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| Title | **Apply a problem-solving model** |
| Level | **2** | **Credits** | **2** |

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| Purpose | People credited with this unit standard are able to apply a problem-solving model. |

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| Classification | Core Generic > Self-Management |

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| Available grade | Achieved |

**Guidance Information**

1 The problem needs to have sufficient substance for a problem-solving model to be applied. It must be of sufficient complexity to align with the descriptor for Level 2, available in *The New Zealand Qualifications Framework* at <http://www.nzqa.govt.nz/providers-partners/quick-links-to-nzqf-documents/>. The same problem must be used throughout this standard.

2 Definition

A *problem-solving* *model* is a process with a series of defined steps.

**Outcomes and performance criteria**

**Outcome 1**

Apply a problem-solving model.

**Performance criteria**

1.1 The problem is described.

1.2 A problem-solving model is selected and described.

1.3 Results of applying the problem-solving model are described in terms of its suitability and outcome achieved.

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| Planned review date | 31 December 2027 |

**Status information and last date for assessment for superseded versions**

| Process | Version | Date | Last Date for Assessment |
| --- | --- | --- | --- |
| Registration | 1 | 22 May 1996 | 31 December 2014 |
| Revision | 2 | 27 March 1998 | 31 December 2014 |
| Review | 3 | 26 September 2001 | 31 December 2014 |
| Review | 4 | 16 July 2010 | 31 December 2015 |
| Review | 5 | 17 July 2014 | 31 December 2019 |
| Rollover | 6 | 18 June 2015 | 31 December 2019 |
| Review | 7 | 25 January 2018 | N/A |
| Review | 8 |  | N/A |

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| Consent and Moderation Requirements (CMR) reference | 0113 |

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please contact NZQA National Qualifications Services nqs@nzqa.govt.nz if you wish to suggest changes to the content of this unit standard.