

Title	Take responsibility for own professional practice while carrying out role at an alpine resort		
Level	3	Credits	20

Purpose	People credited with this unit standard are able to, for an alpine resort role; apply organisational values, policy, procedures and practices; apply safe working procedures and practices; and demonstrate continuous improvement within own practice.
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Classification	Snowsport > Alpine Resort Operations
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Available grade	Achieved
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Guidance Information

- 1 All learning and assessment towards this unit standard must be carried out in accordance with the following:
 - Relevant legislation including the Health and Safety at Work Act 2015, Accident Compensation Act 2001, Fair Trading Act 1986, Consumer Guarantees Act 1993, Privacy Act 2020, and the Human Rights Act 1993, and subsequent amendments and associated regulations;
 - Alpine industry codes including *Snow Safety Code* and *Outdoor Safety Code*; (available at <http://www.mountainsafety.org.nz>);
 - Organisational policies and procedures including Emergency Action Plans (EAPs), Standard Operating Procedures (SOPs), and the use of personal protective equipment.
 - Leave No Trace principles <https://www.doc.govt.nz>
- 2 Definitions

Alpine resort refers to alpine areas that are established primarily for the provision of snowsport and associated snow activities. Some alpine resorts may also provide summer operations for activities such as mountain biking, walking and guest visits. *Organisational or alpine resort policy and procedures* are instructions to staff that may be documented and available for reference at each alpine resort in the form of an operations manual and/or policy and procedures manual.

Professional practice refers to the application and demonstration of skills, attributes, attitudes, and behaviours consistent with snowsport industry legislation, standards and codes and in accordance with an organisation's vision, values, policies and procedures.
- 3 For assessment purposes:

The candidate must be assessed while undertaking an alpine resort role under supervision. Evidence must be gathered over a sustained period of time to enable reflection and ongoing personal development within the role.

Outcomes and performance criteria

Outcome 1

Apply organisational values, policy, procedures and practices while carrying out an alpine resort role.

Performance criteria

1.1 Demonstrate the attributes, attitudes, and actions of professional practice in daily work to meet organisational requirements.

Range personal presentation, care for the alpine environment, sustainable practices, alignment with organisation vision and values.

1.2 Demonstrate professional practice within interactions with customers in accordance with organisational requirements.

Outcome 2

Apply safe working procedures and practices while carrying out an alpine resort role.

Performance criteria

2.1 Demonstrate personal responsibility and professional practice in relation to carrying out own role safely.

2.2 Select and use personal Protective Equipment (PPE) to meet the requirements and expectations of an alpine resort role.

2.3 Respond appropriately to, and report risks and hazards while undertaking an alpine resort role.

2.4 Select and use appropriate communication tools and equipment in accordance with the requirements and expectations of an alpine resort role.

Outcome 3

Demonstrate continuous improvement within own practice in an alpine resort role.

Performance criteria

3.1 Identify personal development goals, and select and implement actions to meet goals.

3.2 Reflect on own behaviours and practices to ensure progress towards identified goals.

Range reflection may include but is not limited to – evaluation and feedback from peers, department members and supervisors.

Planned review date	31 December 2025
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	21 April 2016	31 December 2022
Review	2	25 March 2021	N/A

Consent and Moderation Requirements (CMR) reference	0099
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Skills Active Aotearoa info@skillsactive.org.nz if you wish to suggest changes to the content of this unit standard.