

National Diploma in Logistics Operations

Level 5

Credits 130

This qualification is **expiring**. The last date to meet the requirements is 31 December 2012.

Purpose

The National Diploma in Logistics Operations [Ref: 0960] provides a qualification for middle and senior managers in the logistics industry, covering the management of the physical distribution of materials and goods. Management skills are a significant part of the qualification, along with skills in planning and managing a distribution centre, managing inventories and vehicle fleets, and planning logistics strategy.

The qualification is structured to provide maximum flexibility for specialisation in any aspect of a logistics operation, be it planning or management of a distribution centre or vehicle fleet, communications, training and assessment, global logistics, or customer service.

The diploma can build on the skills acquired through the National Certificate in Commercial Road Transport (Operations) with strands in Vehicle Despatch, and Operations Supervision, [Ref: 0861], and/or the National Certificate in Business (First Line Management) (Level 4) [Ref: 0649].

Credit Range

Level 4 credits	0-58
Level 5 credits	72-130
Level 6 credits	0-58

Requirements for Award of Qualification

Award of NZQF National Qualifications

Credit gained for a standard may be used only once to meet the requirements of this qualification.

Unit standards and achievement standards that are equivalent in outcome are mutually exclusive for the purpose of award. The table of mutually exclusive standards is provided on the New Zealand Qualifications Authority (NZQA) website: <http://www.nzqa.govt.nz/qualifications-standards/standards/standards-exclusion-list/>.

Reviewed standards that continue to recognise the same overall outcome are registered as new versions and retain their identification number (ID). Any version of a standard with the same ID may be used to meet qualification requirements that list the ID and/or that specify the past or current classification of the standard.

Summary of Requirements

- A minimum of 130 credits at Level 4 or above
 - Of which a minimum of 72 credits at Level 5 or above
- Elective 1 – A minimum of 44 credits as specified
- Elective 2 – A minimum of 15 credits as specified
- Elective 3 – A minimum of 6 credits as specified
- Elective 4 – A minimum of 12 credits as specified
- Elective 5 – A minimum of 6 credits as specified
- Balance – Balance

Detailed Requirements

Elective 1

A minimum of 44 credits at Level 5 or above

Field	Subfield	Domain
Business	Management	First Line Management

Elective 2

A minimum of 15 credits

Field	Subfield	Domain
Humanities	Communication Skills	Interpersonal Communications

Elective 3

A minimum of 6 credits at Level 5 or above

Field	Subfield	Domain
Service Sector	Commercial Road Transport	Road Transport Management

Elective 4

A minimum of 12 credits at Level 5

Field	Subfield	Domain
Service Sector	Logistics	Logistics Operations

Elective 5

A minimum of 6 credits at Level 5

Business > Accounting > Accounting - Middle Level

ID	Title	Level	Credit
11620	Prepare budget information	4	2

Business > Management > Management - Developing and Coordinating People

ID	Title	Level	Credit
7452	Plan, organise, and allocate work to achieve objectives	5	10
8493	Lead individuals and teams	5	5
8495	Develop self to improve performance	5	5

Business > Management > Quality Management

ID	Title	Level	Credit
8074	Establish, develop, and improve quality-focussed aspects of customer relationships	4	8

Education > Generic Education and Training > Assessment of Learning

ID	Title	Level	Credit
18203	Verify evidence for assessment for candidate	4	3

Humanities > Communication Skills > Writing

ID	Title	Level	Credit
9685	Write a short analytical report	5	4

Service Sector > Commercial Road Transport > Commercial Road Transport Skills

ID	Title	Level	Credit
1777	Cost transport service	4	3
1778	Select vehicles for use in transport service operations	5	3

Service Sector > Service Sector Skills > Service Sector - Core Skills

ID	Title	Level	Credit
11826	Develop and use customer satisfaction measurement tools	4	4

Field	Subfield	Domain
Service Sector	Retail, Distribution, and Sales	Retail and Distribution Management

