

## R0226 - Framework Developments - All SSBs

01 May 2015 to 31 May 2015

Page 1 of 16

*Framework Developments* is a report listing the new, reviewed and expiring standards, qualifications and Consent and Moderation Requirement documents registered on the Framework in the period specified above.

The following abbreviations are used in the tables that follow.

New/Reg	New Registration
Rvw-New/Reg	New Registration following a Review (Qualifications only)
Rvw/Reg	Review and Reregistration
Rvw/Expg	Review and Expiry
Rvsn/Reg	Revision of Registered items
Rvsn/Expg	Revision of Expiring items
Roll/Reg	Rollover of Registered items
Roll/Expg	Rollover of Expiring items
R&R/Reg	Rollover & Revision of Registered items
R&R/Expg	Rollover & Revision of Expiring items
Reinst/Reg	Reinstatement and Reregistration
Reinst/Expg	Reinstatement and Expiry

## Building and Construction Industry Training Organisation - 101562

### Standards

#### Manufacturing > Joinery > Architectural Aluminium Joinery

ID	Ver	Title	Lvl	Crd	Grade	Process
550	5	Demonstrate knowledge of the aluminium joinery industry	2	8	Credit	Rvw/Reg
551	5	Store, handle and check aluminium joinery extrusions and components	3	5	Credit	Rvw/Reg
554	5	Assemble aluminium joinery products	3	15	Credit	Rvw/Reg
555	5	Prepare and fit reveals for aluminium joinery products	3	8	Credit	Rvw/Reg
557	5	Check, store, load and despatch finished aluminium joinery products	3	5	Credit	Rvw/Reg
558	5	Produce quotations for aluminium joinery products	4	15	Credit	Rvw/Reg
22881	3	Machine aluminium extrusions for the manufacture of aluminium joinery products	3	8	Credit	Rvw/Reg
22882	4	Assemble non-standard aluminium joinery products	4	10	Credit	Rvw/Reg
22883	3	Demonstrate knowledge of assembly processes and assemble basic aluminium joinery products	2	8	Credit	Rvw/Reg
22884	3	Cut aluminium extrusions for the manufacture of aluminium joinery products	3	8	Credit	Rvw/Reg
24740	3	Cut aluminium extrusions for the manufacture of non-standard aluminium joinery products	4	8	Credit	Rvw/Reg
24741	3	Machine and prepare aluminium extrusions for the manufacture of non-standard aluminium joinery products	4	8	Credit	Rvw/Reg
24742	3	Prepare and fit reveals for non-standard aluminium joinery products	4	8	Credit	Rvw/Reg
24744	3	Demonstrate knowledge of the principles and procedures for aluminium window installation	4	5	Credit	Rvw/Reg
24745	3	Install aluminium windows and doors	4	10	Credit	Rvw/Reg
25858	3	Prepare aluminium window schedules and specifications	4	15	Credit	Rvw/Reg
28752	1	Repair non-standard architectural aluminium joinery products	4	10	Credit	New/Reg
28753	1	Maintain architectural aluminium joinery products	4	10	Credit	New/Reg

## Community Support Services ITO Limited - 101814

### Qualifications

Ref	Ver	Title	Lvl	Process
0929	2	NATIONAL DIPLOMA in Human Services (Level 5)	5	Rvw/Exp
1007	3	National Diploma in Hearing Therapy	5	Rvw/Exp

