

Title	Control evidential material gathered during casino surveillance procedures		
Level	4	Credits	6

Purpose	People credited with this unit standard are able to: identify legal requirements relating to evidential material for casino surveillance; collect, handle, and secure evidential material for casino surveillance; and report evidential material relating to casino surveillance.
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Classification	Tourism > Casino Surveillance
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Available grade	Achieved
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Guidance Information

- Definitions**

Assignment instructions refer to orders and/or instructions issued to govern the performance of surveillance tasks, duties, and responsibilities in a specific assignment.

CCTV refers to closed circuit television.

Industry procedures refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, Minimum Operating Standards, Gazetted Rules, Licence Conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission respectively. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include, without limitation, quality assurance, documentation, security, communications, health and safety, and personal behaviour.

Risk assessment refers to the process used to assess risks in any sensitive, critical, potentially dangerous, or challenging situation; to assess the possible outcomes of various courses of action; and to select the best plan or course of action.
- The Gambling Act 2003 is the main piece of legislation relevant to this unit standard together with any associated legislation and/or regulations, including but not limited to the: Crimes Act 1961, Summary Offences Act 1981, Trespass Act 1980, Evidence Act 2006.
- Persons intending to work as a casino surveillance operator require a Certificate of Approval issued by the Department of Internal Affairs.

Outcomes and performance criteria

Outcome 1

Identify legal requirements relating to evidential material for casino surveillance.

Range includes selected sections from – Gambling Act, Evidence Act, Crimes Act.

Performance criteria

- 1.1 Legislation that impacts on evidential material is identified in terms of the actions, rights, and powers of surveillance operators.

Outcome 2

Collect, handle, and secure evidential material for casino surveillance.

Range evidential material may include but is not limited to – photographic, CCTV footage, reports, digital media.

Performance criteria

- 2.1 Crime scenes are monitored to preserve evidence and prevent contamination in accordance with industry procedures.
- 2.2 Physical evidence is protected, secured, and processed in accordance with risk assessment, assignment instructions, and industry procedures.

Outcome 3

Report evidential material relating to casino surveillance.

Performance criteria

- 3.1 Reports and records of evidential material are made in accordance with assignment instructions, other authorised instructions, and industry procedures.

Planned review date	31 December 2023
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	18 November 1997	N/A
Revision	2	20 April 2001	N/A
Review	3	22 May 2003	N/A
Review	4	19 June 2009	N/A
Revision and Rollover	5	1 November 2018	N/A
Revision and Rollover	6	29 July 2021	N/A

Consent and Moderation Requirements (CMR) reference

0112

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact ServiceIQ qualifications@serviceiq.org.nz if you wish to suggest changes to the content of this unit standard.