

**Qualification Title:** New Zealand Diploma in Tourism Māori (Level 5)

**Qualification number:** 2339

**Date of review:** Tuesday, 6 August 2019

This report refers to graduates awarded this qualification prior to: **31 December 2018**

**Final decision on consistency of the qualification: National consistency is confirmed**

**Threshold:**

The threshold to determine sufficiency with the graduate profile was determined as evidence of:

Providing the Tourism industry with graduates who have applied skills and knowledge of e Ao Māori to deliver a quality manuhiri experience which will enhance local, national and global economies.

Graduates who are seeking to progress their career into Tourism Māori within customer services roles at a supervisory to middle-management level with an emphasis on Kaupapa Maori practices.

Graduates who have the level of mātauranga Māori required to work independently and supervise others within Tourism Maori and customer service industries. They will also be able to explain and practice local tikanga ā-whānau, ā-hapū, ā-iwi, ā-hapori in a tourism Maori and customer service context.

Graduates who will be able to:

- Apply an advanced knowledge of manaakitanga and cultural competence when engaging with people from other cultures.
- Exercise kaitiakitanga to research; and promote and maintain the integrity of mātauranga Māori in a tourism context.
- Apply knowledge of rangatiratanga to support decision making for sustainability of Tourism Māori businesses and operations in a tourism and/or customer service context.
- Implement appropriate relationships with other tourism Māori and/or tourism business professionals to optimise whanaungatanga.
- Apply workplace practices in a professionally, ethically, and culturally responsible manner, that expresses the values of te pono me te tika and meets legislative requirements.

**Education Organisations with sufficient evidence**

The following education organisations have been found to have sufficient evidence.

MOE Number	Education Organisation	Final rating
6010	Manukau Institute of Technology	He Pounamu Kahurangi

## Final Consistency Review Report

### Introduction

This is a 120-credit qualification intended to provide the Tourism Industry with people who have applied skills and knowledge of Te Ao Māori to deliver quality manuhiri experiences which will enhance local, national and global economies.

The consistency review was held over one half day. There were 28 graduates, during the review reporting period, from a single education organisation. The provider had a programme approved, and the review was conducted, under Te Hono o te Kahurangi.

### Evidence

The education organisation provided a range of evidence to demonstrate that their graduates met the graduate profile outcomes.

The criteria used to judge the evaluation question were:

- The nature, quality and integrity of the evidence presented by the education organisation
- How well the organisation has analysed, interpreted and validated the evidence, and used the understanding gained to achieve actual or improved consistency
- The extent to which the education organisation can reasonably justify and validate claims and statements relating to the consistency of graduate outcomes, including in relation to other providers of programmes leading to the qualification.

Examples of evidence provided includes:

- Student feedback
- Industry feedback including that from placement employers
- Programme and assessment alignment with graduate outcomes
- A programme information guide

### **Mā te āta whakaputa i te kaupapa, me pēhea e tutuki pai te whakairinga korero me ngā taunaki a te whare ako e taurite anō ai te taumata tika o ngā whāinga putanga tauira, ki ōna anō putanga tauira?**

Mapping of the learning outcomes and assessments to the graduate outcomes provides confidence that the programme design allows for graduates to develop the skills, knowledge and attributes of the qualification. Moderation evidence to validate and support the programme design would strengthen the self-reflection towards consistency.

Provision of student and industry (work placement) feedback provides some validation that graduates are gaining confidence in displaying the skills, knowledge and attributes outlined in the qualification. Graduate and next-user feedback allows for a greater corroboration.

Graduate destination evidence indicated the employment and education pathways of the qualification were valid potential outcomes.

Overall, the self-assessment and supporting evidence supplied, by the organisation, has been found He Pounamu Kahurangi (sufficient), demonstrating that their graduates meet the graduate outcomes at the determined threshold.

### **Special Focus** (includes special focus on a strand or outcome)

Te Hono o te Kahurangi

### **Recommendations to Qualification Developer**

None