

Title	Pack food and beverage orders for takeaway in a commercial hospitality environment		
Level	2	Credits	2

Purpose	<p>This unit standard is for people training to work in takeaway food outlets.</p> <p>People credited with this unit standard are able to pack food and beverage orders for takeaway in a commercial hospitality environment.</p>
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Classification	Hospitality > Food and Beverage Service
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Available grade	Achieved
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Guidance Information

- 1 Definition
Establishment requirements – any policy, procedure, process or agreed requirement, either written or oral, that is made known to the candidate prior to assessment against this unit standard.
- 2 Legislation and regulations to be complied with may include but are not limited to – Food Act 2014, Health and Safety at Work Act 2015.
- 3 For the purpose of this unit standard, evidence will be required that customers are greeted and treated in all interactions in a polite, friendly and helpful manner.
- 4 Evidence for the practical components of this unit standard must either be gathered in the workplace or in a realistic environment where the candidate has to produce product or similar for customers who have the same expectations for quality and timeliness as a paying customer.

Outcomes and performance criteria

Outcome 1

Pack food and beverage orders for takeaway in a commercial hospitality environment.

Performance criteria

- 1.1 Takeaway food and beverage orders are collated in accordance with customer order and establishment requirements.

- 1.2 Packaging materials for takeaway food and beverage orders are chosen in accordance with establishment requirements.
- Range packaging may include but is not limited to – containers, lids.
- 1.3 Takeaway packs are made up to include the correct service items and accompaniments in accordance with customer and establishment requirements.
- 1.4 Takeaway food and beverage orders are packed in accordance with customer and establishment requirements.

Planned review date	31 December 2026
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	26 March 1998	31 December 2013
Revision	2	15 November 2002	31 December 2013
Review	3	22 October 2004	31 December 2017
Review	4	12 December 2008	31 December 2017
Review	5	20 February 2014	31 December 2017
Revision	6	19 November 2015	31 December 2017
Revision	7	21 July 2016	31 December 2023
Review	8	25 November 2021	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Ringa Hora Services Workforce Development Council qualifications@ringahora.nz if you wish to suggest changes to the content of this unit standard.