

**Qualification Title:** New Zealand Certificate in Snowsport Equipment (Level 3) with strands in Workshop Technician and Rental Services.

**Qualification number:** 3499

**Date of review:** 18 November 2019

This report refers to graduates awarded this qualification prior to: **31 December 2018**

**Final decision on consistency of the qualification:** National consistency is confirmed

**Threshold:**

The threshold to determine sufficiency with the graduate profile was determined as evidence of:

Graduates have the knowledge and skills to provide technical knowledge of snowsport equipment to customers, work under supervision and specialise as a snowsport equipment rental or workshop technicians.

**Education Organisations with sufficient evidence**

The following education organisation have been found to have sufficient evidence.

Education Organisation	Final rating
Skills Active Aotearoa Limited	Sufficient

**Introduction**

This Level three qualification of 40 credits provides New Zealand and the snowsport industry with individuals who have the knowledge and skills to provide technical knowledge of snowsport equipment to customers. Graduates work under supervision and specialise as a snowsport equipment rental or workshop technician, dependent on the strand selected.

Graduates of the Workshop Technician strand provide basic repair and maintenance services for skis and snowboards and graduates of the Rental strand provide rental services to skiers and snowboarders. Graduates contribute to the cultural, social and economic wellbeing of Aotearoa New Zealand.

This qualification can lead to the New Zealand Certificate in Snowsport Equipment (Level 4) with strands in Workshop Technician and Bootfitting. The qualification can also build on the New Zealand Certificate in Alpine Resort Operations (Level 3), although there is no evidence that either pathways are undertaken by graduates.

The consistency review meeting was held in Wellington. One education organisation presented. In addition to the education organisation, the consistency review was attended by an observer from New Zealand Qualifications Authority, Skills Active Aotearoa Limited, and New Zealand Institute of Health & Fitness which has a programme leading to the qualification but no graduates.

## Final Consistency Review Report

### Evidence

The education organisation provided a range of evidence to demonstrate that their graduates met the graduate profile outcomes.

The criteria used to judge the evaluation question were:

- The nature, quality and integrity of the evidence presented by the education organisation
- How well the organisation has analysed, interpreted and validated the evidence, and used the understanding gained to achieve actual or improved consistency
- The extent to which the education organisation can reasonably justify and validate claims and statements relating to the consistency of graduate outcomes, including in relation to other providers of programmes leading to the qualification.

Evidence provided for this review included:

- Confirmation that the education organisation had a coherent programme of industry training which ensured that programme components led to the graduate profile.
- Graduate and employer surveys aligned to GPOs.
- Destination data supporting that graduates were working in roles that required the application of skills and knowledge required by the graduate profile.

### **How well does the self-assessment and supporting evidence provided by the education organisation demonstrate that its graduates match the graduate outcomes at the appropriate threshold?**

The education organisation submitted a range of evidence and all could be triangulated to demonstrate that their graduates match the graduate outcomes at the appropriate threshold. The range of evidence included; programme evidence - moderation and programme review, programme alignment, graduate and employer evidence, and destination data.

Strong evidence related to the alignment of their approved programme of industry training, with the GPOs. The programme of industry training incorporated trainees working in the snowsport industry providing experiential learning and opportunity for real world assessment. Evidence relating to moderation and programme review was strong with good internal quality processes.

Feedback from graduates and employers provided at the review and post-review, aligned to the GPOs, was convincing and the education organisation was able to sufficiently demonstrate that their graduates meet the graduate outcomes at the determined threshold.

### **Special Focus**

This qualification has two strands. Workshop Technician strand and Rental strand. The uptake of each strand and exact number of graduates in each strand was provided post-review.

### **Recommendations to Qualification Developer**

None.