

## National Diploma in Community Work (Level 6)

**Level** 6

**Credits** 268

This qualification has been **reviewed and will not be replaced**. The last date to meet the requirements is 31 December 2020.

### Transition Arrangements

The last date for entry into programmes leading to the qualification is 31 December 2017. The last date for assessment of programmes leading to the award of the qualification is 31 December 2020, at which stage it will be discontinued.

For detailed information see [Review Summaries](#) on the NZQA website.

### NZQF National Qualification Registration Information

Process	Version	Date	Last Date for Assessment
Registration	1	December 2002	December 2020
Review	2	January 2017	December 2020

### Standard Setting Body

Community Support Services ITO Limited  
Careerforce  
PO Box 2637  
Wellington 6140

Telephone 04 915 7711  
Facsimile 04 915 7831

level of qualification: 6

credit total: 268

level 4 credits: 49

level 5 credits: 102

level 6 credits: 117

registration date: 9 December 2002

planned review date: 31 December 2006

**replacement information:** This qualification, the National Diploma in Community Work (Level 6) [Ref: 0987], the National Diploma in Social Work (Level 6) [Ref: 0989], and the National Diploma in Counselling (Level 6) [Ref: 0988] replace the National Diploma in Social Services with strands in Community Work, Counselling, and Social Work (Level 6) [Ref: 0251].

**fields, sub-fields and domains:**

COMMUNITY AND SOCIAL SERVICES

Social Services

community work

manage social services

professional development of social service workers

provide social services

social service work with abuse, neglect, and violence

**standard-setting body responsible for the qualification:**

Community Support Services ITO Limited (Careerforce)

**other standard-setting bodies whose unit standards are included in the qualification:**

None

## **1 purpose**

The National Diploma in Community Work (Level 6) leads on from the National Certificate in Social Services (Level 4) [Ref: 0250] and the National Certificate in Iwi/Maori Social Services (Level 4) [Ref: 0666].

This National Diploma provides recognition of the competence, knowledge, and skills required for community work at a professional level in a wide range of settings, in statutory and voluntary agencies and organisations, and in private practice. People awarded the National Diploma in Community Work (Level 6) are able to work in the social services industry under professional supervision, with a considerable degree of autonomy and accountability for achieving outcomes as a community worker at a professional level. They are able to establish and maintain working relationships with individuals, groups, and communities, and provide or facilitate the provision of services in community development. They are able to work within a framework for professional practice informed by knowledge and skills in the application and implementation of Te Tiriti o Waitangi in the social services. They practice according to ethical and legislative boundaries, and demonstrate an integrated practice theory for professional community work.

The National Diploma in Community Work (Level 6) is designed as a basic professional qualification for those people who are seeking employment as a Community Worker. There is some overlap between this diploma and the National Diploma in Youth Work (Level 6) [Ref: 0670], the National Diploma in Iwi/Māori Social Services (Level 6) [Ref 0667], the National Diploma in Counselling (Level 6) [Ref: 0988], and the National Diploma in Social Work (Level 6) [Ref: 0989].

## **2 regulations for the qualification**

### **2.1 entry information for programmes of education and training assessed against the unit standards in the qualification**

Open.

### **2.2 recognition of prior learning**

Learners may be granted recognition of prior learning on application either to providers of unit standards who are accredited to recognise prior learning according to NZQA requirements or to Community Support Services ITO Limited (Careerforce). for recognition for unit standards or for

parts or the whole of the qualification according to procedures it has established to meet NZQA requirements.

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### 2.3 summary of qualification requirements

The qualification will be awarded on attaining credit for all the unit standards in the compulsory section.

### 2.4 detailed qualification requirements

#### Compulsory

All the unit standards listed below are required.

FIELD: COMMUNITY AND SOCIAL SERVICES

Sub-field: Social Services

domain: community work

Unit No.	Unit Standard Title	Level	Credit
7914	Analyse concerns, issues, needs, and resources in the community	6	6
7931	Identify and define the community	4	6
7939	Provide a community or group with interpretations of social policies and structures	5	6
7990	Facilitate development of social service liaison and networking in the community	6	6
7991	Contribute to educational and recreational programmes and projects	4	6
7992	Facilitate educational and recreational programmes and projects	6	6
7994	Facilitate strategies to effect community or social change	6	6
7995	Implement programmes and projects to respond to community concerns, issues, and needs	5	6
7996	Facilitate strategies to effect change in social policies, structures, or service delivery	6	9
7997	Facilitate strategies to respond to crisis situations in the community	6	6
8001	Prepare and present proposals to raise and manage funds for social service projects	6	3

