



Programme Guidance for the suite of New Zealand qualifications in Whānau Ora

New Zealand Certificate in Whānau Ora (Level 3) [Ref: 2877] Credits 60

| Qualification outcomes | Programme guidance |
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| Programmes may include knowledge and skills in the following key focus areas: | |
| <p>1 Build quality relationships to form a coordinated approach in the delivery of services to tāngata Māori as an expression of whanaungatanga. Credits 10</p> | <p>Te reo me ngā tikanga</p> <ul style="list-style-type: none"> - integrate te reo and tikanga practices <p>Relationship building</p> <ul style="list-style-type: none"> - coherent service delivery - cooperative and collaborative relationships - effective communication skills - extensive working relationships - systems of diverse groups - team work - co-ordinated systems <p>Whānau integrity</p> <ul style="list-style-type: none"> - whānau accountability - whānau innovation and whānau dignity - group capacity for self-determination - whānau aspirations and needs driven <p>Best practice outcomes</p> <ul style="list-style-type: none"> - acknowledge whānau strengths - recognise strengths and capabilities already present in whānau - Whānau ownership of solutions and actioned is encouraged - whānau and provider partnership - opportunities to extend whānau resources - incorporate holistic approaches and practices - new skills and emerging technology <p>Mana Tangata</p> <ul style="list-style-type: none"> - self- management - self-reflection - professional development - legal obligations and compliance issues |
| <p>2 Apply a range of standard processes and systems to assist Māori and whānau to make well-informed decisions as an expression of kaitiakitanga and manaakitanga. Credits 20</p> | |
| <p>3 Apply some operational and theoretical knowledge to design a whānau ora plan as an expression of pūkengatanga. Credits 20</p> | |
| <p>4 Reflect on practice and performance to develop own professional and personal attributes as an expression of rangatiratanga. Credits 10</p> | |