

Qualification Title: New Zealand Certificate in Wood Panel Manufacturing (Level 2)

Qualification number: 2405

Date of review: 22 October 2019

This report refers to graduates awarded this qualification prior to: **31 December 2018**

Final decision on consistency of the qualification: National consistency is confirmed

Threshold:

The threshold to determine sufficiency with the graduate profile was determined as evidence that graduates can work safely and effectively as part of a team in entry level roles, under close supervision, on wood panel manufacturing worksites.

Graduates will be able to:

- use basic wood panel manufacturing skills and knowledge to carry out basic entry-level tasks.
- communicate and work collaboratively and effectively as part of a team within a wood panel manufacturing worksite.
- apply basic health and safety and environmental skills and knowledge to work responsibly and safely within a wood panel manufacturing worksite.

Education Organisations with sufficient evidence

The following education organisations have been found to have sufficient evidence.

| Education Organisation | Final rating |
|------------------------|--------------|
| Competenz | Sufficient |

Introduction

The purpose of this Level 2, 50 credit qualification is to provide the wood panel manufacturing industry with people who have introductory knowledge relevant to entry-level roles in this industry.

Graduates will be capable of working safely under close supervision, in entry-level operational roles, such as assistants on preparation, pressing, drying or finishing lines in a wood panel manufacturing.

This qualification can lead to the New Zealand Certificate in Wood Panel Manufacturing (Level 3) with strands in Composite Panel Finishing; Laminated Veneer Lumber (LVL) and Plywood; Overlay Bonding; and Veneer Preparation [Ref: 2406].

The qualification developer for this qualification is Competenz, an Industry Training Organisation (ITO). Competenz developed the qualification in consultation with wood panel manufacturing industry stakeholders, and it was listed on the New Zealand Qualifications Framework in October 2014. The review of this qualification is currently in progress and is due to be completed by December 2019.

Final Consistency Review Report

Competenz is the only education organisation with approval to offer a training programme that leads to the award of this qualification. During the reporting period it had 64 graduates from the qualification.

Two representatives from Competenz attended the Consistency Review, one presenting the ITO's graduate evidence, and the other as the Qualification Developer.

Evidence

The education organisations provided a range of evidence to demonstrate that its graduates met the graduate profile outcomes.

The criteria used to judge the evaluation question were:

- The nature, quality and integrity of the evidence presented by the education organisation
- How well the organisation has analysed, interpreted and validated the evidence, and used the understanding gained to achieve actual or improved consistency
- The extent to which the education organisation can reasonably justify and validate claims and statements relating to the consistency of graduate outcomes, including in relation to other providers of programmes leading to the qualification.

Evidence provided for the review included how the industry training programme was designed using unit standards and aligned to the qualification's graduate profile outcomes. The processes used to select, train and manage workplace assessors were described. Workplace assessors use pre-moderated resources, attend development workshops and are subjected to external moderation under Competenz's risk-based moderation system. Moderation results, across samples of assessment of unit standards, some of which were included in the training programme, were evidenced.

External evidence included graduate feedback collected via an on-line survey. The survey included a range of questions aligned to the GPOs of the qualification, and perceptions of how the qualification had helped graduates in their workplaces, had helped their employer, and the impact this achievement had had on their families/whanau. Graduate's further enrolments in industry training programmes with Competenz was provided.

Employer feedback on the graduate's abilities to demonstrate the graduate profile outcomes in the workplace was collected via an on-line survey, using the same questions as those used in the graduate survey.

How well does the self-assessment and supporting evidence provided by the education organisation demonstrate that its graduates match the graduate outcomes at the appropriate threshold?

Competenz presented a range of evidence from internal and external sources. This evidence was generally well analysed, and interpreted and used to justify claims that graduates met the graduate outcomes.

The programme of industry training was well designed, and unit standards outcomes aligned with the qualification outcomes. Robust assessment processes and results were evidenced through the systems Competenz has in place for their workplace assessors and for moderation of unit standards included in the programme.

Final Consistency Review Report

Feedback from graduates via an on-line survey, although the response rate was low, provides some confidence that the graduates match the graduate profile outcomes. This was strengthened by the feedback from all three employers. The graduate and employer survey used the same questions allowing results to be correlated.

About half of the graduates had progressed to further study in the wood manufacturing industry. This illustrates the graduates valued their learning from this qualification and were keen to continue their learning journeys.

The low graduate survey response rate was acknowledged as a weakness, and Competenz explained it is currently developing systems to better capture and monitor feedback from their graduates and employers. This development will support their quality and reporting on consistency of graduate outcomes on an ongoing basis.

Overall, the self-assessment and supporting evidence supplied, by Competenz, demonstrates that their graduates meet the graduate outcomes at the determined threshold.

Special Focus

None

Examples of good practice

None

Issues and concerns

None

Recommendations to Qualification Developer

The Qualification Developer (from the ITO) participated in the Consistency Review meeting. The review of this qualification is underway, and Competenz has met with industry and completed the review discussions.