## Competenz - 101571

### Qualifications

Ref	Ver	Title	Lvl	Process
0258	3	NATIONAL CERTIFICATE in Maritime (Master of Commercial Coastal Vessel) with an optional strand in Ocean Navigation	4-5	Rvw/Expq
0259	2	NATIONAL CERTIFICATE in Maritime (Merchant Navy Deck and Engine Room Watch Rating)	3	Rvw/Expq
0522	3	National Certificate in Maritime (Commercial Coastal Watchkeeping)	4	Rvw/Expq
0524	4	National Certificate in Maritime (Commercial Vessel Hospitality Crew Member) (Level 2)	2	Rvw/Expq
0525	4	National Certificate in Maritime (Level 2) with strands in Certificated Deckhand, and Deck Rating	2	Rvw/Expq
1136	2	National Certificate in Maritime (Commercial Inshore Vessel Operations) with an optional strand in Business Operations	3	Rvw/Expq
1148	3	National Certificate in Seafood Vessel Operations (Marine Engineering) (Level 4)	4	Rvw/Expq
1153	3	National Certificate in Seafood Vessel Operations (Nautical Skills)	3	Rvw/Expq
1628	2	National Certificate in Maritime (On-board Passenger Services) (Level 3)	3	Rvw/Expq

## Infrastructure ITO - 101813

### Standards

#### Engineering and Technology > Electricity Supply > Electricity Supply - Core Skills

ID	Ver	Title	Lvl	Crd	Grade	Process
19325	6	Demonstrate knowledge of the fundamentals of electricity generation in New Zealand	3	3	Credit	Rvw/Expq
28572	1	Demonstrate knowledge of electricity generation in New Zealand	3	6	Credit	New/Reg

#### Engineering and Technology > Electricity Supply > Electricity Supply - Power System Maintenance

ID	Ver	Title	Lvl	Crd	Grade	Process
14700	5	Apply and remove safety measures in an electricity supply environment	3	3	Credit	Rvw/Reg

#### Engineering and Technology > Electricity Supply > Electricity Supply - Power System Management

ID	Ver	Title	Lvl	Crd	Grade	Process
16281	5	Maintain and update operating log for electricity supply operational purposes	3	3	Credit	Rvw/Reg
19479	6	Use SCADA to manage the power system	3	5	Credit	Rvw/Reg

#### Engineering and Technology > Infrastructure Works > Infrastructure Civil Works

ID	Ver	Title	Lvl	Crd	Grade	Process
28947	1	Demonstrate knowledge of earth retaining structures	4	4	Credit	New/Reg
28948	1	Construct and install an earth retaining structure	4	12	Credit	New/Reg

## MITO New Zealand Incorporated - 101542

### Qualifications

Ref	Ver	Title	Lvl	Process
1284	2	National Certificate in Scrap Metal Recycling (Introductory Skills)	2	Rvw/Expq
1285	2	National Certificate in Scrap Metal Recycling (Operations)	3	Rvw/Expq
1286	2	National Certificate in Scrap Metal Recycling (Nonferrous Purchasing) (Level 5)	5	Rvw/Expq
1287	2	National Certificate in Scrap Metal Recycling (Administration)	3	Rvw/Expq
1315	2	National Certificate in Composting (Core Skills) (Level 2)	2	Rvw/Expq
1316	2	National Certificate in Composting (Level 3)	3	Rvw/Expq
1345	2	National Certificate in Zero Waste and Resource Recovery (Principles for Implementation) (Level 3)	3	Rvw/Expq
1347	3	National Certificate in Resource Recovery Operations (Level 3)	3	Rvw/Expq
1348	3	National Certificate in Resource Recovery Operations (Level 4)	4	Rvw/Expq
1398	2	National Certificate in Solid Waste (Core Skills) (Level 2) with an optional strand in Hazardous Waste	2	Rvw/Expq
1399	2	National Certificate in Solid Waste Disposal (Landfill Entry Control) (Level 3)	3	Rvw/Expq
1400	2	National Certificate in Solid Waste Disposal (Landfill Operations) (Level 3)	3	Rvw/Expq
1401	2	National Certificate in Solid Waste Disposal (Landfill Management) with optional strands in Gas Extraction, Leachate Removal, and Tiphead Contr	4	Rvw/Expq
1402	2	National Certificate in Hazardous Waste (Processing and Disposal) (Level 3)	3	Rvw/Expq
1403	2	National Certificate in Hazardous Waste (Processing and Disposal) (Level 4)	4	Rvw/Expq
1317	2	National Diploma in Composting (Level 5)	5	Rvw/Expq
1346	3	National Diploma in Zero Waste and Resource Recovery (Level 5)	5	Rvw/Expq
1349	3	National Diploma in Resource Recovery (Level 5) with an optional strand i Cleaner Production	5	Rvw/Expq
1404	2	National Diploma in Hazardous Waste (Processing and Disposal) (Level 5)	5	Rvw/Expq

