

<b>Title</b>	<b>Set up and maintain delicatessen merchandising displays for pre-packaged products</b>		
<b>Level</b>	<b>3</b>	<b>Credits</b>	<b>4</b>

<b>Purpose</b>	People credited with this unit standard are able to set up and maintain delicatessen merchandising displays for pre-packaged products.
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<b>Classification</b>	Retail, Distribution, and Sales > Retail Delicatessen
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<b>Available grade</b>	Achieved
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### Guidance Information

- 1 Legislation relevant to this unit standard includes but is not limited to – Food Hygiene Regulations 1974, Food Act 2014, Health and Safety at Work Act 2015, Health and Safety in Employment Regulations 1995, Consumer Guarantees Act 1993, Fair Trading Act 1986.
- 2 Definitions  
*Features* refer to characteristics of the products, and may include but are not limited to – category, price, taste, texture, quality, uses, shelf life under different conditions, country of origin, brand, manufacturer, packaging.  
*Merchandising display* refers to a promotional display of products that provides opportunity for customers to access featured products.  
*Workplace procedures* refers to the applicable procedures found in the following – workplace performance guidelines and standards; manufacturer's procedures and specifications; Government and local body legislation.
- 3 Recommended knowledge and skills: Unit 167, *Practise food safety methods in a food business under supervision*; Unit 15962, *Demonstrate knowledge of characteristics and uses of delicatessen products*; and Unit 15963, *Demonstrate knowledge of handling and storage of delicatessen products*.
- 4 Evidence is required for setting up and maintaining two delicatessen merchandising displays for pre-packaged products.
- 5 All assessment tasks must be carried out in accordance with workplace procedures.

### Outcomes and performance criteria

#### Outcome 1

Set up delicatessen merchandising displays for pre-packaged products.

**Performance criteria**

- 1.1 Reasons for promotion of delicatessen products are identified.
- Range reasons for promotion may include but are not limited to – national promotion, identified target market, new product, reduce overstocked product, complementary product.
- 1.2 Features of delicatessen product to be displayed are identified in terms of the reasons for promotion.
- 1.3 Position, fixtures and materials required for merchandising display are identified and located.
- Range may include but is not limited to – plans, display stands, display cabinets, shelving, brackets, hangers, risers, signage, ticketing, ticket holders, brochures.
- 1.4 Products are displayed.
- Range safe, easily visible, no sharp surfaces, stable, not obstructing traffic flow.
- 1.5 Tickets and signage are put in position.
- Range may include but is not limited to – format, location, price, weight, product.
- 1.6 Samples and complementary products are made available in sufficient quantities to meet anticipated demand.

**Outcome 2**

Maintain delicatessen merchandising displays for pre-packaged products.

**Performance criteria**

- 2.1 Delicatessen products are restocked, rotated and faced up to maintain attractiveness of display.
- 2.2 Substandard products are identified, replaced and disposed of promptly.
- Range may include but are not limited to – spoiled, contaminated, close to or past use-by date, not part of current promotion, damaged packaging.
- 2.3 Stock control records are completed.
- 2.4 Temperatures are taken and temperature variations are identified, reported, rectified and recorded.

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<b>Planned review date</b>	31 December 2027
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	30 July 1999	31 December 2018
Review	2	21 February 2005	31 December 2018
Review	3	8 December 2016	31 December 2024
Review	4	2 March 2023	N/A

<b>Consent and Moderation Requirements (CMR) reference</b>	0112
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please contact Ringa Hora Services Workforce Development Council [qualifications@ringahora.nz](mailto:qualifications@ringahora.nz) if you wish to suggest changes to the content of this unit standard.