	2
377	Work in a diverse workplace	2	2

Transition Arrangements

Version 4

Version 4 was issued in order to update unit standard 7442.

Changes to structure and content

- unit standard 7442 has increased from 4 to 6 credits
- compulsory credits have increased from 36 to 38 credits
- total credits have increased from 40 to 42 credits.

Previous version information

Version 3 of this qualification was issued to take into account the review of cleaning skills unit standards. Changes to structure and content included: titles and credit of reviewed unit standards updated; compulsory credits decreased from 38 to 36; credit total decreased from 42 to 40; and unit standard 56, *Attend to customer enquiries face-to-face and on the telephone*, removed from the elective set.

Please note: exemption for unit standard 7442 for people credited with 1562 does not apply to version 3 or 4.

Version 2 of this qualification was issued following a review of Cleaning and Caretaking unit standards.

People transferred from version 1 to version 2 of this qualification, who have gained credit for the following expiring unit standard will be exempt from the requirement to gain credit for the replacement unit standard.

Expiring Standard	Replacement Standard
1562	7442

NQF Registration Information

Process	Version	Date	Last Date for Award
Registration	1	October 1996	December 2006
Revision	2	June 1998	December 2006
Revision	3	November 2000	N/A
Revision	4	November 2004	N/A

Standard Setting Body

Community Support Services ITO Limited (Careerforce)
PO Box 2637
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Telephone 03 371 9295
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Email info@careerforce.org.nz
Website www.careerforce.org.nz

Any person or organisation may contribute to the review of this qualification by sending feedback to the standard setting body at the above address.

The review of this qualification is planned to take place in 2009.

Other standard setting bodies whose standards are included in the qualification

NZQA

Certification

The certificate will display the logos of the Qualifications Authority and Community Support Services ITO Limited (Careerforce).

Classification

This qualification is classified according to the NQF classification system and the New Zealand Standard Classification of Education (NZSCED) system as specified below.

NQF Classification		NZSCED	
Code	Description	Code	Description
755	Service Sector/Cleaning and Caretaking/Window Cleaning	039909	Engineering and Related Technologies/Other Engineering and Related Technologies/Cleaning

Quality Management Systems

Providers and Industry Training Organisations must be accredited by a recognised Quality Assurance Body before they can register credits from assessment against standards. Accredited providers and Industry Training Organisations assessing against standards must engage with the moderation system that applies to those standards. Accreditation requirements and the moderation system are outlined in the associated Accreditation and Moderation Action Plan (AMAP) for each standard.

Prerequisite Diagram