### Standards

#### Engineering and Technology > Extractive Industries > Extractive Industries Management

ID	Ver	Title	Lvl	Crd	Grade	Process
16697	4	Deal with mine fires using extinguishing agents	4	3	Credit	Rvw/Reg
19859	4	Check, operate, recommission, and store mines rescue equipment	4	15	Credit	Rvw/Reg
19861	4	Manage a mines rescue team during underground fire operations	6	10	Credit	Rvw/Reg
19862	4	Describe and manage health, fitness, and well being o persons involved in mines rescue operations	5	10	Credit	Rvw/Expq
19864	4	Supervise a mines rescue team during a mines rescue operation	4	10	Credit	Rvw/Reg

#### Engineering and Technology > Extractive Industries > Underground Extraction

**Engineering and Technology > Extractive Industries > Underground Extraction continued...**

ID	Ver	Title	Lvl	Crd	Grade	Process
16696	4	Operate BG174 oxygen breathing apparatus in a confined area with an irrespirable atmosphere	4	5	Credit	Rvw/Expq
19858	4	Describe and operate closed circuit breathing apparatus in an underground mine	4	10	Credit	Rvw/Reg
19860	4	Recover buried equipment in underground mines	4	15	Credit	Rvw/Expq
19863	4	Describe and operate CABA in an underground mine	4	5	Credit	Rvw/Reg

**NZ Hair and Beauty Industry Training Organisation Inc - 101681****Standards****Service Sector > Beauty Services > Beauty Therapy**

ID	Ver	Title	Lvl	Crd	Grade	Process
14139	5	Demonstrate knowledge of, select, and recommend cosmetics and toiletries	3	8	Credit	Rvw/Reg
27644	2	Demonstrate knowledge of make-up and design theory	3	4	Credit	Rvw/Reg
27645	2	Demonstrate knowledge of the structure and functions of the face, and of facial skin types and conditions	3	4	Credit	Rvw/Reg
27646	2	Perform skincare services for the face in preparation for make-up application	3	10	Credit	Rvw/Reg
27647	2	Perform make-up services	3	10	Credit	Rvw/Reg
27648	2	Demonstrate knowledge of promotional activities within a make-up and skin care workplace	3	5	Credit	Rvw/Reg
28946	1	Demonstrate knowledge of tools, equipment and safe operating procedures used in make-up and skin care services	3	4	Credit	New/Reg

**NZ Marine and Composites Industry Training Organisation - 101812****Qualifications**

Ref	Ver	Title	Lvl	Process
1472	2	National Certificate in Marine Sales and Services (Marine Retail and Distribution) (Level 4)	4	Rvsn/Curr

## NZQA Maori Qualifications Services - 194

### Standards

#### Māori > Māori Performing Arts > Taonga Puoro

ID	Ver	Title	Lvl	Crd	Grade	Process
15025	6	Demonstrate knowledge and skills of taonga puoro	3	2	Credit	Roll/Reg
15026	6	Make taonga puoro	4	6	Credit	Roll/Reg

#### Māori > Tourism Māori > Environmental Tourism Māori

ID	Ver	Title	Lvl	Crd	Grade	Process
17788	6	Identify, and explain the history of, natural attractions and significant sites in tourism Māori	3	5	Credit	Rvw/Reg
17789	6	Identify and describe man-made tourism Māori attractions and tourism Māori products	3	4	Credit	Rvw/Reg
17791	6	Explain kaitiaki practices in a tourism Māori context	3	5	Credit	Rvw/Reg

#### Māori > Tourism Māori > Tourism Māori Issues

ID	Ver	Title	Lvl	Crd	Grade	Process
17395	5	Research and evaluate a tourism Māori product as a sustainable economic product, and research its impact on Māori values	5	15	Credit	Rvw/Reg

