

National Certificate in Urban Pest Management with optional strands in Fumigation, Vertebrate Pests, Wood Borer, Shooting, Bird Control, Textile Pests, Bedbug Control, and Ant Control

Level 2

Credits 66

This qualification has been **reviewed**. The last date to meet the requirements is 31 December 2018.

Transition Arrangements

This qualification has been reviewed and replaced by the New Zealand Certificate in Pest Control (Level 3) with strands in Rural and Urban [Ref: 2443] and the New Zealand Certificate in Pest Management (Level 4) with strands in Pest Animal and Pest Plant [Ref: 2444].

The last date for entry into programmes leading to the qualification is 31 December 2016.

The last date to meet the requirements of the qualification is 31 December 2018 at which point the qualification will be designated discontinued. From that date no results can be reported against the qualification.

For detailed information see [Review Summaries](#) on the NZQA website.

This qualification contains expiring unit standards for which replacement unit standards have been registered. For the purposes of this qualification, people who have gained credit for the replacement unit standards are exempt from the requirement to gain credit for the expiring unit standards.

Credit for	Exempt from
26552	6401
26551	6402

NZQF National Qualification Registration Information

Process	Version	Date	Last Date for Assessment
Registration	1	December 1996	December 2009
Revision	2	June 1998	December 2009
Review	3	July 2000	December 2009
Revision	4	August 2004	December 2009
Review	5	July 2008	December 2018
Review	6	October 2014	December 2018

Standard Setting Body

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Reviewed

National Certificate in Urban Pest Management with optional strands in Fumigation, Vertebrate Pests, Wood Borer, Shooting, Bird Control, Textile Pests, Bedbug Control, and Ant Control

Level	2
Credits	66

Purpose

The National Certificate in Urban Pest Management [Ref: 0256] is an introductory qualification for the urban pest management industry. It recognises people who have demonstrated the knowledge and skills necessary to operate, under supervision, as an urban pest manager in commercial and/or domestic premises. People who hold this certificate have also demonstrated competence in more generic skills in the areas of health and safety, communications, and customer service. This certificate is also designed to provide a means of recognising prior learning for those already in the industry.

The optional strands in Fumigation, Vertebrate Pests, Wood Borer, Shooting, Bird Control, Textile Pests, Bedbug Control and Ant Control allow recognition for people who choose to specialise in carrying out, one or more of, a variety of urban pest management services at an advanced level.

Special Notes

This certificate is also designed to provide a means of recognising prior learning for those already in the industry. Assessment of recognition of prior learning may be conducted by an assessor appointed by the Community Support Services ITO Limited (Careerforce).

Application for recognition of prior learning supported by appropriate documentation may be directed to the Chief Executive, Community Support Services ITO Limited (Careerforce).

Credit Range

	Compulsory	Elective
Level 1 credits	6	–
Level 2 credits	27	–
Level 3 or above credits	30	3
Minimum totals	63	3
Total for qualification	66	
Level of qualification	2	

	Fumigation Optional Strand	Vertebrate Pests Optional Strand	Wood Borer Optional Strand
Level 4 credits	15	15	15
Minimum totals	15	15	15
Level of qualification with optional strand	3	3	3

	Shooting Optional Strand	Bird Control Optional Strand	Textile Pests Optional Strand
Level 3 credits	5	–	–
Level 4 credits	–	15	15
Minimum totals	5	15	15
Level of qualification with optional strand	2	3	3

	Bedbug Control Optional Strand	Ant Control Optional Strand
Level 4 credits	15	20
Minimum totals	15	20
Level of qualification with optional strand	3	3

Requirements for Award of Qualification

Award of NZQF National Qualifications

Credit gained for a standard may be used only once to meet the requirements of this qualification.

Unit standards and achievement standards that are equivalent in outcome are mutually exclusive for the purpose of award. The table of mutually exclusive standards is provided on the New Zealand Qualifications Authority (NZQA) website: <http://www.nzqa.govt.nz/qualifications-standards/standards/standards-exclusion-list/>.

Reviewed standards that continue to recognise the same overall outcome are registered as new versions and retain their identification number (ID). Any version of a standard with the same ID may be used to meet qualification requirements that list the ID and/or that specify the past or current classification of the standard.

Summary of Requirements

- Compulsory standards
- Elective – A minimum of 1 standard as specified

The following strands are optional

- Fumigation Optional Strand
- Vertebrate Pests Optional Strand
- Wood Borer Optional Strand
- Shooting Optional Strand
- Bird Control Optional Strand
- Textile Pests Optional Strand
- Bedbug Control Optional Strand
- Ant Control Optional Strand

Detailed Requirements

Compulsory

The following standards are required

Agriculture, Forestry and Fisheries > Pest Management > Urban Pest Management

ID	Title	Level	Credit
3254	Follow safe practices in the urban pest management industry	2	6
3255	Demonstrate knowledge required by a trainee in the urban pest management industry	2	7
3256	Locate information and complete documentation and records for urban pest management operations	2	3
3257	Follow treatment procedures to control insects and spiders in the urban pest management industry	2	8
3258	Apply treatments to control insects and spiders in the urban pest management industry	3	6
3259	Apply treatments to control rodents in the urban pest management industry	3	6
3260	Demonstrate knowledge required by a service technician in the urban pest management industry	3	11

