Title	Describe a system in an operation in an organisation		
Level	3	Credits	2

Purpose	People credited with this unit standard are able to describe a system in an operation in an organisation.
Classification	Business Operations and Development > Systems and Resources Management

Available grade	Achieved
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Guidance Information

- 1 Unit standards in the Systems and Resources Management domain are about using inputs and processes to achieve intended outputs.
- Assessment against this unit standard will be in the context of a specific organisation, either one real to the candidate or a realistically simulated one. Assessment evidence must relate directly to this organisation.
- The assessment context for this unit standard must be suitable to meet the criteria for Level 3 in the NZQF Level Descriptors, which are available by searching for "level descriptors" at www.nzqa.govt.nz.
- 4 Definitions

Legislative/legal refers to requirements that derive authority from legislation and/or the law.

An operation may form part of an organisation's activities or it may constitute a complete organisation.

Organisation refers to a specific entity which may be – in private, public, or community and volunteer sectors; a business, a separate unit within a larger entity, a Māori organisation, or a special-purpose body.

Organisational requirements may include but are not limited to:

- organisation purpose and/or direction
- organisation policies and processes
- compliance: legislative/legal, health and safety
- risk management
- sustainability.

System refers to an organisational framework within which processes operate.

Outcomes and performance criteria

Outcome 1

Describe a system in an operation in an organisation.

Performance criteria

- 1.1 The system is identified and described in terms of its purpose within the operation.
- 1.2 The system's key processes are identified and described in terms of how they interconnect with each other.
- 1.3 The performance of the system is described in terms of its purpose and in accordance with organisational requirements.
- 1.4 Potential areas for improvement are explained in terms of the system's effectiveness and in accordance with organisational requirements.

Planned review date	31 December 2025
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	17 November 2011	N/A
Revision and Rollover	2	17 March 2016	N/A
Revision and Rollover	3	29 July 2021	N/A
Rollover and Revision	4	27 April 2023	N/A

Consent and Moderation Requirements (CMR) reference	0113
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This CMR can be accessed at http://www.nzqa.govt.nz/framework/search/index.do.

Comments on this unit standard

Please contact Ringa Hora Services Workforce Development Council qualifications@ringahora.nz if you wish to suggest changes to the content of this unit standard.