#### FIELD SERVICE SECTOR

## Review of *Hospitality* qualifications

National Certificate in Hospitality (Food and Beverage Service) (Level 2) with strands in Counter Food Service, Takeaway Food Service, Table Food Service, Buffet Food Service, and Beverage Service [Ref: 0555]

National Certificate in Hospitality (Food and Beverage Service) (Level 3) with strands in Food Service, Barista, Beverage Service, Bar Service, Wine Service, and Functions Service [Ref: 0556]

National Certificate in Hospitality (Specialist Food and Beverage Service) (Level 4) with strands in Advanced Food Service, Advanced Beverage Service, Advanced Wine Service, and Guéridon and Silver Service [Ref: 0915]

The Hospitality Standards Institute has completed the review of the qualifications listed above.

## Replacement qualifications

National Certificate in Hospitality (Bars and Clubs) (Level 3) [Ref: 1555]

National Certificate in Hospitality (Cafes) (Level 3) [Ref: 1554]

National Certificate in Hospitality (Level 3) with strands in Restaurant Service, and

Functions Service [Ref: 1556]

National Certificate in Hospitality (Restaurant Service) (Level 4) [Ref: 1557]

## Date new versions published

May 2010

The next qualification review is planned to take place during 2015.

### **Summary of review and consultation process**

In July, August and October 2009 meetings were held with a range of stakeholders including representatives from the hotel, bars, clubs, cafe, restaurant and polytechnic sectors to review the current Hospitality (Food and Beverage Service) qualifications.

As a result of those meetings the stakeholders decided to replace the National Certificate in Hospitality (Food and Beverage Service) (Level 3) with strands in Food Service, Barista, Beverage Service, Bar Service, Wine Service, and Functions Service [Ref: 0556] with three different qualifications aimed at specific target audiences. This was a result of low uptake of [Ref: 0556] as it did not meet the needs of the various target audiences represented by this sector of the industry.

While the National Certificate in Hospitality (Food and Beverage Service) (Level 2) with strands in Counter Food Service, Takeaway Food Service, Table Food Service, Buffet Food Service, and Beverage Service [Ref: 0555] is currently used by some training providers, it is not as flexible as the National Certificate in Hospitality (Entry Skills) [Ref: 1257] and the stakeholders agreed to designate [Ref: 0555] expiring.

The National Certificate in Hospitality (Specialist Food and Beverage Service) (Level 4) with strands in Advanced Food Service, Advanced Beverage Service, Advanced Wine Service, and Guéridon and Silver Service [Ref: 0915] was also examined and the stakeholders decided to replace this qualification with a new qualification aimed at the restaurant sector.

These changes were endorsed by the stakeholders in November 2009.

## Main changes resulting from the review

- The National Certificate in Hospitality (Food and Beverage Service) (Level 2) with strands in Counter Food Service, Takeaway Food Service, Table Food Service, Buffet Food Service, and Beverage Service [Ref: 0555] has been designated expiring without replacement.
- The National Certificate in Hospitality (Food and Beverage Service) (Level 3) with strands in Food Service, Barista, Beverage Service, Bar Service, Wine Service, and Functions Service [Ref: 0556] has been replaced with three new qualifications.
- The National Certificate in Hospitality (Specialist Food and Beverage Service) (Level 4) with strands in Advanced Food Service, Advanced Beverage Service, Advanced Wine Service, and Guéridon and Silver Service [Ref: 0915] has been replaced with one new qualification.

National Certificate in Hospitality (Food and Beverage Service) (Level 2) with strands in Counter Food Service, Takeaway Food Service, Table Food Service, Buffet Food Service, and Beverage Service [Ref: 0555]

Review category	D	See Key to Qualification Review Categories at the end of report
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#### **Transition**

The National Certificate in Hospitality (Food and Beverage Service) (Level 2) with strands in Counter Food Service, Takeaway Food Service, Table Food Service, Buffet Food Service, and Beverage Service [Ref: 0555] will expire in December 2012. Candidates who have only completed part of the expiring qualification as at December 2012 will need to use their existing achievements towards the National Certificate in Hospitality (Entry Skills) [Ref: 1257].

National Certificate in Hospitality (Food and Beverage Service) (Level 3) with strands in Food Service, Barista, Beverage Service, Bar Service, Wine Service, and Functions Service [Ref: 0556]

replaced by

National Certificate in Hospitality (Bars and Clubs) (Level 3) [Ref: 1555]
National Certificate in Hospitality (Cafes) (Level 3) [Ref: 1554]
National Certificate in Hospitality (Level 3) with strands in Restaurant Service, and

Functions Service [Ref: 1556]

Review category	C	See Key to Qualification Review Categories at the end of report

There are significant differences in content and structure between the new and replaced qualifications.

#### **Transition**

Candidates enrolled in courses or training leading to one or more strands of the National Certificate in Hospitality (Food and Beverage Service) (Level 3) with strands in Food Service, Barista, Beverage Service, Bar Service, Wine Service, and Functions Service [Ref: 0556] have until December 2012 to complete the qualification.

Candidates who have only completed part of the replaced qualification as at December 2012 will need to transfer their existing achievements towards the most appropriate of the replacement qualifications.

The National Certificate in Hospitality (Level 3) with strands in Restaurant Service, and Functions Service [Ref: 1556] contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
14422, 14435, 14437	26308
14439	26309

National Certificate in Hospitality (Specialist Food and Beverage Service) (Level 4) with strands in Advanced Food Service, Advanced Beverage Service, Advanced Wine Service, and Guéridon and Silver Service [Ref: 0915] replaced by

National Certificate in Hospitality (Restaurant Service) (Level 4) [Ref: 1557]

Review category	С	See Key to Qualification Review Categories at the end of report

There are significant differences in content and structure between the new and replaced qualifications.

#### **Transition**

Candidates enrolled in courses or training leading to one or more strands of the National Certificate in Hospitality (Specialist Food and Beverage Service) (Level 4) with strands in Advanced Food Service, Advance Beverage Service, Advanced Wine Service, and Guéridon and Silver Service [Ref: 0915] have until December 2012 to complete the qualification.

Candidates who have only completed part of the replaced qualification as at December 2012 will need to transfer their existing achievements towards the new qualification.

Any candidate who thinks they have been disadvantaged by these arrangements should, in the first instance, contact the Hospitality Standards Institute at:

Hospitality Standards Institute PO Box 9695 Marion Square Wellington 6141

Telephone 04 385 9563

Email <u>qualifications@hsi.co.nz</u>

Website <u>www.hsi.co.nz</u>

# **Key to Qualification Review Categories**

Category A	Changes are made to SSB name, contact details or purpose statement
The qualification is published as a	No change is made to title, rules or components of the qualification
new version with the same NQF ID	No transition arrangements are required
Category B	Changes are made to title, rules or components
The qualification is published as a new version with the same NQF ID	The new version of the qualification recognises a similar skill set to that recognised by the previous version
	The SSB is confident that people awarded the new or previous version are comparable in terms of competence
	Transition arrangements are required if candidates must gain additional/different credits for the new version
Category C A new (replacement) qualification is	Significant changes are made to the qualification in terms of components, structure, type or level
published with new NQF ID	The SSB views people with the replacement qualification as being significantly
	different in terms of competence from those with the replaced qualification
	Transition arrangements are required
	Transition may be limited to phase-out dates
Category D	Qualification is no longer required by industry
Qualification will expire.	The qualification is designated as expiring and a last date for meeting the
There is no replacement qualification	qualification requirements is set