

## National Certificate in Health, Disability, and Aged Support (Health Assistants) (Level 3) with strands in Dietician Assistance, Dental Assistance, Healthcare Assistance, and Rehabilitation Assistance

**Level** 3

**Credits** 72-73

This qualification **has been reviewed**. The last date to meet the requirements is 31 December 2018.

### Transition Arrangements

This qualification has been reviewed and replaced by the New Zealand Certificate in Health and Wellbeing (Level 3) with strands in Health Assistance, Newborn Hearing Screening, Orderly Services, Support Work, Vision Hearing Screening, and Whānau, Kin and Foster Care [Ref: 2470].

Version 2 of this qualification has been republished to extend the last date of enrolment into programmes leading to the qualification from 31 December 2015 to 31 December 2016, also to extend the last date for assessment from 31 December 2017 to 31 December 2018.

The last date to meet the requirements of the qualification is 31 December 2018 at which point the qualification will be designated discontinued. From that date no results can be reported against the qualification.

For detailed information see [Review Summaries](#) on the NZQA website.

Elective standard 90433 in the Rehabilitation Assistance strand expired in December 2012 and is no longer available.

This qualification contained standards that had expired or been replaced by other standards. For the purposes of this qualification people who have gained credit for the expiring or replaced standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
23381	25987
1831	23382

### NZQF National Qualification Registration Information

Process	Version	Date	Last Date for Assessment
Registration	1	July 2011	December 2018
Review	2	November 2014	December 2018

Republished	2	August 2015	December 2018
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## Standard Setting Body

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Reviewed

## **National Certificate in Health, Disability, and Aged Support (Health Assistants) (Level 3) with strands in Dietitian Assistance, Dental Assistance, Healthcare Assistance, and Rehabilitation Assistance**

<b>Level</b>	<b>3</b>
<b>Credits</b>	<b>72-73</b>

### **Purpose**

The National Certificate in Health, Disability, and Aged Support (Health Assistants) (Level 3) with strands in Dietitian Assistance, Dental Assistance, Healthcare Assistance, and Rehabilitation Assistance is designed to recognise the knowledge and skills required of health assistants working in a health, disability, or community setting.

Health assistants work under the delegated authority of a supervising health professional. Worker roles include allied health assistants (such as rehabilitation assistants, physiotherapy assistants, dental assistants, and dietitian assistants), as well as healthcare assistants.

The Core Compulsory section of the qualification includes standards that cover skills and knowledge that relate to achieving quality improvement objectives, applying service plan requirements, maximising a consumer's independence, supporting a client to develop and achieve goals, different human lifespan stages, the impact of changes in clients' health or functional status, communicating and accessing communication supports, and listening to gain information.

The Core Electives section of the qualification allows candidates to select standards that support the requirements of their particular work environment.

Core Elective Set 1 offers a choice between two standards that cover the knowledge and application of culturally safe Māori operating principles and values, and knowledge of cultural identities and culture-related issues, respectively.

Core Elective Set 2 offers a choice between a standard that covers the anatomy and physiology of systems and associated organs of the human body, and a standard that covers tooth notation and anatomy, dental caries, and periodontal disease.

The four specialist strands – Dietitian Assistance, Dental Assistance, Healthcare Assistance, and Rehabilitation Assistance – include a range of standards from the *Community and Social Services, Humanities, Education, Service Sector, and Health* fields.

This qualification builds on the skills and knowledge recognised in the National Certificate in Health, Disability, and Aged Support (Foundation Skills) (Level 2) [Ref: 1291].

This qualification can lead to qualifications that recognise the skill sets of team leaders and senior support workers in a variety of health and disability-aligned roles such as the National Certificate in Health, Disability, and Aged Support (Senior Support) with an optional strand in Training and Assessment [Ref: 1675] and the National Certificate in Health, Disability, and Aged Support (Team Management) (Level 5) [1676].

