

Title	Demonstrate knowledge of self-care, and carry out specialist cleaning and restoration duties in a high-risk environment		
Level	3	Credits	10

Purpose	<p>People credited with this unit standard are able to, in a high-risk environment:</p> <ul style="list-style-type: none"> • demonstrate knowledge of supports and self-care strategies when cleaning; and • carry out specialist cleaning and restoration duties.
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Classification	Cleaning and Caretaking > Cleaning Skills
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Available grade	Achieved
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Guidance Information

1 Assessment conditions

All tasks must be carried out in accordance with own role and responsibilities, organisational policies and procedures, and industry best practice.

Practical outcomes may be demonstrated in any work environment, and evidence may be obtained from tasks carried out at more than one site or in a simulated setting.

Methamphetamine laboratories, specialised mold remediation, and environments contaminated by asbestos are not within the scope of high-risk environments covered by this unit standard.

2 Assessment notes

Recommended skills and knowledge prior to attempting this unit standard: Unit 29382, *Work independently as a cleaner*, Unit 29384, *Demonstrate and apply knowledge of infection prevention and contamination when working as a cleaner*, and Unit 29388, *Demonstrate knowledge of and apply site-specific health and safety requirements when working as a cleaner*, or demonstrate equivalent skills and knowledge.

3 Definitions

High-risk environments may include but are not limited to – trauma scenes, crime scenes, builders’ clean-up, smoke-damaged surfaces, fire-damaged interiors, flood-damaged environments, hoarder properties, industrial settings with explosion hazards.

Industry best practice refers to guidelines, standards, and practices that represent the most efficient or sensible course of action in a given situation. Best practice can follow legal and regulatory requirements, industry standards, and may form part of the scope of organisational policies and procedures.

Job Safety Analysis (JSA) refers to the documentation of control measures for dealing with hazards. It identifies hazards, attendant risks, priorities, and control measures to eliminate or control risks. The JSA identifies required cleaning equipment, PPE, and the required skills for dealing with hazards.

Organisational policies and procedures are the policies, procedures, and methodologies used in an organisation. They include legislative and regulatory requirements which may apply across an organisation, a specific site, or a workplace. Requirements are documented in organisational health and safety plans, contract work programmes, quality assurance programmes, policies, and procedural documents such as job descriptors and employment contracts.

Potential hazards may include but are not limited to – human remains and/or body parts; blood and/or bodily fluids; hazardous chemicals; biohazards; broken glass; sharps and drug paraphernalia, building infrastructure waste, airborne particles.

Restoration refers to removing contaminants at a site in accordance with organisational policies and procedures, returning site materials to their original condition, or replacing them.

Site refers to one building or part of a building with different requirements for different areas (e.g. different wards of a hospital).

Outcomes and performance criteria

Outcome 1

Demonstrate knowledge of supports and self-care strategies when cleaning in a high-risk environment.

Performance criteria

1.1 Supports for the potential psychological and emotional impacts of cleaning in a high-risk environment are identified.

Range may include but are not limited to – professional briefings and debriefings, peer-support networks, counselling, spiritual guidance.

1.2 Self-care strategies are used to preserve own emotional and physical health.

Range may include but are not limited to – mental and physical self-care, recognising stressors and triggers.

Outcome 2

Carry out specialist cleaning and restoration duties in a high-risk environment.

Range two high-risk environments.

Performance criteria

2.1 Any required permissions for access to the cleaning site are obtained prior to entering the site.

Range may include but are not limited to – New Zealand Police, Fire and Emergency New Zealand, regulatory or legal approval.

- 2.2 Potential hazards are identified, and any required cleaning and safety procedures are identified.
- 2.3 A JSA form is complied with and completed.
- 2.4 Safety considerations at all stages of the clean and restoration are met.
- 2.5 Hazardous material is secured and contained for disposal.
- 2.6 Site-specific cleaning tasks are completed.

Replacement information	This unit standard replaced unit standards 1584, 25387 and 25388.
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Planned review date	31 December 2026
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	21 April 2016	31 December 2023
Review	2	28 October 2021	N/A

Consent and Moderation Requirements (CMR) reference	0024
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact Careerforce info@careerforce.org.nz if you wish to suggest changes to the content of this unit standard.