#### Māori > Tourism Māori > Tourism Māori Practices

ID	Ver	Title	Lvl	Crd	Grade	Process
17383	6	Explain the importance, and demonstrate correct pronunciation, of Māori place names	3	3	Credit	Rvw/Reg
17384	6	List and use a range of te reo Māori greetings and farewells in tourism	3	3	Credit	Rvw/Reg
17385	6	Discuss and compare cultural practices in tourism and the impact of tourism on Māori	3	5	Credit	Rvw/Reg
17387	5	Discuss ngā hekenga mai and iwi settlement, and compare Māori customs with those of another Polynesian culture	5	15	Credit	Rvw/Reg
17389	5	Demonstrate knowledge of essential aspects of marae tikanga in tourism Māori	4	15	Credit	Rvw/Reg
17391	6	Demonstrate knowledge of key forms of Māori communication, and the significance of Māori identity, in tourism Māori	3	5	Credit	Rvw/Reg
17392	5	Describe existing tourism Māori products and investigate a potential joint tourism venture	5	15	Credit	Rvw/Reg
17394	5	Research, plan, develop and implement a tourism Māori product	5	15	Credit	Rvw/Reg
17578	6	Explain the value and benefits of whānau in tourism Māori	3	4	Credit	Rvw/Reg
17784	6	Examine and recite appropriate karakia in tourism Māori	3	5	Credit	Rvw/Reg
17786	6	Explain the importance of respecting Māori customs and practices in tourism Māori	3	5	Credit	Rvw/Reg
25954	2	Plan, conduct, and evaluate a tour on a marae in a tourism Māori context	4	15	Credit	Rvw/Reg





## NZQA National Qualifications Services - 130301

### Consent and Moderation Requirements (CMR)

Ref	Ver	Title	Process
85	6	NZQA Educational Administration	Rvw/Expq
96	3	NZ Journalists Training Organisation and NZQA Media Studies (General Education)	Rvw/Expq
118	3	NZQA English (General Education)	Rvw/Expq
153	4	NZQA Mathematics	Rvw/Expq
155	3	NZQA Technology (General Education)	Rvw/Expq
158	4	NZQA Music	Rvw/Expq
224	3	NZQA Languages (General Education)	Rvw/Expq

### Standards

#### Core Generic > Core Generic > Personal Financial Management

ID	Ver	Title	Lvl	Crd	Grade	Process
24709	3	Produce a balanced budget to manage personal finances	1	3	Credit	Rvsn/Reg
28087	2	Demonstrate understanding of the effect of life stage factors on personal income sources	1	3	Credit/Merit/Excellence	Rvsn/Reg
28089	2	Demonstrate understanding of personal financial goal setting	1	3	Credit/Merit/Excellence	Rvsn/Reg
28090	2	Demonstrate knowledge of personal financial saving and investment options	1	4	Credit/Merit/Excellence	Rvsn/Reg
28091	2	Describe risks and basic risk management strategies for personal finances	1	3	Credit/Merit/Excellence	Rvsn/Reg
28092	2	Analyse the effect of significant life events at different life stages on personal financial income	2	3	Credit/Merit/Excellence	Rvsn/Reg
28093	2	Describe the future financial responsibilities of utilising tertiary study funding options	2	3	Credit/Merit/Excellence	Rvsn/Reg
28094	2	Produce a balanced budget and adjust the budget to reflect changing financial circumstances	2	3	Credit/Merit/Excellence	Rvsn/Reg
28095	2	Analyse personal financial investment opportunities	2	3	Credit/Merit/Excellence	Rvsn/Reg
28096	2	Evaluate and select insurance product types in relation to events for personal finances	2	3	Credit/Merit/Excellence	Rvsn/Reg
28098	2	Evaluate options to increase personal income	3	3	Credit/Merit/Excellence	Rvsn/Reg

