



Programme Guidance for the suite of New Zealand qualifications in Whānau Ora

New Zealand Certificate in Whānau Ora (Level 5)

[Ref: 2879] Credits 120

Qualification outcomes	Programme guidance
Programmes may include knowledge and skills in the following key focus areas:	
<p>1 Apply the principles and practice of communication and relationships strategies to advance whanaungatanga.</p> <p>Credits 25</p>	<p>Te reo me ngā tikanga</p> <ul style="list-style-type: none"> - integrate te reo and tikanga <p>Relationship building</p> <ul style="list-style-type: none"> - coherent service delivery - cooperative and collaborative relationships - effective communication skills - extensive working relationships - systems of diverse groups - team work - co-ordinated systems <p>Whānau integrity</p> <ul style="list-style-type: none"> - whānau accountability - whānau innovation and whānau dignity - group capacity for self-determination - whānau aspirations and needs driven <p>Best practice outcomes</p> <ul style="list-style-type: none"> - acknowledge whānau strengths - recognise strengths and capabilities already present in whānau - Whanau ownership of solutions and actioned is encouraged - whānau and provider partnership - opportunities to extend whānau resources - incorporate holistic approaches and practices - new skills and emerging technology <p>Mana Tangata</p> <ul style="list-style-type: none"> - self- management - self-reflection - professional development - legal obligations and compliance issues - appraisals and personal development
<p>2 Analyse the delivery of whānau-centred services to establish the quality and value of services as an expression of te pono me te tika and pūkengatanga.</p> <p>Credits 25</p>	
<p>3 Implement and evaluate a whānau ora plan to advance the wellbeing of Māori and whānau as an expression of kaitiakitanga and manaakitanga.</p> <p>Credits 25</p>	
<p>4 Critically reflect on self and others performance as an expression of whakamana and rangatiratanga.</p> <p>Credits 25</p>	