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| Title | **Describe legal rights and responsibilities under New Zealand tenancy law and means to prevent and resolve related problems** |
| Level | **2** | **Credits** | **4** |

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| Purpose | People credited with this unit standard are able to: describe rights and responsibilities under New Zealand tenancy law; and describe means for preventing and resolving problems related to living in rental property. |

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| Classification | Core Generic > Self-Management |

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| Available grade | Achieved |

**Guidance Information**

1 The following website and legislation, regulations, and subsequent amendments provide reference, where needed, for this unit standard:

Tenancy Services: [www.tenancy.govt.nz](http://www.tenancy.govt.nz)

Residential Tenancies Act 1986

Residential Tenancies (Healthy Homes Standards) Regulations 2019

Building Act 2004.

**Outcomes and performance criteria**

**Outcome 1**

Describe rights and responsibilities under New Zealand tenancy law.

**Performance criteria**

1.1 Description includes a list of minimum contents of a tenancy agreement required by law.

1.2 Legal rights and responsibilities of tenants are described in accordance with a tenancy agreement, and as required by legislation.

1.3 Legal rights and responsibilities of landlords are described in accordance with a tenancy agreement, and as required by legislation and/or regulations.

Range two rights; three responsibilities.

**Outcome 2**

Describe means for preventing and resolving problems related to living in rental property.

**Performance criteria**

2.1 Description includes ways in which a tenancy agreement prevents problems in terms of the financial, emotional, and wellbeing needs of occupants.

Range one way for each type of need.

2.2 Description includes methods of resolving problems.

2.3 Description includes the use of dispute resolution bodies in terms of their roles and powers.

Range Tenancy Services – role, one power;

 The Tenancy Tribunal – role, one power;

 The Disputes Tribunal – role in relation to disputes between flatmates, role in relation to disputes with goods or service providers, one power.

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| Replacement information | This unit standard replaced unit standard 544. |

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| Planned review date | 31 December 2027 |

**Status information and last date for assessment for superseded versions**

| Process | Version | Date | Last Date for Assessment |
| --- | --- | --- | --- |
| Registration | 1 | 24 March 1998 | 31 December 2015 |
| Revision | 2 | 10 March 2005 | 31 December 2015 |
| Review | 3 | 16 July 2010 | 31 December 2017 |
| Review | 4 | 18 June 2015 | 31 December 2019 |
| Review | 5 | 25 January 2018 | N/A |
| Review | 6 |  | N/A |

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| Consent and Moderation Requirements (CMR) reference | 0113 |

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please contact NZQA National Qualifications Services nqs@nzqa.govt.nz if you wish to suggest changes to the content of this unit standard.