**Core Generic > Core Generic > Personal Financial Management** continued...

ID	Ver	Title	Lvl	Crd	Grade	Process
28100	2	Develop a plan to achieve a long-term personal financial goal(s)	3	4	Credit/Merit/Excellence	Rvsn/Reg
28101	2	Plan a long-term personal financial investment portfolio	3	4	Credit	Rvsn/Reg
28102	2	Demonstrate understanding of risk and return for a personal financial investment portfolio	3	4	Credit/Merit/Excellence	Rvsn/Reg

**Core Generic > Core Generic > Work and Study Skills**

ID	Ver	Title	Lvl	Crd	Grade	Process
26622	3	Write to communicate ideas for a purpose and audience	1	4	Credit	Roll/Reg
26623	3	Use number to solve problems	1	4	Credit	Roll/Reg
26624	3	Read texts with understanding	1	3	Credit	Roll/Reg
26625	4	Actively participate in spoken interactions	1	3	Credit	Roll/Reg
26626	3	Interpret statistical information for a purpose	1	3	Credit	Roll/Reg
26627	3	Use measurement to solve problems	1	3	Credit	Roll/Reg

**Humanities > Languages > English Language**

ID	Ver	Title	Lvl	Crd	Grade	Process
27979	2	Begin to read and understand numbers, words and phrases in familiar everyday contexts (EL Foundation)	1	5	Credit	R&R/Reg
27980	2	Begin to read and understand very simple sentences (EL Foundation)	1	10	Credit	R&R/Reg
27981	2	Read and understand basic texts for practical purpose (EL)	1	7	Credit	R&R/Reg
27982	2	Read and understand basic texts on very familiar topics (EL)	1	8	Credit	R&R/Reg
27983	2	Read and understand simple texts on familiar topics (EL)	2	8	Credit	R&R/Reg
27984	2	Read and understand simple texts for practical purposes (EL)	2	7	Credit	R&R/Reg
27985	2	Participate in very basic everyday spoken transactions (EL Foundation)	1	12	Credit	R&R/Reg
27986	2	Participate in very basic spoken personal exchanges (EL Foundation)	1	10	Credit	R&R/Reg
27987	2	Respond to very basic spoken instructions (EL Foundation)	1	8	Credit	R&R/Reg
27988	2	Participate in basic spoken personal exchanges (EL)	1	10	Credit	R&R/Reg
27989	2	Participate in basic everyday spoken transactions (EL)	1	10	Credit	R&R/Reg
27990	2	Participate in basic spoken instructional interactions (EL)	1	10	Credit	R&R/Reg
27991	2	Participate in simple spoken exchanges on personal and familiar topics (EL)	2	10	Credit	R&R/Reg
27992	2	Participate in simple spoken routine transactions (EL)	2	10	Credit	R&R/Reg

## Humanities &gt; Languages &gt; English Language continued...

ID	Ver	Title	Lvl	Crd	Grade	Process
27993	2	Participate in simple spoken instructional interactions (EL)	2	5	Credit	R&R/Reg
27994	2	Copy letters and numbers (EL Foundation)	1	5	Credit	R&R/Reg
27995	2	Write numbers, phrases and very simple sentences (EL Foundation)	1	10	Credit	R&R/Reg
27996	2	Write basic texts on very familiar topics (EL)	1	8	Credit	R&R/Reg
27997	2	Write basic texts for practical purposes (EL)	1	7	Credit	R&R/Reg
27998	2	Complete basic forms on familiar topics (EL)	1	4	Credit	R&R/Reg
27999	2	Write simple texts on familiar topics (EL)	2	8	Credit	R&R/Reg
28000	2	Write simple texts for practical purposes (EL)	2	7	Credit	R&R/Reg
28001	2	Complete simple forms (EL)	2	5	Credit	R&R/Reg
28022	2	Demonstrate understanding of simple spoken information on familiar topics (EL)	2	5	Credit	R&R/Reg
28050	2	Demonstrate understanding of spoken information on familiar topics (EL)	3	5	Credit/Merit/Excellence	R&R/Reg
28051	2	Demonstrate understanding of spoken interaction on familiar topics (EL)	3	5	Credit/Merit/Excellence	R&R/Reg
28052	2	Demonstrate understanding of detailed spoken instructions (EL)	3	5	Credit	R&R/Reg
28053	2	Demonstrate understanding of complex spoken texts (EL)	4	5	Credit/Merit/Excellence	R&R/Reg
28054	2	Demonstrate understanding of complex spoken interaction (EL)	4	5	Credit/Merit/Excellence	R&R/Reg
28055	2	Demonstrate understanding of complex spoken instructions (EL)	4	5	Credit	R&R/Reg
28056	2	Read and understand texts on familiar topics (EL)	3	5	Credit/Merit/Excellence	R&R/Reg
28057	2	Read and understand texts for practical purposes (EL)	3	5	Credit/Merit/Excellence	R&R/Reg
28058	2	Read and demonstrate understanding of a range of written texts independently (EL)	3	5	Credit	R&R/Reg
28059	2	Read and understand complex transactional texts (EL)	4	5	Credit/Merit/Excellence	R&R/Reg
28060	2	Read and understand complex texts for practical purposes (EL)	4	5	Credit/Merit/Excellence	R&R/Reg
28061	2	Read and demonstrate understanding of a range of extended written texts independently (EL)	4	5	Credit	R&R/Reg
28062	2	Participate in a formal interview (EL)	3	5	Credit/Merit/Excellence	R&R/Reg

