

Title	Analyse and improve the effectiveness of a system in an operation in an organisation		
Level	5	Credits	5

Purpose	People credited with this unit standard are able to analyse and improve the effectiveness of a system in an operation in an organisation.
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Classification	Business Operations and Development > Systems and Resources Management
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Available grade	Achieved
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Guidance Information

- 1 Unit standards in the Systems and Resources Management domain are about using inputs and processes to achieve intended outputs.
- 2 People will be assessed for this unit standard on evidence from authentic experience in an organisational context, with all the expectations and possible consequences of that context. The context may include but is not limited to:
 - the candidate’s workplace
 - where the candidate is a volunteer
 - a cultural, community, or sporting organisation
 - a special event.
- 3 The assessment context for this unit standard must be suitable to meet the criteria for Level 5 in the NZQF Level Descriptors, which are available by searching for “level descriptors” at www.nzqa.govt.nz.
- 4 Definitions

Legislative/legal refers to requirements that derive authority from legislation and/or the law.

An operation may form part of an organisation’s activities or it may constitute a complete organisation.

Organisation refers to a specific entity which may be – in private, public, or community and volunteer sectors; a business, a separate unit within a larger entity, a Māori organisation, or a special-purpose body.

Organisational requirements may include but are not limited to:

 - organisation purpose and/or direction
 - organisation policies and processes
 - compliance: legislative/legal, health and safety
 - risk management
 - sustainability.

System refers to an organisational framework within which processes operate.

- 5 For this unit standard, 'improve the effectiveness of a system in an operation' can refer to modifying an existing system and/or to introducing a new one.

Outcomes and performance criteria

Outcome 1

Analyse the effectiveness of a system in an operation in an organisation.

Performance criteria

- 1.1 Analysis identifies the difference(s) between the current and the desired effectiveness of the system, in accordance with organisational requirements.
- 1.2 Analysis identifies potential improvements to the effectiveness of the current system, in accordance with organisational requirements.
- 1.3 Potential improvements are analysed in terms of their likelihood to improve the effectiveness of the system, in accordance with organisational requirements.

Outcome 2

Implement improvements to the effectiveness of the system.

Performance criteria

- 2.1 Modifications to the system with the greatest likelihood to improve the effectiveness of the system are identified and justified in accordance with organisational requirements.
- 2.2 Modifications to the system are implemented in consultation with stakeholders and in accordance with organisational requirements.
- Range stakeholders include but are not limited to – staff.
- 2.3 The effectiveness of the modified system is evaluated to assess improvements, in accordance with organisational requirements.

Planned review date	31 December 2025
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	17 November 2011	N/A
Revision and Rollover	2	17 March 2016	N/A
Rollover and Revision	3	29 July 2021	N/A
Rollover and Revision	4	27 April 2023	N/A

Consent and Moderation Requirements (CMR) reference

0113

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Ringa Hora Services Workforce Development Council qualifications@ringahora.nz if you wish to suggest changes to the content of this unit standard.