

## Internet capacity

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Your school is responsible for ensuring your network and internet capacity and bandwidth for the digital exams you are offering. The exam software your school does not need to download any software to run online exams.

Your school needs:

- a reliable internet connection that can manage the number of students at the same time
- technical support available on the day of each exam
- a hardwired connection for all computers if you are using cabled devices or your own device
- strong Wi-Fi coverage of all areas being used for digital exams; including in rooms.

## Testing internet

Your school's internet capacity will need to support students' work being done. A slow or intermittent internet connection puts the students at risk of not completing their work when their device is not connected to the exam software server.

To test your internet strength, have all students scheduled to complete their work. play this [video](#) while in the room you will be using for the exam.

If any of the devices experience lagging or can't load the video, then you may need to increase your internet bandwidth or segregate your network.

You also need to consider coverage and test for any dead zones in exam rooms.

## On the day:

- Make sure you have technical support available during the exam
- Prioritise the digital exam traffic: restrict use of the network in devices such as phones.