## Humanities &gt; Languages &gt; English Language continued...

<b>ID</b>	<b>Ver</b>	<b>Title</b>	<b>Lvl</b>	<b>Crd</b>	<b>Grade</b>	<b>Process</b>
28063	2	Participate in spoken transactions (EL)	3	5	Credit/Merit/Excellence	R&R/Reg
28064	2	Present information on a familiar topic (EL)	3	5	Credit/Merit/Excellence	R&R/Reg
28065	2	Participate in a discussion (EL)	4	5	Credit/Merit/Excellence	R&R/Reg
28066	2	Negotiate a complex spoken exchange (EL)	4	5	Credit/Merit/Excellence	R&R/Reg
28067	2	Present information for a practical purpose (EL)	4	5	Credit/Merit/Excellence	R&R/Reg
28068	2	Write texts on familiar topics (EL)	3	5	Credit/Merit/Excellence	R&R/Reg
28069	2	Write texts for practical purposes (EL)	3	5	Credit/Merit/Excellence	R&R/Reg
28070	2	Write a response for a specific purpose (EL)	3	5	Credit/Merit/Excellence	R&R/Reg
28071	2	Write complex texts on familiar topics (EL)	4	5	Credit/Merit/Excellence	R&R/Reg
28072	2	Write formal texts for practical purposes (EL)	4	5	Credit/Merit/Excellence	R&R/Reg
28073	2	Write an evaluation for a specific purpose (EL)	4	5	Credit/Merit/Excellence	R&R/Reg

## Primary Industry Training Organisation - 101558

### Qualifications

Ref	Ver	Title	Lvl	Process
0203	8	National Certificate in Sports Turf Management (Level 4)	4	Rvw/Curr
0700	4	National Certificate in Sports Turf (Introduction to Turf Care) (Level 3)	3	Rvw/Curr
1013	8	National Certificate in Horticulture (Introductory) (Level 2)	2	Rvw/Curr
1078	4	National Certificate in Amenity Turf Maintenance (Level 3)	3	Rvw/Curr
1471	2	National Certificate in Horticulture (Level 3) with an optional strand in Cemetery	3	Rvw/Curr
1533	2	National Certificate in Horticulture (Arboriculture) (Level 3)	3	Rvw/Curr
1534	3	National Certificate in Horticulture (Arboriculture) (Level 4) with an optional strand in Advanced	4	Rvw/Curr
1558	2	National Certificate in Sports Turf (Level 5)	5	Rvw/Curr
1272	3	National Diploma in Sports Turf Management (Level 6)	6	Rvw/Curr