Health > Health Studies > Core Health

ID	Title	Level	Credit
6401	Provide first aid	2	1
6402	Provide resuscitation level 2	1	1

Health > Occupational Health and Safety > Occupational Health and Safety Practice

ID	Title	Level	Credit
497	Demonstrate knowledge of workplace health and safety requirements	1	3

Humanities > Communication Skills > Writing

ID	Title	Level	Credit
1279	Write in plain English	3	3
3491	Write a report	3	4

Service Sector > Service Sector Skills > Service Sector - Core Skills

ID	Title	Level	Credit
56	Attend to customer enquiries face-to-face and on the telephone	1	2
57	Provide customer service in given situations	2	2

Elective

A minimum of 1 standard

Humanities > Communication Skills > Interpersonal Communications

ID	Title	Level	Credit
1307	Speak to a specified audience in a predictable situation	3	3
1312	Give oral instructions in the workplace	3	3
11097	Listen to gain information in an interactive situation	3	3

Fumigation Optional Strand

The following standard is required

Agriculture, Forestry and Fisheries > Pest Management > Urban Pest Management

ID	Title	Level	Credit
3263	Control pests by fumigation in the urban pest management industry	4	15

Vertebrate Pests Optional Strand

The following standard is required

Agriculture, Forestry and Fisheries > Pest Management > Urban Pest Management

ID	Title	Level	Credit
3264	Apply treatments to control vertebrate pests in the urban pest management industry	4	15

Wood Borer Optional Strand

The following standard is required

Agriculture, Forestry and Fisheries > Pest Management > Urban Pest Management

ID	Title	Level	Credit
3265	Apply treatments for the control of wood boring pests in the urban pest management industry	4	15

Shooting Optional Strand

The following standard is required

Agriculture, Forestry and Fisheries > Pest Management > Urban Pest Management

ID	Title	Level	Credit
3266	Control pests by shooting in the urban pest management industry	3	5

Bird Control Optional Strand

The following standard is required

Agriculture, Forestry and Fisheries > Pest Management > Urban Pest Management

ID	Title	Level	Credit
3262	Apply treatments and proofing for pest bird control in the urban pest management industry	4	15

Textile Pests Optional Strand

The following standard is required

Agriculture, Forestry and Fisheries > Pest Management > Urban Pest Management

ID	Title	Level	Credit
3261	Apply treatments to control stored product and textile pests in the urban pest management industry	4	15

Bedbug Control Optional Strand

The following standard is required

Agriculture, Forestry and Fisheries > Pest Management > Urban Pest Management

ID	Title	Level	Credit
24088	Demonstrate knowledge and apply treatments to control bedbugs in the urban pest management industry	4	15

Ant Control Optional Strand

The following standard is required

Agriculture, Forestry and Fisheries > Pest Management > Urban Pest Management

ID	Title	Level	Credit
22893	Demonstrate knowledge and apply treatments to control ants in the urban pest management industry	4	20

Transition Arrangements**Version 5**

This qualification was issued as version 5 in order to take account of the review of core generic standards 497, 1297, and 1307 and the addition of two new optional strands.

Changes to structure and content

- Titles of reviewed unit standards 497 and 1307 updated
- Standard 1279 credits increased from 2 to 3
- Standard 497 credits increased from 1 to 3
- Addition of Bedbug Control and Ant Control optional strands
- Number of core credits increased from 63 to 66 (and 78 to 86 depending on the optional strand).

People part way through an earlier version of the qualification may choose to complete that version or transfer to the latest version.

This qualification contains standards that replace earlier standards. For the purposes of this qualification people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards.

Credit for	Exempt from
1278	3491
3502	11097

Previous versions of the qualification

Version 4 was issued in order to take account of the review of *Urban Pest Management* standards. Changes to structure and content included: titles of reviewed standards updated; level of standard 3259 increased from 2 to 3; and prerequisite diagram updated.

Version 3 was issued following a review. Changes to structure and content included: strands for Bird Control and Textile Pests added; two alternative interpersonal skills standards 1307 and 1312 were added to elective and the structure amended to allow people to select one from the list; and prerequisite diagram updated.

Version 2 was issued following the review of the *Communication Skills* standards.

Other standard setting bodies whose standards are included in the qualification

New Zealand Industry Training Organisation
NZQA

Certification

This certificate will display the logos of NZQA, the Primary Industry Training Organisation and the organisation that has been granted consent to assess against standards that meet the requirements of the qualification (accredited).

Classification

This qualification is classified according to the classification system listed on the Directory of Assessment Standards (DAS) and the New Zealand Standard Classification of Education (NZSCED) system as specified below.

DAS Classification		NZSCED	
Code	Description	Code	Description
981	Agriculture, Forestry and Fisheries > Pest Management > Urban Pest Management	059901	Agriculture, Environmental and Related Studies > Other Agriculture, Environmental and Related Studies > Pest and Weed Control

Quality Management Systems

Providers and Industry Training Organisations must be granted consent to assess by a recognised Quality Assurance Body before they can register credits from assessment against standards. Organisation with consent to assess and Industry Training Organisations assessing against standards must engage with the moderation system that applies to those standards. Consent to assess requirements and the moderation system are outlined in the associated Consent and Moderation Requirements (CMR) for each standard.

Reviewed