Unit No.	Unit Standard Title	Level	Credit
19399	Demonstrate an integrated practice theory for community work	6	24

domain: manage social services

Unit No.	Unit Standard Title	Level	Credit
7942	Operate within governance and management in a social service organisation	5	3
7943	Deal with violence in a social service workplace	5	6
7949	Locate, critique, and interpret social service research	5	6
7950	Prepare a proposal for social service research	6	9

domain: professional development of social service workers

Unit No.	Unit Standard Title	Level	Credit
7917	Demonstrate self awareness for social service work	6	12
7918	Implement a self care plan for social service work	5	6
7919	Describe the roles and functions of social service workers	4	4
7922	Participate in professional social services supervision as a supervisee	5	9
7944	Explain legal structures and laws for social service practice	5	9
19404	Analyse ethics for social service work	5	4

domain: provide social services

Unit No.	Unit Standard Title	Level	Credit
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7925	Establish and maintain working relationships with people of own culture and life experience	5	6
7926	Explain Te Tiriti o Waitangi for social service purposes	4	6

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Unit No.	Unit Standard Title	Level	Credit
7927	Explain the application of Te Tiriti o Waitangi in the social services	5	3
7928	Implement Te Tiriti o Waitangi in the social services	6	6
7930	Negotiate service provision with users of social services	4	3
7932	Establish role in the community as a social service worker	5	4
7934	Facilitate groups in social service work	5	6
7938	Provide social service advice to individuals, groups, and communities	6	6
7948	Prepare and write social service reports	5	6
7952	Assist a social service user to deal with their presenting concerns, issues, or needs	4	6
7953	Use Te Reo and waiata in social service work	4	9
7954	Contribute to a noho marae within social service work	4	6
7970	Facilitate conflict resolution in social service work	5	4
7972	Facilitate social service meetings or hui	5	3
7973	Co-ordinate hui on and off marae for social service purposes	5	3
8000	Act as an advocate in social service work	6	3
8071	Establish and maintain working relationships with people of other cultures and life experience	5	6
19494	Establish and maintain working relationships with whānau in social service work	5	6
19496	Facilitate empowerment of people experiencing oppression and marginalisation	6	15



domain: social service work with abuse, neglect, and violence

Unit No.	Unit Standard Title	Level	Credit
7984	Identify, respond to, and report in situations of suspected abuse, neglect, or violence	4	3

### 3 accreditation option

Evaluation of documentation and visit by NZQA, a representative of Community Support Services ITO Limited (Careerforce), and a teaching professional in the social services field from another provider.

### 4 certification

The certificate will display the logos of NZQA and Community Support Services ITO Limited (Careerforce).

### 5 transition arrangements

#### 5.1 non National Qualifications Framework transition

None.

#### 5.2 National Qualifications Framework transition

This qualification, the National Diploma in Community Work (Level 6) [Ref: 0987], the National Diploma in Social Work (Level 6) [Ref: 0989], and the National Diploma in Counselling (Level 6) [Ref: 0988] replace the National Diploma in Social Services with strands in Community Work, Counselling, and Social Work (Level 6) [Ref: 0251].

##### *Changes to structure and content*

- Removal of the Counselling and Social Work strands.
- Changes to the purpose statement to reflect the relevance of the qualification to community work at a professional level within the social services industry.
- Credit total has increased from 248 to 268.
- Removal of the core elective section, which has been replaced by unit standard 19496.

- Unit standard 19399 replaced unit standard 7921.
- Unit standard 19404 replaced unit standard 7916.
- Unit standard 19494 replaced unit standard 7929.
- Unit standard 19496 replaced unit standards 7964, 7965, 7966, 7967, and 7968.

Some of the unit standards in this qualification have similarities with other Community Support Services ITO Limited (Careerforce) unit standards. People holding credit for those unit standards will gain exemptions for the unit standards indicated in the table below.

Credit held for	Exemption for
7916	19404
7929	19494
Any two of: 7964, 7965, 7966, 7967, 7968, 7969	19496

Any version of a unit standard contained within this qualification which retains its original unit standard identification number will continue to meet the requirements of this qualification.

Community Support Services ITO Limited (Careerforce) would like to encourage people currently working towards the replaced qualification to transfer their results to this qualification to ensure they continue to meet the latest standards, however they may choose to complete the replaced qualification. The last date for the award of the National Diploma in Social Services with strands in Community Work, Counselling, and Social Work (Level 6) [Ref: 0251] is 31 December 2005.

People who feel disadvantaged by these transition arrangements are advised to contact:

Community Support Services ITO Limited (Careerforce)  
 PO Box 2637  
 WELLINGTON

Telephone 03 371 9295  
 Fax 03 371 9285  
 Email: info@careerforce.org.nz

**Please Note:**

Providers must be accredited by the Qualifications Authority before they can offer programmes of education and training assessed against unit standards.

Accredited providers assessing against unit standards must engage with the moderation system that applies to those unit standards.

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