

Title	Provide advice on the care and maintenance of floorcoverings		
Level	3	Credits	3

Purpose	People credited with this unit standard are able to: confirm floorcovering details; select floorcovering care and maintenance product(s); and give advice on product use and maintenance of floorcovering.
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Classification	Construction Trades > Flooring
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Available grade	Achieved
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Guidance Information

- Performance of the outcomes of this unit standard must comply with the following legislation and guides: the Building Act 2004; Health and Safety in Employment Act 1992; *A Guide to the Health and Safety in Employment Act 1992 (2003 – 2nd edition)*, published by the Department of Labour and available at <http://www.osh.dol.govt.nz>; and their subsequent amendments.
- Workplace procedures* are all authorised instructions, processes and work practices carried out in the workshop, factory, shop and worksite.
- Range
Floorcoverings include but are not limited to – carpets, resilient flooring, timber, cork, applied finishes.

Outcomes and performance criteria

Outcome 1

Confirm floorcovering details.

Performance criteria

- 1.1 Process for confirming floorcovering details is in accordance with workplace procedures.

Range questions to be asked of the customer may include but are not limited to – date of purchase, brand name of floorcoverings.
- 1.2 Confirmation includes floorcovering details checked against the manufacturers' specifications.

- 1.3 Details of the floorcovering are entered into customer information sheet in accordance with workplace procedures.

Outcome 2

Select floorcovering care and maintenance product(s).

Performance criteria

- 2.1 Product(s) selected meets the requirements of the floorcovering in accordance with manufacturers' specifications and workplace procedures.

- 2.2 Selection of product meets the retail policy of the workplace.

Range includes but is not limited to – sell by date, stock rotation.

Outcome 3

Give advice on product use and maintenance of floorcovering.

Performance criteria

- 3.1 Advice given is confirmed as understood by the customer in accordance with workplace procedures.

- 3.2 Advice given is in accordance with the manufacturers' specifications and workplace procedures.

This unit standard is expiring. Assessment against the standard must take place by the last date for assessment set out below.

Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	29 May 2000	31 December 2023
Revision	2	18 February 2004	31 December 2023
Review	3	26 March 2007	31 December 2024
Review	4	25 November 2021	31 December 2024
Rollover	5	30 November 2023	31 December 2024

Consent and Moderation Requirements (CMR) reference

0175

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.