Final Consistency review report

Qualification Title: New Zealand Certificate in French Pâtisserie (Superior)

Qualification number: 1896

Date of review: 5 August 2015

Final decision on consistency of qualification: National consistency confirmed

Threshold

The threshold to determine sufficiency with the graduate profile was determined as evidence of:

- Ready for entry level employment as a pastry chef and prepared to work at industry speed.

- Competent preparation of appropriate Pâtisserie products within an allocated time frame under limited direction and supervision. For example, able to problem solve in the workplace but seek confirmation of intended solution.

- Evidence of Le Cordon Bleu France requirements being met in accordance with the qualification being offered through a licensing arrangement with Le Cordon Bleu France.

- Evidence that the quality requirements outlined in the licensing arrangement with Le Cordon Bleu France are being met to maintain the graduate outcomes at the level of the qualification

Tertiary Education Organisations with sufficient evidence

<table>
<thead>
<tr>
<th>Tertiary Education Organisation</th>
<th>Final rating</th>
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<tbody>
<tr>
<td>Wellington Institute of Technology</td>
<td>Sufficient</td>
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</table>

Introduction

The purpose of this 40 credit qualification is to provide the hospitality industry with individuals who have attained sufficient knowledge, practices and technical skills in classical French Pâtisserie to enter into employment as a pastry chef, or to progress to further study in the hospitality industry.

The Le Cordon Bleu New Zealand Institute (LCBNZ), in partnership with and under the accreditation of a Tertiary Education Organisation, and in compliance with the licencing arrangement between LCBNZ and Le Cordon Bleu (International), offers 1896 NZ Certificate in French Pâtisserie (Superior) (Level 4). Students have completed the Level 3 (Intermediate) prior to entering the Level 4 (Superior) certificate in French Pâtisserie.
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To meet all of the outcomes of the graduate profile, programmes can only be offered through a licensing arrangement with Le Cordon Bleu. This is the only licensed site in New Zealand.

There were 28 graduates in 2014.

Evidence

How well does the evidence provided by the education organisation demonstrate that its graduates match the graduate outcomes at the appropriate threshold?

The TEO provided a range of evidence to demonstrate that their graduates met the graduate profile outcomes.

The criteria used to judge the above evaluation question were (p10 NZQA consistency guidelines):

- The nature, quality and integrity of the evidence presented by TEO
- How well the organisation has analysed, interpreted and validated the evidence, and used the understanding gained to achieve actual or improved consistency
- The extent to which the TEO can reasonably justify and validate claims and statements relating to the consistency of graduate outcomes, including in relation to other providers of programmes leading to the qualification.

Employer attestation/Industry feedback

The TEO provided an employer attestation of a graduate being a reliable and skilful pastry chef. Further comment indicated they had ‘employed’ [Pâtisserie] students to assist with special cakes, and would be happy to employ others. This attestation did not specify the level 4 qualification.

Graduate destination and progression

Data showing those in work in June 2015 was presented.

Rationale for rating/Justification

The evidence from employer attestations and graduate destination supports the evidence given for all graduate outcomes in the presentation and self-assessment. However the employer attestation did not specifically state the student was a graduate of the level 4 qualification, and thus is not yet convincing.

Benchmarking data with Le Cordon Bleu NZ Institute (LCBNZ) is also required to make a convincing case.

The evidence is also supported by the resulting threshold decided in the consistency review by the TEO and qualification developer, however there is not enough evidence to make a convincing case for elements 3 and 4 of the threshold being met. A more specific employer attestation is required to make a convincing case for elements 1 and 2 being met.

With further evidence there is now a convincing case for this evidence to demonstrate that its graduates match the graduate outcomes at the appropriate threshold.
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Employer attestation that graduates of this (Level 4) qualification have achieved the graduate profile to a consistent and appropriate threshold, and evidence from Le Cordon Bleu (France) that the licensing requirements are being met and that aspects within the graduate profile are met are both required.

Further evidence has now filled the gaps and determined sufficiency.

Special Focus

There was no special focus

Examples of good practice

Employer attestation (however this needs to specify the level of the qualification referred to).

Issues and concerns

None

Recommendations to Qualification Developer

That consideration be given to clarifying the reality of employment outcomes for graduates.