Balance

The balance of credits to achieve

A minimum of 130 credits at Level 4 or above

- Of which a minimum of 72 credits at Level 5 or above

May come from the following

Business > Accounting > Accounting - Middle Level

ID	Title	Level	Credit
11620	Prepare budget information	4	2

Business > Management > Management - Developing and Coordinating People

ID	Title	Level	Credit
7452	Plan, organise, and allocate work to achieve objectives	5	10
8493	Lead individuals and teams	5	5
8495	Develop self to improve performance	5	5

Business > Management > Quality Management

ID	Title	Level	Credit
8074	Establish, develop, and improve quality-focussed aspects of customer relationships	4	8

Education > Generic Education and Training > Assessment of Learning

ID	Title	Level	Credit
18203	Verify evidence for assessment for candidate	4	3

Humanities > Communication Skills > Writing

ID	Title	Level	Credit
9685	Write a short analytical report	5	4

Service Sector > Commercial Road Transport > Commercial Road Transport Skills

ID	Title	Level	Credit
1777	Cost transport service	4	3
1778	Select vehicles for use in transport service operations	5	3

Service Sector > Service Sector Skills > Service Sector - Core Skills

ID	Title	Level	Credit
11826	Develop and use customer satisfaction measurement tools	4	4

Field	Subfield	Domain
Business	Management	First Line Management
Humanities	Communication Skills	Interpersonal Communications
Service Sector	Commercial Road Transport	Road Transport Management
	Logistics	Logistics Operations
	Retail, Distribution, and Sales	Retail and Distribution Management

Transition Arrangements

Version 2

Version 2 was issued following review to indicate that this qualification is expiring. It was republished following the inclusion of additional reverse transition for the First Line Management domain. The Business Information Management and Business Culture and Environment domains were included in the classification exemption table as displayed below.

For the purposes of this qualification, people who have gained credit for standards in the following classifications are exempt from the requirement to gain credit for standards in the expiring classification: First Line Management.

Standards from	Are treated as Standards from
Business > Business Administration > Business Information Management	Business > Management > First Line Management
Business > Business Environment > Business Culture and Environment	Business > Management > First Line Management
Business > Business Operations and Development > Systems and Resources Management	Business > Management > First Line Management
Business > Business Operations and Development > People Development and Coordination	Business > Management > First Line Management
Business > Financial Management > Financial Skills	Business > Management > First Line Management
Health > Occupational Health and Safety > Workplace Health and Safety Management	Business > Management > First Line Management
Humanities > Communication Skills > Interpersonal Communications	Business > Management > First Line Management

This qualification contains a standard that replaced an expiring standard. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
25463	7452

For detailed information see Review Summaries on the NZQA website.

NZQF National Qualification Registration Information

Process	Version	Date	Last Date for Assessment
Registration	1	August 2002	December 2012
Review	2	November 2010	December 2012
Republished	2	January 2011	December 2012

Standard Setting Body

NZ Motor Industry Training Organisation (Incorporated)
PO Box 10803
Wellington 6143

Telephone 0800 88 2121
Facsimile 04 494 0006
Email info@mito.org.nz
Website www.mito@org.nz

Other standard setting bodies whose standards are included in the qualification

NZQA

Certification

This certificate will display the logos of NZQA, NZ Motor Industry Training Organisation (Incorporated), and the organisation that has been granted consent to assess against standards that meet the requirements of the qualification (accredited).

Classification

This qualification is classified according to the classification system listed on the Directory of Assessment Standards (DAS) and the New Zealand Standard Classification of Education (NZSCED) system as specified below.

DAS Classification		NZSCED	
Code	Description	Code	Description
1816	Service Sector > Logistics > Logistics Operations	030515	Engineering and Related Technologies > Automotive Engineering and Technology > Automotive Vehicle Operations

Quality Management Systems

Providers and Industry Training Organisations must be granted consent to assess by a recognised Quality Assurance Body before they can register credits from assessment against standards. Accredited providers and Industry Training Organisations assessing against standards must engage with the moderation system that applies to those standards. Accreditation requirements and the moderation system are outlined in the associated Accreditation and Moderation Action Plan (AMAP) for each standard.