### Standards

#### Agriculture, Forestry and Fisheries > Agriculture > Agricultural Resource Maintenance

ID	Ver	Title	Lvl	Crd	Grade	Process
28896	1	Maintain infrastructure in a primary industry workplace	3	5	Credit	New/Reg

#### Engineering and Technology > Water Industry > Field Hydrology

ID	Ver	Title	Lvl	Crd	Grade	Process
28800	1	Operate and maintain hydrometric stations	5	25	Credit	New/Reg
28801	1	Design, plan and install a hydrometric station	5	15	Credit	New/Reg
28802	1	Perform discharge measurement by wading	5	20	Credit	New/Reg
28803	1	Perform discharge measurements using a range of platforms and methods	5	20	Credit	New/Reg
28804	1	Measure and calculate suspended sediment load	5	15	Credit	New/Reg
28805	1	Verify, process and archive hydrometric data	5	30	Credit	New/Reg
28806	1	Construct hydrometric rating curves	5	20	Credit	New/Reg
28807	1	Perform hydrometric data reviews and provide information for users	5	10	Credit	New/Reg

**ServiceIQ - 9068****Standards****Arts and Crafts > Museum Services > Museum Collections**

ID	Ver	Title	Lvl	Crd	Grade	Process
20541	4	Demonstrate knowledge of museum collection development	4	10	Credit	Rvsn/Reg
20542	4	Demonstrate knowledge and skills of museum collection management	4	10	Credit	Rvsn/Reg

**Service Sector > Hospitality > Catering Services**

ID	Ver	Title	Lvl	Crd	Grade	Process
27956	2	Monitor and maintain catering revenue and costs for a catering services operation	4	5	Credit	Rvsn/Reg

**Service Sector > Retail, Distribution, and Sales > Retail and Distribution Core Skills**

ID	Ver	Title	Lvl	Crd	Grade	Process
402	5	Demonstrate knowledge of the retail sector in New Zealand	2	2	Credit	Rvw/Reg
405	7	Demonstrate knowledge of consumerism	2	3	Credit	Rvw/Reg
407	6	Perform business calculations in a retail or distribution environment	4	6	Credit	Rvw/Exp
11941	6	Establish and maintain positive customer service interactions in a retail environment	2	2	Credit	Rvw/Reg
11964	4	Install goods in customer premises	3	3	Credit	Rvw/Exp
11968	7	Demonstrate and apply knowledge of legislation applicable to sale of goods and services	2	4	Credit	Rvw/Reg
11971	6	Use safe work practices in a retail environment under supervision	2	3	Credit	Rvw/Reg
11974	6	Participate in a team in a retail or distribution environment	2	4	Credit	Rvw/Exp
11978	4	Maintain housekeeping in a retail environment	2	3	Credit	Rvw/Reg
11991	5	Demonstrate knowledge of sales policies and procedures in a retail or distribution environment	2	2	Credit	Rvw/Exp
11999	6	Demonstrate product knowledge in a specified department in a retail or distribution environment	4	4	Credit	Rvw/Exp
12003	6	Demonstrate knowledge of buying processes in a retail or distribution environment	3	3	Credit	Rvw/Reg
19583	6	Demonstrate knowledge of products in a retail or distribution environment	2	4	Credit	Rvw/Exp
27229	2	Respond to customers' complaints in a retail or distribution environment during customer interactions	3	4	Credit	Rvw/Exp
28297	1	Monitor and coordinate customer service in a retail environment	4	8	Credit	New/Reg
28298	1	Demonstrate knowledge of cash handling in a retail environment	2	3	Credit	New/Reg
28299	1	Prepare cash for banking in a retail environment	3	5	Credit	New/Reg
28300	1	Supervise and maintain cash handling procedures in a retail environment	4	10	Credit	New/Reg

**Service Sector > Retail, Distribution, and Sales > Retail and Distribution Core Skills** continued...

ID	Ver	Title	Lvl	Crd	Grade	Process
28301	1	Demonstrate knowledge of product information in a retail environment	2	5	Credit	New/Reg
28302	1	Apply product information to selling goods in a retail environment	3	10	Credit	New/Reg
28303	1	Coordinate product information and placement in a retail environment	4	10	Credit	New/Reg
28306	1	Monitor and maintain customer relationships in a retail environment	4	10	Credit	New/Reg

