

Qualification Title: New Zealand Certificate in Cranes (Dogman Operations) (Level 3)

Date and venue for review: Tuesday 18 November, 2014. Skills Organisation, National Office, Highbrook, Auckland

Qualification number: 1786

Final decision on consistency: National consistency is confirmed – the provider’s evidence confirms that graduate outcomes are being achieved to a consistent and appropriate threshold.

Final decision on sufficiency of providers evidence

Tertiary Education Organisation	Final rating Sufficient/not sufficient	Comments/reasons given
Skills Organisation	Sufficient	Good evidence presented

Introduction

The Skills Organisation became the Standard Setting Body for the Cranes industry through a merger in 2011. Skills Organisation is currently the only organisation offering the qualification. There are 25 successful completions.

The cranes industry is a high risk industry and there have been concerns raised within the industry about safety and standards. The concern related to the fact that trainees could complete both unit standards without relevant practice and industry experience to make them safe and effective dogman operators. The key professional body within this industry is the Cranes Association.

All practical assessment tasks take place within a real work environment.

The content of this qualification includes two compulsory unit standards:

- U/S 3789 Sling regular loads and communicate during crane operations - level 3, 22 credits.
- U/S 3801 Prepare and sling complex loads for crane operations – level 4, 25 credits

Graduates must have completed a minimum 6 months full time equivalent work experience prior to assessment for 3789 and a further 6 months prior to assessment for 3801. These requirements are specific to the qualification, not to the unit standards – ie someone could be assessed for the unit standard(s) in isolation without the mandatory work experience time but would not be eligible for the NZ Certificate. This anomaly will be addressed when the unit standards are reviewed next year.

Evidence

How well does the evidence provided by the education organisation demonstrate that its graduates match the graduate outcomes at the appropriate threshold?

Skills Organisation provided good evidence that its graduates are meeting all or nearly all the graduate outcomes of the qualification at this level include:

- Workplace evaluations
- Employer survey
- Moderation of assessment
- Pool of trained and registered assessors
- Running “assessor forums”
- Active engagement with the Crane Association
- Developing and providing resources for assessors
- Ensuring that “personal safety” is embedded into the assessment tools for both unit standards

Special Focus

There was no special focus in this evaluation

Examples of good practice

Good practice highlighted during the review included: The appointment of an Industry Manager who has responsibility to build and strengthen relationships across the Cranes industry.

Issues and concerns

Skills Organisation have surveyed employers to ascertain their satisfaction with the skills levels of the graduates of this qualification. However the survey questions are not aligned to the graduate profile – this will be addressed in the next employer survey.

The questions in the employer survey need to be directly better aligned to the graduate profile.

Recommendations to Qualification Developer

The anomaly of the industry experience prerequisite referred to in section one needs to be addressed as soon as practicable.