

**Qualification Title:** New Zealand Certificate in International Freight Logistics (Level 4) with strands in Freight Forwarding and Shipping

**Qualification number:** 2914

**Date of review:** 18 September 2019

This report refers to graduates awarded this qualification prior to: **31 December 2018**

**Final decision on consistency of the qualification: National consistency is confirmed**

### Threshold:

The threshold to determine sufficiency with the graduate profile was determined as evidence of graduates being able to undertake intermediate-level operational and administration roles in the international freight forwarding sector.

Specifically, graduates will be able to:

- monitor and maintain legislative and company requirements to contribute to a safe and effective workplace in the industry.
- apply knowledge of international freight logistics to successfully engage in the international movement of freight (intermediate level).
- provide customer service and work effectively within a team
- accurately complete routine international freight logistics documentation and reporting within required timeframes at an intermediate level.
- apply intermediate knowledge of freight forwarding dangerous goods, options for freight forwarding consignments, and freight forwarders' responsibilities and liabilities.

These elements of the agreed threshold contribute to the graduate profile statement for the qualification.

### Education Organisations with sufficient evidence

The following education organisations have been found to have sufficient evidence.

Education Organisation	Final rating
Ignite Colleges (Corporate Academy Group)	Sufficient
Manukau Institute of Technology	Sufficient

### Introduction

This is a 60-credit level 4 qualification designed to provide global and local organisations within the international freight logistics industry with people who can undertake operational roles under broad supervision.

Higher study options include the New Zealand Diploma in International Freight Logistics (Freight Forwarding) (Level 5) or related higher-level qualifications in business, supply chain management, or port operations.

Currently there are two providers who offer this qualification. Depending on the provider, the programme is offered on a full or part-time basis. There are 63 graduates through to 31 December 2018. Many students have progressed to this qualification from the New Zealand Certificate in Freight Logistics (Level 3), but this is not the only entry pathway.

The qualification also has a strand in Shipping, but this option has yet to be offered by either provider due to a lack of student and industry demand.

The qualification is due for review at the end of 2020.

### **Evidence**

The education organisations provided a range of evidence to demonstrate that their graduates met the graduate profile outcomes.

The criteria used to judge the evaluation question were:

- The nature, quality and integrity of the evidence presented by the education organisation.
- How well the organisation has analysed, interpreted and validated the evidence, and used the understanding gained to achieve actual or improved consistency.
- The extent to which the education organisation can reasonably justify and validate claims and statements relating to the consistency of graduate outcomes, including in relation to other providers of programmes leading to the qualification.

Examples of evidence provided included:

- External moderation
- Active industry involvement in the programme
- Graduate feedback
- Destination data
- Feedback from employers

### **How well does the self-assessment and supporting evidence provided by the education organisation demonstrate that its graduates match the graduate outcomes at the appropriate threshold?**

One education organisation provided a robust self-assessment with strong, triangulated evidence that graduates have the capabilities as described in the graduate outcomes. The provider ensures that the programme reflects current industry practice through active industry involvement and site visits.

Programme review is comprehensive and linked with strong stakeholder engagement that informs improvement.

Overall, the self-assessment and supporting evidence supplied, by the organisation found sufficient, demonstrates that their graduates meet the graduate outcomes at the determined threshold.

### **Special Focus** (includes special focus on a strand or outcome)

This review focussed on graduates in the Freight Forwarding strand of this qualification. There were no providers offering the Shipping strand.

### **Examples of good practice**

There was very clear mapping of learning outcomes to graduate outcomes, with summaries of moderation aligned to these.

There was evidence of strong industry involvement.

Short videos of graduates talking about how the qualification supported them into careers in the industry provided insightful evidence.

### **Issues and concerns**

The significant effort of getting feedback from employers, was discussed, noting that the provider had in fact gained feedback from five of the seven employers of graduates.

### **Recommendations to Qualification Developer**

The qualification is generally working well, however, consideration might be given to discontinuing the Shipping strand and accommodating any essential elements of that strand into the currently offered qualification.

There was some discussion about the expectations currently associated with Graduate Profile Outcome (GPO) 4 about using digital software for documentation, noting that it is impossible for providers to cover all software packages in commercial use.

The conditions for GPO 1 specifically refer to the Shipping and Customs and Excise Acts. Providers noted that these Acts do not specify health and safety requirements, although they are pertinent to requirements for effective workplace operations. Possibly the two dimensions of this graduate outcome might be separated more clearly as part of the upcoming review.