

Title	Demonstrate understanding of a spoken interaction in a familiar context (EL)		
Level	3	Credits	5

Purpose	<p>This unit standard is for people for whom English is an additional language.</p> <p>People credited with this unit standard are able to demonstrate understanding of a spoken interaction in a familiar context (EL).</p>
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Classification	Languages > English Language
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Available grade	Achieved, Merit, and Excellence
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Criteria for Merit	Clear understanding of spoken information is demonstrated by identifying supporting details.
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Criteria for Excellence	Thorough understanding of spoken information is demonstrated by identifying the overall purpose of the interaction and the relationship between the speakers are identified.
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Prerequisites	Unit 30980, <i>Demonstrate understanding of a straightforward spoken text on a familiar topic (EL)</i> , or demonstrate equivalent knowledge and skills.
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Guidance information

- 1 *English Language (EL)* refers to the acquisition of English as an additional language.
- 2 This unit standard can be awarded with an *Achieved, Merit* or *Excellence* grade. For the *Achieved* grade to be awarded, the outcome must be achieved as specified in the outcome statement. For the *Merit* grade to be awarded, the candidate must meet the *Achieved* and *Merit* criteria. For the *Excellence* grade to be awarded, the candidate must meet the *Achieved, Merit* and *Excellence* criteria.
- 3 This unit standard is at a level comparable to the Common European Framework of Reference (CEFR) high B1. It is intended for learners with increasing independence in English. A structured overview of all CEFR related scales can be found at <http://www.coe.int/en/web/portfolio/overview-of-cefr-related-scales>.

- 4 This unit standard may contribute to the New Zealand Certificate in English Language (General) (Level 3) [Ref: 1882]. The requirements of this standard are consistent with the *NZCEL Guiding Document*. This document includes guidelines relating to appropriate texts, task specifications and assessment conditions and can be found at <http://www.nzqa.govt.nz>.
- 5 All assessment activities must be conducted in English, which must not be the candidate's first language.
- 6 Candidates need to be given time to read any written instructions and questions before the listening task. Clarification of task instructions may be requested by the candidate, so long as this does not lead the candidate to the correct answer.
- 7 The assessor must be satisfied that the candidate can independently demonstrate competence against the unit standard.
- 8 It is recommended that:
 - i the outcomes are assessed as part of an integrated unit of work, relevant to the learning context of the candidate;
 - ii assessment be conducted in conjunction with assessment against other English Language unit standards at this level.
- 9 Candidates may use a bilingual and/or an English dictionary, but not electronic devices to understand task instructions.
- 10 Candidate's responses may be oral or written or by non-verbal demonstration. If responses are oral or demonstrated, they must not be heard or observed by other candidates. Responses may contain minor phonological or linguistic inaccuracies, but errors do not obscure meaning. This standard assesses listening skills, not spoken, reading or written skills.
- 11 Spoken interaction for this unit standard:
 - i must be a minimum of three minutes;
 - ii may include but is not limited to – interviews, discussions, meetings, practical transactions;
 - iii may be more than two speakers;
 - iv must be appropriate to the spoken mode or a text designed for oral delivery;
 - v must be repeated once only;
 - vi must be delivered in clear and comprehensible speech;
 - vii can be listened to face-to-face, or in pre-recorded audio or audio-visual format. If audio-visual materials are used, these must not include large amounts of written text.
- 12 For the purposes of moderation, if the candidate's response is oral or demonstrated, the assessment must be recorded audio-visually. Recorded work must not be edited. Guidelines for digital visual submissions can be found in *Preparing digital visual submissions for moderation*, accessed at: <http://www.nzqa.govt.nz>.
- 13 Assessment support material for *English Language* unit standards can be found at www.nzqa.govt.nz.

14 Definitions

Familiar context refers to a context that is well known and relevant to the candidate.
Main ideas refer to the most important or central thought of a paragraph or larger section of text.

Specific information refers to discrete items, for example dates, times, places, names, prices, percentages, numbers, measurements, acronyms, addresses (including web addresses).

Outcomes and performance criteria**Outcome 1**

Demonstrate understanding of a spoken interaction in a familiar context (EL).

Performance criteria

1.1 Understanding of spoken interactions is demonstrated by identifying main ideas and specific information.

Range minimum of four main ideas;
 minimum of six pieces of specific information.

Replacement information	This unit standard replaced unit standard 28051.
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Planned review date	31 December 2023
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Status information and last date for assessment for superseded versions

Process	Version	Date	Last Date for Assessment
Registration	1	29 March 2018	N/A

Consent and Moderation Requirements (CMR) reference	0226
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This CMR can be accessed at <http://www.nzqa.govt.nz/framework/search/index.do>.

Comments on this unit standard

Please contact NZQA National Qualifications Services nqs@nzqa.govt.nz if you wish to suggest changes to the content of this unit standard.