

Critical incident contact list — death of a learner

Provider name

Institution number

Role	Name	Office contact	After hours contact	Record contact made
Senior Leadership Contact				
Learner Services Director				
International Director*				
Emergency response contact				
Accommodation Co-ordinator / Director				
Learner services buddy in nearby provider				
Interpreter: (language)				
NZ Police – national contact (Wellington)		04 474 9499		
NZ Police – local contact				
NZQA Code of Practice contact		0800 697 296		
Consulate/Embassy (country) *				
Consulate/Embassy (country) *				
Consulate/Embassy (country) *				
Consulate/Embassy (country) *				
Ministry of Health www.moh.govt.nz	0800 611 116			
Ministry of Foreign Affairs and Trade * www.mfat.govt.nz				
World Health Organisation www.who.int				

* These are additional requirements and concerns for international learners.



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