



- Unit standard 23825, *Demonstrate knowledge of contract management in the road transport industry*, covers contract management in the road transport industry and also provides the knowledge base for people seeking training and assessment against Systems and Resources Management unit standard 19028, *Contract for service in a business operation*.
- Unit standard 23826, *Demonstrate knowledge of and develop entrepreneurial skills in the road transport and logistics industry*, recognises some of the characteristics of successful entrepreneurs in the industry. The industry defined the knowledge and skills of an innovative manager in the sector and candidates will be required to evaluate themselves against those skills. The IAG anticipates a review of this unit standard within a couple of years, to ensure it is working appropriately.
- Unit standard 23827, *Demonstrate knowledge of staff employment and evaluate staff performance in a road transport operation*, covers a broad range of staff management knowledge and skills and has been developed to cover the creation of job descriptions as well as performance management.

#### Reviewed unit standards

- Unit standard 18957: special notes have been amended for consistency and 'training records' has been added to performance criterion 1.1.
- Unit standard 18958: the element on risk management has been removed (see new unit standard 23824), credits have been reduced to six, and legislation has been added to the special notes.
- Unit standard 18959: special notes have been amended for clarity.
- Unit standard 18960: performance criterion 3.5, covering driver responsibility for vehicle checks, has been added.
- Unit standard 18961: a special note on 'image' has been added.
- Unit standard 21871: the Level has been increased from 4 to 5 as this more accurately reflects the demand of the unit standard. Element 3 has been amended to refer to implementation of improvements.

#### Impact on existing provider accreditations

Current Accreditation for			Accreditation extended to		
Nature of accreditation	Classification	Level	Nature of accreditation	Classification or Id	Level
Subfield	Commercial Road Transport	4	Standard	21871	5

#### Impact on Accreditation and Moderation Action Plan (AMAP)

None.

#### Impact on existing qualifications

Qualifications that contain the reviewed standards or classifications are tabled below.

<b>Affected</b>	The qualification lists a reviewed classification (domain or subfield) in an elective set The qualification lists a standard that has changes to level or credits The qualification lists a C or D category standard
<b>Not materially affected</b>	The qualification lists a standard that has a new title The qualification lists a standard that has a new classification

The following Tranzqual ITO qualification is affected by the outcome of this review and will be updated to take account of the changes.

Qualification title	Standard in the qualification
National Certificate in Road Transport Management (Operations) (Level 4) [Ref: 1209]	21871

### Review categories and changes to classification, title, level and credits

All changes are in **bold**.

Key to review category	
<b>A</b>	Dates changed, but no other changes are made - the new version of the standard carries the same Id and a new version number
<b>B</b>	Changes made, but the overall outcome remains the same - the new version of the standard carries the same Id and a new version number
<b>C</b>	Major changes that necessitate the registration of a replacement standard with a new Id
<b>D</b>	Standard will expire and not be replaced

Subfield      Commercial Road Transport  
Domain        Road Transport Management

Id	Title	Level	Credit	Review Category
18957	Review and manage documentation in a road transport operation	4	4	B
18958	Demonstrate knowledge of insurance for a road transport operation	5	8 <b>6</b>	B
18959	Demonstrate knowledge of law relevant to a road transport operation	5	6	B
18960	Manage vehicles in a road transport operation <b>Manage vehicles in the road transport and logistics industry</b>	5	5	B
18961	Use image to market a road transport operation	5	8	B
21871	Demonstrate leadership in a road transport operation	4 <b>5</b>	5	B
<b>23823</b>	<b>Evaluate new and emerging technology applicable to the road transport and logistics industry</b>	<b>5</b>	<b>5</b>	<b>NEW</b>
<b>23824</b>	<b>Carry out risk management planning in the road transport and logistics industry</b>	<b>5</b>	<b>5</b>	<b>NEW</b>
<b>23825</b>	<b>Demonstrate knowledge of contract management in the road transport industry</b>	<b>5</b>	<b>5</b>	<b>NEW</b>
<b>23826</b>	<b>Demonstrate knowledge of and develop entrepreneurial skills in the road transport and logistics industry</b>	<b>5</b>	<b>7</b>	<b>NEW</b>
<b>23827</b>	<b>Demonstrate knowledge of staff employment and evaluate staff performance in a road transport operation</b>	<b>5</b>	<b>8</b>	<b>NEW</b>