

Outcome 10: Compliance with International Student Contract Dispute Resolution Scheme

O10

[Link to outcome 10 in the Code](#)

Signatories must comply with the DRS rules.

The intent of this outcome is to ensure that signatories are familiar with the DRS rules and ensure compliance with those rules in a dispute to which they are a party. Failure to comply with the DRS rules is a breach of this Code and may trigger sanctions by the Code administrator.

34. Process

34(1) and 34(2)

Compliance with the DRS rules

Ensure that the relevant staff are familiar with the **DRS rules** and comply with them if an international student dispute is referred to **iStudent Complaints**.