

<b>Title</b>	<b>Ensure compliance with the procedures for gaming machines</b>		
<b>Level</b>	<b>4</b>	<b>Credits</b>	<b>5</b>

<b>Purpose</b>	<p>People credited with this unit standard are able to ensure compliance for the operation of gaming machines, and authorise payouts for gaming machines.</p> <p>This unit standard is intended for employees at a supervisory level.</p>
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<b>Classification</b>	Tourism > Casino Gaming
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<b>Available grade</b>	Achieved
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<b>Prerequisites</b>	To undertake this unit standard, people must meet the minimum age requirement for entry into a casino.
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## Guidance Information

- 1 **Definition**  
*Industry procedures* refer to all workplace requirements in operation in casinos. These may include, but are not limited to, relevant statutory and regulatory requirements, minimum operating standards, Gazetted Rules, licence conditions, and procedures described in training courses for the conduct of games, as approved by the Department of Internal Affairs or the Gambling Commission. Industry procedures may also include procedures specific to an enterprise involved in the casino gaming industry. These additional enterprise procedures may include quality assurance, documentation, security, communications, health and safety, and personal behaviour.
- 2 The Gambling Act 2003 is the main piece of legislation relevant to this unit standard together with any associated legislation and/or regulations, including but not limited to the Anti-Money Laundering and Countering Financing of Terrorism Amendment Act 2017, and their subsequent amendments.
- 3 *Gaming machines* are also known as slots.

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## Outcomes and performance criteria

### Outcome 1

Ensure compliance for the operation of gaming machines.

**Performance criteria**

- 1.1 The operation of gaming machines is monitored, and any irregularities are addressed in accordance with industry procedures.  
  
Range rules may include but are not limited to – video keno, video poker, video spinning reel games.
- 1.2 The application of the features of gaming machines is monitored and any irregularities are addressed in accordance with industry procedures.  
  
Range features may include but are not limited to – winning wagers; payout regime; jackpot accumulation; differences between link progressive, mystery, and stand-alone jackpots.

**Outcome 2**

Authorise payouts for gaming machines.

**Performance criteria**

- 2.1 The filling of gaming machines is monitored, and any irregularities are addressed according to industry procedures.  
  
Range hopper fills, emergency fills.
- 2.2 The implementation of the payout regimes for gaming machines is monitored in relation to their authorisation levels and any irregularities are addressed in accordance with industry procedures.  
  
Range may include but is not limited to – short pays, progressive and manual pays, cheques.
- 2.3 Gaming machine irregularities are investigated and actioned according to industry procedures.  
  
Range may include but is not limited to – unclaimed credits, unplayed games, slugs and foreign coins, note discrepancies, unsecured currency, unclaimed jackpots, lost jackpot slips, errors, over and underpayments, two or more winners of the same jackpot, emergency note and coin drops.

<b>Replacement information</b>	This unit standard replaced unit standard 9893.
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<b>Planned review date</b>	31 December 2023
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**Status information and last date for assessment for superseded versions**

Process	Version	Date	Last Date for Assessment
Registration	1	26 September 2001	N/A
Review	2	12 December 2008	N/A
Revision and Rollover	3	1 November 2018	N/A
Revision and Rollover	4	29 July 2021	N/A

**Consent and Moderation Requirements (CMR) reference**

0112

This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

**Comments on this unit standard**

Please contact ServiceIQ [qualifications@serviceiq.org.nz](mailto:qualifications@serviceiq.org.nz) if you wish to suggest changes to the content of this unit standard.