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| Title | Sort, launder, and finish laundry items in a commercial hospitality establishment | | |
| Level | 3 | Credits | 8 |

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| Purpose | <p>This entry-level unit standard is for people working in a commercial hospitality establishment laundry area.</p> <p>People credited with this unit standard are able to: sort laundry items and prepare laundry equipment for use; wash laundry items using on-site laundry equipment; and finish laundry items, in a commercial hospitality establishment.</p> |
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| Classification | Hospitality > Accommodation Services |
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| Available grade | Achieved |
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Guidance Information

- 1 Definition
Establishment requirements refer to applicable procedures found in the following: establishment performance guidelines and standards; equipment manufacturer's procedures and specifications; Government and local body legislation.
- 2 Legislation to be complied with includes but is not limited to – Hazardous Substances and New Organisms Act 1996, Health and Safety in Employment Act 1992.
- 3 For the purpose of this unit standard, service supply areas must be kept hygienically clean, tidy, and free from rubbish at all times, and secure from unauthorised people, in accordance with establishment requirements.
- 4 Evidence for the practical components of this unit standard must be gathered in the workplace.

Outcomes and performance criteria

Outcome 1

Sort laundry items and prepare laundry equipment for use in a commercial hospitality environment.

Performance criteria

- 1.1 Soiled laundry items are assembled, sorted for washing, and foreign objects removed in a safe and hygienic manner, in accordance with establishment requirements.

- 1.2 Any laundry items with removable stains are treated with correct product for stain type in accordance with manufacturer's instructions.
- 1.3 Laundry equipment is kept clean, operational, and fit for use, in accordance with manufacturer's instructions.
- 1.4 Sufficient cleaning materials are made available for scheduled laundry operation in accordance with establishment requirements.
- Range materials may include but are not limited to – detergents, fabric softeners, bleaches, alkalis, acids, starch, stain remover.
- 1.5 Any lost property is collected and recorded in accordance with establishment requirements.
- 1.6 Laundry sorting area is kept clean, tidy, and secure from unauthorised access after use in accordance with establishment requirements.

Outcome 2

Wash laundry items using on-site laundry equipment in a commercial hospitality environment.

Performance criteria

- 2.1 Washing machines are loaded to required level with laundry items and water for optimum cleaning in accordance with establishment requirements.
- 2.2 Wash programme is chosen to match type of laundry item being washed in accordance with manufacturer's instructions.
- 2.3 Laundry equipment is operated in a safe and effective manner in accordance with manufacturer's instructions.
- 2.4 Equipment operation and chemical supply are monitored, and corrective action is taken if required, to optimise performance, in accordance with manufacturer's instructions.
- 2.5 Laundry items are removed promptly on completion of wash programme and transported in a hygienic manner, in accordance with establishment requirements.
- 2.6 Laundry items are left clean and free of removable stains in accordance with establishment requirements.

Outcome 3

Finish laundry items in a commercial hospitality environment.

Performance criteria

- 3.1 Drying equipment is loaded with laundry items to the required level to optimise performance in accordance with manufacturer's instructions.
- 3.2 Drying equipment operation is monitored, and corrective action is taken to ensure effective drying, cleanliness of machine, and safety, in accordance with manufacturer's instructions.
- Range operation may include but is not limited to – temperature, cycle duration, removal of lint.
- 3.3 Laundry items are dried and allowed adequate cooling time prior to storage, in accordance with establishment requirements.
- 3.4 Laundry items are sorted into like types, folded, and stored ready for use, in accordance with establishment requirements.
- 3.5 Any dried laundry items requiring further attention are processed in accordance with establishment requirements.
- Range attention may include but is not limited to – rewash, repair, removal from service.
- 3.6 Laundry area is left clean in accordance with establishment requirements.

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| Planned review date | 31 December 2027 |
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Status information and last date for assessment for superseded versions

| Process | Version | Date | Last Date for Assessment |
|--------------|---------|------------------|--------------------------|
| Registration | 1 | 26 March 1998 | 31 December 2013 |
| Review | 2 | 22 October 2004 | 31 December 2017 |
| Review | 3 | 20 November 2009 | 31 December 2017 |
| Review | 4 | 20 February 2014 | 31 December 2024 |
| Review | 5 | 2 March 2023 | N/A |

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| Consent and Moderation Requirements (CMR) reference | 0112 |
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Ringa Hora Services Workforce Development Council qualifications@ringahora.nz if you wish to suggest changes to the content of this unit standard.