**Service Sector > Retail, Distribution, and Sales > Sales Transactions**

ID	Ver	Title	Lvl	Crd	Grade	Process
58	7	Process simple sales transactions in a retail or distribution environment in accordance with organisational procedures	1	2	Credit	Rvw/Expq
61	8	Sell goods and/or services using a customer focussed business relationship	4	6	Credit	Rvw/Reg
403	4	Receive customer payments	2	3	Credit	Rvw/Expq
11817	6	Serve customers face to face in a wide range of contexts	3	4	Credit	Rvw/Expq
11831	5	Apply skills and qualities of a salesperson in a retail or distribution environment	3	6	Credit	Rvw/Expq
11938	4	Assist customers to select goods and/or services	2	5	Credit	Rvw/Reg
11942	5	Demonstrate knowledge of customer shopping and buying motives	2	3	Credit	Rvw/Expq
11944	4	Complete foreign currency sales transactions in a retail or distribution environment	3	2	Credit	Rvw/Expq
11945	4	Process layby sales	2	3	Credit	Rvw/Expq
11946	4	Pack customer purchases in a retail or distribution environment	1	1	Credit	Rvw/Expq
11947	4	Gift wrap customer purchases	1	2	Credit	Rvw/Expq
11948	5	Receive and process returned goods in a retail or distribution environment	2	3	Credit	Rvw/Expq
11955	4	Demonstrate cash handling skills for banking in a retail or distribution environment	2	2	Credit	Rvw/Expq
11956	5	Prepare a float and reconcile sales records and taking in a retail or distribution environment	3	3	Credit	Rvw/Expq
11987	4	Assist customers to select fitted goods	2	5	Credit	Rvw/Expq
11990	4	Complete service contracts for purchased goods in a retail or distribution environment	2	4	Credit	Rvw/Expq
12004	4	Complete customer hire purchase applications	2	2	Credit	Rvw/Expq
12008	5	Sell goods and/or services in a retail environment under supervision	2	6	Credit	Rvw/Expq
12009	4	Complete sales transactions in a retail or distribution environment	3	5	Credit	Rvw/Reg
12010	4	Complete customer account applications in a retail or distribution environment	2	2	Credit	Rvw/Expq
20248	3	Complete checkout sales transactions	2	2	Credit	Rvw/Reg

**Service Sector > Retail, Distribution, and Sales > Sales Transactions** continued...

<b>ID</b>	<b>Ver</b>	<b>Title</b>	<b>Lvl</b>	<b>Crd</b>	<b>Grade</b>	<b>Process</b>
28295	1	Demonstrate knowledge of serving customers in a retail environment	2	5	Credit	New/Reg

**Service Sector > Tourism > Travel**

<b>ID</b>	<b>Ver</b>	<b>Title</b>	<b>Lvl</b>	<b>Crd</b>	<b>Grade</b>	<b>Process</b>
28749	1	Design and sell a specialist tour in the travel industry	5	10	Credit	New/Reg
28750	1	Identify and promote travel-related business opportunities for a chosen market	5	10	Credit	New/Reg
28751	1	Manage a travel business	5	10	Credit	New/Reg

---

**The Skills Organisation - 100401****Qualifications**

<b>Ref</b>	<b>Ver</b>	<b>Title</b>	<b>Lvl</b>	<b>Process</b>
1093	3	National Certificate in Electronic Engineering (Level 3)	3	Rvw/Expq
1265	3	National Certificate in Electrical Engineering (Electrical Appliance and Electronic Servicing) (Level 3)	3	Rvw/Expq
1266	2	National Certificate in Electrical Engineering (Electrical Appliance and Electronic Servicing) (Level 4) with strands in Commercial Electrical Appliances, Domestic Electrical Appliances, Electronic Consumer Goods, Office Equipment, and Portable Electrical Appliances and Power Tools	4	Rvw/Expq