### Credit Range

	Core Compulsory	Core Elective Set 1	Core Elective Set 2
Level 2 credits	8	-	-
Level 3 credits	32	6	4-5
Minimum totals	40	6	4

	Dietitian Assistance Strand	Dental Assistance Strand
Level 2 credits	0-11	-
Level 3 credits	0-17	22
Level 4 credits	0-20	-
Minimum strand total	23	22
Minimum qualification total with strand	73	72

	Healthcare Assistance Strand	Rehabilitation Assistance Strand
Level 2 credits	0-6	0-8
Level 3 credits	6-22	0-20
Level 4 credits	0-10	0-21
Minimum strand total	22	22
Minimum qualification total with strand	72	72

### Requirements for Award of Qualification

#### Award of NZQF National Qualifications

Credit gained for a standard may be used only once to meet the requirements of this qualification.

Unit standards and achievement standards that are equivalent in outcome are mutually exclusive for the purpose of award. The table of mutually exclusive standards is provided on the New Zealand Qualifications Authority (NZQA) website: <http://www.nzqa.govt.nz/qualifications-standards/standards/standards-exclusion-list/>.

Reviewed standards that continue to recognise the same overall outcome are registered as new versions and retain their identification number (ID). Any version of a standard with the same ID may be used to meet qualification requirements that list the ID and/or that specify the past or current classification of the standard

## Summary of Requirements

- Core Compulsory standards
- Core Electives – as specified

One of the following strands is required

- Dietitian Assistance Strand
- Dental Assistance Strand
- Healthcare Assistance Strand
- Rehabilitation Assistance Strand

## Detailed Requirements

### Core Compulsory

The following standards are required

Business > Business Operations and Development > Quality Management

ID	Title	Level	Credit
8077	Participate in a team to achieve specified quality improvement objectives	3	4

Community and Social Services > Health, Disability, and Aged Support > Community Support Services

ID	Title	Level	Credit
23454	Apply service plan requirements to meet the needs of consumers in a health or disability setting	2	8
23925	Support, mentor, and facilitate a consumer to maximise independence in a health or disability setting	3	6
27458	Support a client to develop and achieve goals as a health assistant in a health or disability interdisciplinary team	3	3

Community and Social Services > Health, Disability, and Aged Support > Core Health

ID	Title	Level	Credit
27461	Describe indicators of wellness, interventions, care, and support for people at different human lifespan stages	3	6

Community and Social Services > Health, Disability, and Aged Support > Health and Disability Principles in Practice

ID	Title	Level	Credit
27459	Observe, evaluate, and report the impacts of changes in clients' health or functional status as a health assistant	3	4

## Community and Social Services &gt; Health, Disability, and Aged Support &gt; Whānau Ora and Community Support

ID	Title	Level	Credit
26975	Communicate with consumers and others, and access communication supports in a health, disability, or community setting	3	6

## Humanities &gt; Communication Skills &gt; Interpersonal Communications

ID	Title	Level	Credit
11097	Listen to gain information in an interactive situation	3	3

**Core Electives**

Meet the requirements of all of the following sets

- Core Elective Set 1
- Core Elective Set 2

**Core Elective Set 1**

A minimum of 1 standard

## Community and Social Services &gt; Health, Disability, and Aged Support &gt; Health and Disability Principles in Practice

ID	Title	Level	Credit
23380	Describe and apply culturally safe Māori operating principles and values in a health, disability, or community setting	3	6
27141	Demonstrate knowledge of cultural identities and culture-related issues in an aged care, health, or disability context	3	6

**Core Elective Set 2**

A minimum of 1 standard

## Community and Social Services &gt; Health, Disability, and Aged Support &gt; Allied Health Assistance

ID	Title	Level	Credit
27454	Describe tooth notation and anatomy, dental caries, and periodontal disease	3	5

## Community and Social Services &gt; Health, Disability, and Aged Support &gt; Core Health

ID	Title	Level	Credit
27457	Describe the anatomy and physiology of systems and associated organs of the human body	3	4

**Dietitian Assistance Strand**

A minimum of 23 credits

From the following sets

- Set 1
- Set 2

**Set 1**

A maximum of 1 standard

Community and Social Services > Health, Disability, and Aged Support > Health and Disability Principles in Practice

ID	Title	Level	Credit
25987	Describe culturally safe principles and Pacific values for a consumer in a health, disability, or community setting	3	6

