

91238R



NEW ZEALAND QUALIFICATIONS AUTHORITY  
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD  
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

## Level 2 Health, 2017

### 91238 Analyse an interpersonal issue(s) that places personal safety at risk

2.00 p.m. Friday 10 November 2017  
Credits: Four

## RESOURCE BOOKLET

Refer to this booklet to answer the questions for Health 91238.

Check that this booklet has pages 2 and 3 in the correct order and that neither of these pages is blank.

**YOU MAY KEEP THIS BOOKLET AT THE END OF THE EXAMINATION.**

## Resource A: What is workplace bullying?

Workplace bullying is repeated and unreasonable behaviour directed towards a worker or a group of workers that creates a risk to health and safety.

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

Factors associated with workplace bullying include a lack of organisational strategies for managing the risk of bullying occurring, such as:

- ineffective leadership
- low levels of resourcing
- poor work organisation
- poor human resources practices.

### Acknowledgements

Material from the following sources has been adapted for use in this examination (accessed 20 April 2017).

Resource A

<http://www.worksafe.govt.nz/worksafe/information-guidance/all-guidance-items/bullying-guidelines/workplace-bullying>.

Resource B

<http://bullyfreeworkplaces.org.nz/what-is-bullying-and-harassment/#2>.

**Resource B: What is workplace harassment?**

Harassment is any unwanted and unwarranted behaviour that a person finds offensive, intimidating or humiliating, which is repeated, or significant enough as a single incident to have a detrimental effect upon a person's dignity, safety, and well-being. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

It can include:

- making offensive remarks about a person's race
- mimicking the way a person speaks
- making jokes about a person's race
- calling people racist names
- deliberately pronouncing people's names wrongly.

