

REVIEW OF NEW ZEALAND TOURISM MĀORI QUALIFICATIONS

REVIEW PLAN JUNE - DECEMBER 2019

Hei Timatanga – Introduction

E hī ake ana te atakura. He tio, he huka, he hauhunga

The red dawn comes with a sharpened air, a touch of frost, the promise of a glorious day.

This proverb represents a vision that challenges will be met and, futures will be bright. Enhancing Tourism Māori is an important step towards meeting the challenges that we will inevitably face and, creating bright futures. Based on tikanga and kaupapa, a Tourism Māori framework enables whānau, hapū, and iwi—to build and leave positive legacies for future generations.

Tourism Māori qualifications are an important mechanism for building the capacity and capability of ākongā, whānau, hapū, and iwi; empowering them to exercise rangatiratanga and to make effective contributions of consequence to Te Ao Māori and Aotearoa today, and into the future.

The review of the Tourism Māori qualifications is being undertaken as part of the maintenance cycle of the qualifications which focuses on ensuring that they continue to meet the overall needs of whānau, hapū, iwi, and the sector and remain aligned with the rules for listing qualifications on the New Zealand Qualifications Framework (NZQF).

For the duration of the review, Māori Qualifications Services will work in collaboration with stakeholders to support the review and development of qualifications that:

- meet the current and future needs of ākongā, whānau, hapū, Iwi, hāpori Māori
- are easy to understand for end users and other stakeholders
- enable and support high quality education, employment and/or community pathways
- represent value, and are recognised as useful and relevant by users and others with an interest in Tourism Māori
- are achievable in different delivery contexts
- contribute to the strengthening of Māori as a people and the advancement of mātauranga Māori.

Working collaboratively, and with the establishment of a Review Working Group, Māori Qualifications Services will work in the spirit of manaakitanga, kotahitanga, and whanaungatanga to ensure the successful implementation of this review.

Tāhuhu Kōrero – Background

These qualifications were first listed on the New Zealand Qualifications Framework in 2015 as a result of the Mandatory review of Qualifications. This is the first review of the qualifications since being listing.

Te Whānuitanga – Scope of the Review

The following qualifications have been identified as in scope for this review:

Qualification	Level	Credits	Qualification Developer
<i>New Zealand Certificate in Tourism Māori (Level 3) [Ref: 2337]</i>	3	60 credits	Māori Qualifications Services
<i>New Zealand Certificate in Tourism Māori (Level 4) [Ref: 2338]</i>	4	60 credits	Māori Qualifications Services
<i>New Zealand Diploma in Tourism Māori (Level 5) [Ref: 2339]</i>	5	120 credits	Māori Qualifications Services

Ngā Hua me ngā Whakaputanga – Expected Outputs and Outcomes

On completion of the review, a Qualification Review report will be submitted to NZQA with recommendations for a new qualification or suite of qualifications for 'approval to list'. The report will include:

A summary of:

- the review and consultation process
- the stakeholders involved in the review
- Any recommendations for other pathways, groupings or changes to types and levels of qualifications outside of the review, which have been identified through the review.
- Any risks associated with transitioning to the suite of qualifications.

A table of:

- Each qualification included in the review along with a recommendation of any change to these qualifications. This includes the proposed date for the qualification status to be changed – from current to expiring or discontinued.
- Details of the new qualification or suite of qualifications and the proposed date by which development will be completed.

Evidence attached to the report will include:

- A final workforce map and new qualifications map.
- Stakeholder attestation reports
- Completed *Application to List a Qualification* for each new qualification.

Te Huarahi – Outline of the Review Process (The Approach)

Step One: Preparing for the review of the qualifications

In preparation for the review, Māori Qualifications Services will undertake the following actions/activities:

- Existing research and data will be gathered to inform an initial overview of the Māori economy and description of the broad features of tourism.
- This information will include:
 - Māori Workforce Development Research.
 - Labour market and census information.
 - Qualification usage data from NZQA and TEC.
 - Other research from relevant providers, Industry and government agencies, including:
 - Information on graduate outcomes (employment, pathways to higher education, performance information).
 - Database of industry stakeholders (including Māori stakeholders) and networks for consultation.
 - Information about possible qualification structures.
 - Feedback and kōrero from whānau, hapū, iwi who are currently Māori Tourism operators or work in the Māori Tourism industry or sector.

Step Two: Planning the Review

A Review Working Group will be established to provide detailed and technical input into the review and development of the Tourism Māori qualifications.

