

<b>Title</b>	<b>Identify personal support needs and services in the local community</b>		
<b>Level</b>	<b>2</b>	<b>Credits</b>	<b>2</b>

<b>Purpose</b>	<p>This unit standard addresses the range of support services and resources available in the local community. It is designed for people commencing work in human services.</p> <p>People credited with this unit standard are able to identify personal support needs, and identify and select support services, in the local community.</p>
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<b>Classification</b>	Core Generic > Self-Management
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 Legislation and code relevant to this unit standard includes but are not limited to:
  - Health and Disability Commissioner (Code of Health and Disability Services Consumers' Rights) Regulations 1996;
  - Health and Safety at Work Act 2015.
- 2 All activities must comply with any policies, procedures, ethical codes and standards and requirements of the organisations involved.

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### Outcomes and performance criteria

#### Outcome 1

Identify personal support needs in the local community.

#### Performance criteria

- 1.1 Personal support needs are identified.
 

Range social, emotional, cultural, spiritual, educational, financial, vocational, recreational, physical, health.
- 1.2 Resources for meeting personal support needs are identified.

Range resources may include but are not limited to – informal support for developing and maintaining links with family and whānau and the wider local community through to more formalised support such as general practitioners and the Needs Assessment and Service Coordination services;  
evidence is required of one informal resource and one formal resource that meet personal support needs.

## Outcome 2

Identify and select support services in the local community.

### Performance criteria

2.1 The main local community support services are identified.

Range government, national voluntary, local voluntary, private, tikanga Māori services.

2.2 Information is obtained from a range of services, material and resources.

Range information may include but is not limited to – community websites and social media, Yellow Pages, Citizens Advice Bureaux, noticeboards, public libraries, doctors' waiting rooms, information counters, whānau, runanga;  
evidence of four sets of information is required.

2.3 Select and present a detailed account of a support service.

Range name of service, location, hours of operation, stated aims, cost, access to service, target population, and services provided;  
evidence is required for two services.

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<b>Planned review date</b>	31 December 2025
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	21 March 1995	31 December 2022
Revision	2	28 August 1996	31 December 2022
Revision	3	8 November 1996	31 December 2022
Revision	4	17 November 1999	31 December 2022
Revision	5	21 March 2000	31 December 2022
Revision	6	25 September 2001	31 December 2022
Rollover and Revision	7	20 May 2008	31 December 2022
Revision	8	20 March 2009	31 December 2022
Review	9	24 September 2020	N/A

**Consent and Moderation Requirements (CMR) reference**

0024

This CMR can be accessed at <https://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please contact Careerforce [info@careerforce.org.nz](mailto:info@careerforce.org.nz) if you wish to suggest changes to the content of this unit standard.