

Title	Pack food and beverage orders for takeaway in a commercial hospitality environment		
Level	2	Credits	2

Purpose	<p>This unit standard is for people training to work in takeaway food outlets.</p> <p>People credited with this unit standard are able to pack food and beverage orders for takeaway in a commercial hospitality environment.</p>
----------------	---

Classification	Hospitality > Food and Beverage Service
-----------------------	---

Available grade	Achieved
------------------------	----------

Guidance Information

- 1 Definition
Establishment requirements – any policy, procedure, process or agreed requirement, either written or oral, that is made known to the candidate prior to assessment against this unit standard.
- 2 Legislation and regulations to be complied with may include but are not limited to – Food Act 2014, Health and Safety at Work Act 2015.
- 3 For the purpose of this unit standard, evidence will be required that customers are greeted and treated in all interactions in a polite, friendly and helpful manner.
- 4 Evidence for the practical components of this unit standard must either be gathered in the workplace or in a realistic environment where the candidate has to produce product or similar for customers who have the same expectations for quality and timeliness as a paying customer.

Outcomes and performance criteria

Outcome 1

Pack food and beverage orders for takeaway in a commercial hospitality environment.

Performance criteria

- 1.1 Takeaway food and beverage orders are collated in accordance with customer order and establishment requirements.

1.2 Packaging materials for takeaway food and beverage orders are chosen in accordance with establishment requirements.

Range packaging may include but is not limited to – containers, lids.

1.3 Takeaway packs are made up to include the correct service items and accompaniments in accordance with customer and establishment requirements.

1.4 Takeaway food and beverage orders are packed in accordance with customer and establishment requirements.

Planned review date	31 December 2026
----------------------------	------------------

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	26 March 1998	31 December 2013
Revision	2	15 November 2002	31 December 2013
Review	3	22 October 2004	31 December 2017
Review	4	12 December 2008	31 December 2017
Review	5	20 February 2014	31 December 2017
Revision	6	19 November 2015	31 December 2017
Revision	7	21 July 2016	31 December 2023
Review	8	25 November 2021	N/A

Consent and Moderation Requirements (CMR) reference	0112
--	------

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Ringa Hora Services Workforce Development Council qualifications@ringahora.nz if you wish to suggest changes to the content of this unit standard.