Humanities > Communication Skills > Reading

ID	Title	Level	Credit
2989	Select, assess, and read texts to gain knowledge	2	3

Humanities > Communication Skills > Writing

ID	Title	Level	Credit
3491	Write a report	3	4

**Set 2**

Community and Social Services > Health, Disability, and Aged Support > Allied Health Assistance

ID	Title	Level	Credit
27455	Conduct nutrition screening with, and provide education to, adult clients in an aged care, health, or disability context	4	6
27456	Conduct food service quality audits and nutrition intervention audits in an aged care, health, or disability context	4	8

Community and Social Services > Health, Disability, and Aged Support > Core Health

ID	Title	Level	Credit
27460	Describe clients' nutritional requirements and feeding issues in an aged care, health, or disability context	3	3

Community and Social Services > Health, Disability, and Aged Support > Health and Disability Principles in Practice

ID	Title	Level	Credit
27142	Identify infectious conditions and apply infection control practices in an aged care, health, or disability context	2	4

Education > Adult Education and Training > Delivery of Adult Education and Training

ID	Title	Level	Credit
7115	Create and maintain a positive learning environment for adult learners	4	6

Service Sector > Hospitality > Cookery

ID	Title	Level	Credit
13343	Demonstrate knowledge of basic nutrition in commercial catering	3	4

Service Sector > Hospitality > Food Safety

ID	Title	Level	Credit
167	Practise food safety methods in a food business	2	4
168	Demonstrate knowledge of food contamination hazards, and control methods used in a food business	3	4

**Dental Assistance Strand**

A minimum of 22 credits

From the following sets

- Set 1
- Set 2

**Set 1**

A maximum of 1 standard

Community and Social Services > Health, Disability, and Aged Support > Core Health

ID	Title	Level	Credit
27460	Describe clients' nutritional requirements and feeding issues in an aged care, health, or disability context	3	3

Community and Social Services > Health, Disability, and Aged Support > Health and Disability Principles in Practice

ID	Title	Level	Credit
25987	Describe culturally safe principles and Pacific values for a consumer in a health, disability, or community setting	3	6

**Set 2**

Community and Social Services > Health, Disability, and Aged Support > Allied Health Assistance

ID	Title	Level	Credit
27448	Allocate and record dental patients' appointments, and maintain dental patients' records	3	2
27449	Assist with dental radiography	3	3

ID	Title	Level	Credit
27450	Prepare the dental surgery for oral health care procedures and assist with oral health care procedures	3	5
27451	Describe and apply infection prevention and control procedures in dental therapy and general dentistry	3	8
27452	Maintain instruments and equipment used in oral health care procedures in dental therapy and general dentistry	3	3
27453	Maintain materials for dental therapy and general dentistry and describe waste material disposal procedures	3	3
27454	Describe tooth notation and anatomy, dental caries, and periodontal disease	3	5

### Healthcare Assistance Strand

A minimum of 22 credits

- Of which a minimum of 16 credits at Level 3 to Level 4
- From the following sets

- Set 1
- Set 2

#### Set 1

A maximum of 7 credits at Level 3 to Level 4

Field	Subfield	Domain
Community and Social Services	Health, Disability, and Aged Support	Allied Health Assistance

#### Set 2

Community and Social Services > Health, Disability, and Aged Support > Community Support Services

ID	Title	Level	Credit
5013	Support a consumer who is terminally ill	4	3
20827	Support a consumer to use prescribed medication in a health or disability setting	3	2
23382	Support a person to participate as a member of the community in a health or disability setting	3	3
23386	Support a person to meet personal care needs in an aged care, health, or disability context	3	6
23390	Observe, report, and document changes in a person's condition in a health or disability setting	2	2
23391	Respond to loss and grief in a health, disability, or community setting	3	2
26976	Describe the use of enablers, restraints, and safe restraint practice in an aged care, health, or disability context	2	2

ID	Title	Level	Credit
26977	Support a person to use moving and assistive equipment safely in an aged care, health, or disability context	3	4
26978	Support a person to eat and drink in an aged care, health, or disability context	2	4
26981	Describe risks, impacts, and actions for falls and minimise risk of falls in an aged care, health, or disability context	3	3

