Title	Replenish perishable grocery items in a grocery outlet		
Level	2	Credits	10

Purpose	This unit standard is for people who are learning to be grocery assistants in a grocery outlet. People credited with this unit standard are able to: demonstrate knowledge of stock management of perishable grocery items; and replenish perishable grocery items in a grocery outlet.
Classification	Retail, Distribution, and Sales > Retail and Distribution Core Skills

Available grade Achieved	
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Guidance Information

1 Definitions

Perishable grocery items – items sold in the bakery, delicatessen, produce, meat or seafood sections of a grocery outlet.

Workplace procedures refer to applicable procedures found in the following: workplace performance guidelines and standards; manufacturer's procedures and specifications; Government and local body legislation.

- Legislation relevant to this unit standard includes but is not limited to: Consumer Guarantees Act 1993, Fair Trading Act 1986, Food Act 2014, Food Hygiene Regulations 1974, Health and Safety at Work Act 2015, Health and Safety in Employment Regulations 1995, Sale and Supply of Alcohol Act 2012, Smoke-free Environment Regulations 2007, Weights and Measures Act 1987.
- 3 Candidates will be expected to comply with any company requirements related to stocking rates.
- 4 Evidence for the practical components of this unit standard must either be gathered in the workplace or in a realistic environment where the candidate has to produce product or similar for customers who have the same expectations for quality and timeliness as a paying customer.
- All tasks are to be carried out in accordance with workplace procedures, the workplace being the enterprise carrying out the work.

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of stock management of perishable grocery items.

Performance criteria

- 1.1 Store layout for perishable items is described in terms of product placement and display.
- 1.2 Types of perishable grocery items are described in terms of the main categories.
 - Range evidence is required for five different perishable categories.
- 1.3 Processes for receiving and replenishing perishable grocery items are identified and described in terms of food safety requirements.
- 1.4 Stock movement is identified and described in terms of product shelf-life, product availability and expiry dates.
- 1.5 Process for wrapping and labelling perishable grocery items is described in terms of purpose and method.
 - Range evidence is required of three different items.
- 1.6 Process of presenting and maintaining perishable grocery items for sale is described in terms of shelf presentation and wastage.

Outcome 2

Replenish perishable grocery items in a grocery outlet.

Range evidence is required of replenishing shelves and display cases.

Performance criteria

- 2.1 Health and safety considerations related to replenishing perishable grocery items are identified and described in terms of their impact on the job role.
 - Range health and safety considerations include but are not limited to lifting techniques, spills, emergencies, cutting techniques, machinery use, storage, loads, hygiene requirements.
- 2.2 Stock levels are maintained, and display areas kept clean.
- 2.3 Stock rotation is carried out.

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2.4 Stock items are lifted or packed safely.

Range may include but is not limited to – operating lifting machinery,

operating packaging machinery, manual lifting, manual packing; evidence of use of appropriate equipment for the stock item is

required.

- 2.5 Stock items are unpacked, and waste disposed of.
- 2.6 Perishable grocery items are presented on shelves or in display cases and ticketed.
- 2.7 Product recalls are actioned.

Planned review date	31 December 2027
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Status information and last date for assessment for superseded versions

Process	Version	Date Last Date for Assess		
Registration	1	18 December 2013	31 December 2024	
Review	2	8 December 2016	31 December 2024	
Review	3	2 March 2023	N/A	

Consent and Moderation Requirements (CMR) reference	0112
consont and medicialism requirements (climb) reference	J

This CMR can be accessed at http://www.nzqa.govt.nz/framework/search/index.do.

Comments on this unit standard

Please contact Ringa Hora Services Workforce Development Council qualifications@ringahora.nz if you wish to suggest changes to the content of this unit standard.