

Qualification Title: New Zealand Certificate in International Freight Logistics (Level 3)

Qualification number: 2913

Date of review: 18 September 2019

This report refers to graduates awarded this qualification prior to: **31 December 2018**

Final decision on consistency of the qualification: National consistency is confirmed

Threshold:

The threshold to determine sufficiency with the graduate profile was determined as evidence of graduates being able to carry out entry-level administrative and operational tasks in the international freight logistics industry under limited supervision.

Specifically, graduates will be able to:

- Follow and comply with legislative and company requirements to work safely and effectively in the international freight logistics industry.
- Apply basic understanding of international freight logistics to successfully engage in the international movement of freight at an entry-level.
- Interact and communicate within a team and follow oral and written instructions to work effectively in the international freight logistics industry.
- Use international freight logistics documentation to complete entry-level workplace tasks related to the international movement of freight accurately and within required timeframes.

These elements of the agreed threshold are the graduate profile statement for the qualification.

Education Organisation with sufficient evidence

The following education organisations have been found to have sufficient evidence.

Education Organisation	Final rating
Ignite Colleges (Corporate Academy Group)	Sufficient

Introduction

Qualification 2913 New Zealand Certificate in International Freight Logistics (Level 3) replaces the National Certificate in International Freight Forwarding (Intermediate) [Ref: 1684]. It is a 60 credit level 3 qualification designed to provide global and local organisations within the international freight logistics industry with people who can carry out entry-level administration and entry-level operational tasks under limited supervision. The qualification may lead either to employment within the industry or progression to the New Zealand Certificate in International Freight Logistics (Level 4).

Currently there is only one active provider of this qualification. The programme is offered on a full-time basis. There are 63 graduates through to the end of 2018. It is noted that many of the students entering this programme have had little prior educational success and this programme provides a route into a meaningful career in a growing industry.

The qualification is due for review in December 2020.

Evidence

The education organisation provided a range of evidence to demonstrate that their graduates met the graduate outcomes.

The criteria used to judge the evaluation question were:

- The nature, quality and integrity of the evidence presented by the education organisation.
- How well the organisation has analysed, interpreted and validated the evidence, and used the understanding gained to achieve actual or improved consistency.
- The extent to which the education organisation can reasonably justify and validate claims and statements relating to the consistency of graduate outcomes, including in relation to other providers of programmes leading to the qualification.

Examples of evidence provided included:

- External moderation
- Active industry involvement in the programme
- Graduate feedback
- Destination data
- Feedback from employers

How well does the self-assessment and supporting evidence provided by the education organisation demonstrate that its graduates match the graduate outcomes at the appropriate threshold?

The education organisation provided a robust self-assessment with strong, triangulated evidence that graduates have the capabilities described in the graduate outcomes. The provider ensures that the programme reflects current industry practice through active industry involvement and site visits.

Programme review is comprehensive and linked with strong stakeholder engagement that informs improvement. Overall, the self-assessment and supporting evidence supplied, by the organisation found sufficient, demonstrates that their graduates meet the graduate outcomes at the determined threshold.

Special Focus (includes special focus on a strand or outcome)

There was no special focus in this review.

Examples of good practice

There was a very clear mapping of learning outcomes to GPOs, with summaries of moderation tied into these.

There was evidence of strong industry involvement. The education organisation provided opportunities for students to engage with WiseTech (key logistics documentation software) and fork hoist training outside of the programme, to support employability.

Issues and concerns

The significant effort of getting feedback from employers, was discussed, noting that the provider had in fact gained feedback from four of the five employers of the graduates.

Recommendations to Qualification Developer

It was noted that this qualification provides a good entry point into the industry.

It was also noted that Graduate Profile Outcome 1 may need clarification as to what relevant legislation needs to be covered at this level and the weighting of the focus on health and safety.