

Title	Plan, implement, manage, and document casino event security		
Level	4	Credits	8

Purpose	People credited with this unit standard are able to: plan event security in a casino; implement event security measures and systems in a casino; manage event security in a casino; and complete post-event casino security report.
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Classification	Tourism > Casino Security
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Available grade	Achieved
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Guidance Information

1 Definitions

Casino Management refers to the actual management of a casino.

Event refers to special events over and above normal duties.

Assignment instructions refer to orders and/or instructions issued to govern the performance of security tasks, duties, and responsibilities in a specific assignment.

Industry procedures refer to all workplace requirements in operation in casinos.

These may include, but are not limited to, relevant statutory and regulatory requirements, Minimum Operating Standards, Gazetted Rules, Licence Conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission respectively. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include, without limitation, quality assurance, documentation, security, communications, health and safety, and personal behaviour.

Risk assessment refers to the process used to assess risks in any sensitive, critical, potentially dangerous, or challenging situation; to assess the possible outcomes of various courses of action; and to select the best plan or course of action.

- 2 The Gambling Act 2003 is the principle piece of legislation relevant to this unit standard. Other relevant legislation may include but is not limited to – Health and Safety at Work Act 2015, Privacy Act 2020, Fire and Emergency New Zealand (Fire Safety, Evacuation Procedures, and Evacuation Schemes) Regulations 2018, Official Information Act 1982, New Zealand Bill of Rights Act 1990, Crimes Act 1961, Summary Offences Act 1981, Trespass Act 1980, and the Sale and Supply of Alcohol Act 2012, and their subsequent amendments and regulations.

- 3 Security duties, roles, and responsibilities are governed by a range of standard and special instructions or orders.

- 4 Persons intending to work as a casino security officer require a Certificate of Approval issued by the Department of Internal Affairs.

Outcomes and performance criteria

Outcome 1

Plan event security in a casino.

Performance criteria

- 1.1 Security standards are developed for casino events in accordance with legislation, management direction, and industry procedures.
- Range legislation includes selected sections from – Health and Safety at Work Act 2015, New Zealand Bill of Rights Act 1990, Privacy Act 2020, Crimes Act 1961, Trespass Act 1980, Summary Offences Act 1981, Gambling Act 2003, Sale and Supply of Alcohol Act 2012, Fire and Emergency New Zealand (Fire Safety, Evacuation Procedures, and Evacuation Schemes) Regulations 2018.
- 1.2 Security standards are consistent with risk assessment and industry procedures.
- Range factors include but are not limited to – vulnerabilities, security risks and hazards, workplace functions, operations and processes, workforce size and other characteristics, physical conditions, buildings, layout, organisational structure, local environmental factors.
- 1.3 Contingency and emergency plans and arrangements are specified consistent with the legislation, casino event, risk assessment, resources, and industry procedures.
- 1.4 Expert advice and support are sought where further assistance is required.
- 1.5 Site health and safety plans are amended in accordance with legislation, risk assessment, the nature of the event, and industry procedures.
- Range legislation includes selected sections from – Health and Safety at Work Act 2015.

Outcome 2

Implement event security measures and systems in a casino.

Performance criteria

- 2.1 Security and safety information is communicated in accordance with legislation and industry procedures.
- 2.2 Remedies for security and safety deficiencies or hazards are actioned consistent with risk assessment, industry procedures, resource availability, and enterprise direction and policy.

- 2.3 Security standards are consistent with regional, local, and enterprise specific instructions and guidance issued by emergency services and regional and local authorities.

Outcome 3

Manage event security in a casino.

Performance criteria

- 3.1 Patrol frequency, route, and duration are in accordance with assignment instructions, risk assessment, and industry procedures.
- 3.2 Patrol task instructions are executed in accordance with assignment instructions, industry procedures, and risk assessment.
- 3.3 Threats to security and safety, potential security incidents, hazards, and safety matters, including the status of security equipment and facilities, are identified, managed, and reported in accordance with procedures approved by the Department of Internal Affairs, casino management, assignment instructions, industry procedures, and risk assessment.
- Range security equipment and facilities include but are not limited to – fire-fighting equipment, smoke and safety doors, locks and other fastenings on doors and windows, security and emergency lighting, safes, strong-rooms, grills, shutters and other physical and electronic security devices, emergency exits and routes, structural safety.
- 3.4 Safety checks and communications are made in accordance with assignment instructions, risk assessment, and industry procedures.
- 3.5 Responses to contingencies and emergencies are in accordance with assignment instructions, risk assessment, and industry procedures.

Outcome 4

Complete post-event casino security report.

Performance criteria

- 4.1 Security and safety reports post-event are completed in accordance with legislation and industry procedures.
- 4.2 Security and safety reports and records post-event are processed in accordance with industry procedures.

Planned review date	31 December 2023
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 November 1997	N/A
Revision	2	20 April 2001	N/A
Review	3	21 November 2001	N/A
Review	4	21 May 2008	N/A
Revision and Rollover	5	1 November 2018	N/A
Revision and Rollover	6	29 July 2021	N/A

Consent and Moderation Requirements (CMR) reference	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServicelQ qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.