## Community and Social Services &gt; Health, Disability, and Aged Support &gt; Core Health

ID	Title	Level	Credit
27460	Describe clients' nutritional requirements and feeding issues in an aged care, health, or disability context	3	3
27462	Describe the impact of, and manage, a client's chronic illness as a health assistant	3	3

## Community and Social Services &gt; Health, Disability, and Aged Support &gt; Health and Disability Principles in Practice

ID	Title	Level	Credit
25987	Describe culturally safe principles and Pacific values for a consumer in a health, disability, or community setting	3	6
27142	Identify infectious conditions and apply infection control practices in an aged care, health, or disability context	2	4

## Community and Social Services &gt; Health, Disability, and Aged Support &gt; Older Persons' Health and Wellbeing

ID	Title	Level	Credit
26974	Describe interaction, supports, and reporting for people with dementia in an aged care, health, or disability context	3	8

## Health &gt; Occupational Health and Safety &gt; Occupational Health and Safety Practice

ID	Title	Level	Credit
17593	Apply safe work practices in the workplace	2	4

## Humanities &gt; Communication Skills &gt; Reading

ID	Title	Level	Credit
2989	Select, assess, and read texts to gain knowledge	2	3

## Humanities &gt; Communication Skills &gt; Writing

ID	Title	Level	Credit
3491	Write a report	3	4

**Rehabilitation Assistance Strand**

A minimum of 22 credits

From the following sets

- Set 1
- Set 2

**Set 1**

A maximum of 1 standard

Community and Social Services &gt; Health, Disability, and Aged Support &gt; Core Health

ID	Title	Level	Credit
27460	Describe clients' nutritional requirements and feeding issues in an aged care, health, or disability context	3	3

Community and Social Services &gt; Health, Disability, and Aged Support &gt; Health and Disability Principles in Practice

ID	Title	Level	Credit
25987	Describe culturally safe principles and Pacific values for a consumer in a health, disability, or community setting	3	6
27142	Identify infectious conditions and apply infection control practices in an aged care, health, or disability context	2	4

**Set 2**

Community and Social Services &gt; Health, Disability, and Aged Support &gt; Allied Health Assistance

ID	Title	Level	Credit
27463	Describe the ICF and its impact on a health assistant's role and on meeting the needs of clients	4	6
27464	Describe the collection of client information, and collect client information, as a health assistant	3	4
27465	Contribute to therapeutic programmes and/or groups as a health assistant	3	6
27466	Apply modalities in physiotherapy as a health assistant	4	6
27467	Apply supported communication strategies as a health assistant	4	5
27468	Apply safe swallowing strategies as a health assistant in an aged care, health, or disability context	4	4
27469	Use specialised assistive and/or therapeutic equipment with clients as a health assistant	3	4

Humanities &gt; Health and Physical Education &gt; Physical Education

ID	Title	Level	Credit
90433	Describe how functional anatomy and biomechanical principles relate to performing physical activity	2	4

## Other standard setting bodies whose standards are included in the qualification

Hospitality Standards Institute  
 Ministry of Education  
 New Zealand Industry Training Organisation  
 NZQA

## Certification

This certificate will display the logos of NZQA, the Community Support Services ITO Limited and the organisation that has been granted consent to assess against standards that meet the requirements of the qualification (accredited).

## Classification

This qualification is classified according to the classification system listed on the Directory of Assessment Standards (DAS) and the New Zealand Standard Classification of Education (NZSCED) system as specified below.

DAS Classification		NZSCED	
Code	Description	Code	Description
453	Community and Social Services > Health, Disability, and Aged Support	090511	Society and Culture > Human Welfare Studies and Services > Community Client Care

### Quality Management Systems

Providers and Industry Training Organisations must be granted consent to assess by a recognised Quality Assurance Body before they can register credits from assessment against standards. Organisation with consent to assess and Industry Training Organisations assessing against standards must engage with the moderation system that applies to those standards. Consent to assess requirements and the moderation system are outlined in the associated Consent and Moderation Requirements (CMR) for each standard.