Feedback will be sought from education organisations and industry, whānau, hapū, iwi and other end-users on current qualifications and any gaps in the suite of qualifications.

Step Three: Conducting the review

Communication with stakeholders to confirm current and future Tourism Maori needs. The current qualifications will be mapped to sector requirements to help determine if the current qualifications are fit for purpose.

A draft map of the new qualification or suite of qualifications, including draft outcome statements and graduate profile based on an analysis of the information gathered will be developed.

Once completed, the analysis of the information gathered, a workforce map and new qualification or suite of qualifications map will be presented to the Review Working Group for feedback/approval prior to being released for full consultation.

Step Four: Reporting the Review and submission to NZQA

Following the consultation process, Māori Qualifications Services will prepare a draft report with recommendations for the new qualification or suite of qualifications for approval by the Review Working Group, and revision where appropriate, before submitting the final report and qualifications to Quality Assurance Māori for approval.

Te Whakapātanga – Consultation and on-going communication

Throughout the review process the Māori Qualifications Team will develop and maintain a database of stakeholders. Organisations and individuals will have the opportunity to be added to the database at any time throughout the review.

To ensure all stakeholders are aware of the review progress and have an opportunity for input, there will be on-going electronic communications distributed, including:

- A Tourism Māori qualification review page on the NZQA website to host all communications including Review Working Group meeting outcomes, and draft documents for consultation.
- E-mail communications throughout the review, directing stakeholders to the review page on the NZQA website.

It is acknowledged that this form of consultation (electronic) will not meet the needs of all stakeholders. As a result, face to face consultation processes will be put in place, where appropriate, to engage those stakeholders to ensure their input is captured.

A comprehensive Communications Plan will be developed and monitored to ensure whānau, hapū, iwi, and other stakeholders have multiple opportunities to feed in, and receive feedback from, the review.



Te Hono o Te Kahurangi – Review and evaluation through a mātauranga Māori lens

Approval to list the qualification(s) subsequent to this review will be sought under *Te Hono o Te Kahurangi*.

It is proposed then, that the review and evaluation be conducted under the kaupapa of Te Hono o Te Kahurangi; namely:

<i>Rangatiratanga</i>	The review will reflect a unique and distinctively Māori approach to ensure the needs of ākongā, the wider community and other key stakeholders are met.
<i>Whanaungatanga</i>	The care of ākongā, whānau, hapū, iwi and mātauranga Māori itself will be a fundamental outcome of the review
<i>Manaakitanga</i>	The presence and expressions of mana-enhancing behaviours and practices will be evident between all review participants.
<i>Pūkengatanga</i>	Those directly involved in the review will have the skills and knowledge needed to ensure that the values, beliefs, needs and aspirations of the people are met.
<i>Kaitiakitanga</i>	All review participants will ensure that the authenticity, integrity and use of mātauranga Māori is protected, maintained and transmitted appropriately.
<i>Te reo Māori</i>	As the primary vehicle for expressing and transmitting Māori knowledge, values and culture, te reo Māori is practiced, promoted and celebrated.

Ngā Mahi me ngā Haepapa – Roles and Responsibilities

Review Working Group

Representing key stakeholders with experience in qualification development and delivery, the Review Working Group will look strategically across the sector/industry included in the review and consider the current and future workforce development needs and associated qualifications.

The Review Working Group will also undertake the initial qualification development work including the development of strategic purpose statement/s and qualification outcome statement/s (including graduate profile/s).

The Review Working Group member's will include industry, tertiary education organisations, whānau, hapū, iwi.

The Review Working Group *Terms of Reference* is attached to this Plan as **Appendix 1**.

The Review Working Group will be supported by Māori Qualifications Services who will work collaboratively with the Review Working Group to:

- Act as the secretariat for the review and prepare papers for wider consultation.
- Keep progress, process, outputs, and outcomes on track.
- Ensure all stakeholders are involved and represented.

Ngā Rawa – Resources and Costs

As a principle, all project costs will be kept to a minimum and technology (including e-mail, phone and conference calls) will be used where appropriate to keep costs to a minimum.

NZQA will assume the following costs for the review of the qualifications:

- Meeting venue and catering.

The following support will also be provided:

- Preparing and disseminating: agenda and related papers, schedule of meetings and meeting records; documents required for approval to develop and approval to list qualifications; consultation documents and collated feedback from consultation
- Maintaining web pages for information and consultation