

See back cover for an English translation of this cover

2

90843



908435

NZQA

NEW ZEALAND QUALIFICATIONS AUTHORITY
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

SUPERVISOR'S USE ONLY

Mātauranga Pakihi, Kaupae 2, 2019

90843 Te whakaatu māramatanga ki ngā whakahaere ā-roto o tētahi pakihī nui

9.30 i te ata o te Rātū, te 26 o Whiringa-ā-rangi, 2019
Ngā whiwhinga: E whā

Paetae	Kaiaka	Kairangi
Te whakaatu māramatanga ki ngā whakahaere ā-roto o tētahi pakihī nui.	Te whakaatu i te hōhonu o te māramatanga ki ngā whakahaere ā-roto o tētahi pakihī nui.	Te whakaatu i te matatau ki ngā whakahaere ā-roto o tētahi pakihī nui.

Tirohia mēnā e rite ana te Tau Ākongā ā-Motu (NSN) kei runga i tō puka whakauru ki te tau kei runga i tēnei whārangī.

Me whakamātau koe i ngā wāhanga KATOĀ o te tūmahi kei roto i tēnei pukapuka.

Mēnā ka hiahia whārangī atu anō mō ō tuhinga, whakamahia ngā whārangī wātea kei muri o tēnei pukapuka.

Tirohia mēnā e tika ana te raupapatanga o ngā whārangī 2–23 kei roto i tēnei pukapuka, ka mutu, kāore tētahi o aua whārangī i te takoto kau.

HOATU TE PUKAPUKA NEI KI TE KAIWHAKAHAERE Ā TE MUTUNGA O TE WHAKAMĀTAUTAU.

TE TAPEKE

MĀ TE KAIMĀKA ANAKE

TE TŪMAHI

E whā ngā wāhanga o tēnei tūmahi, ko te (a) ki te (d). Whakamahia ngā kōrero whakamahuki kei raro nei, ngā kōrero āpiti kei ērā atu o ngā pouaka me tōu mātauranga pakihī hei whakatutuki i tēnei tūmahi. E āhei ana tō whakauru i ngā ariā pakihī Māori e hāngai ana, ki tō tuhinga.

Ko Wellington Associated Sports Group (WASG) tētahi pakihī hou kua whakatūria hei whakakotahi i ngā mahi whakahaere, pērā i te whakahaere hui me te whakatairanga, o ētahi momo hākinakina i te rohe o Te Whanga Nui a Tara. Whai ai a WASG i te nuinga o ana pūtea i te kaunihera, heoi, whai moni anō ai hoki rātou i ngā utu whai pānga mai i ētahi whakahaere hākinakina, mai i ngā kaihapai ā-pūtea, mā te whakahaere toa hoko kai anō hoki i ngā wāhi tākaro. I tīmata ana whakahaere i a Poutū-te-rangi, 2019, engari kua puta ētahi raruraru i ngā marama tuatahi e ono.

Ko te whāinga matua a WASG, “Kia tū hei kaituku mātāmua i ngā whakahaere ā-hākinakina, me ngā tautoko ā-hākinakina i Te Whanga Nui a Tara.” Ko te ngākau pono me te puata ngā uara matua e whakahirahira katoa ana i te wā e whiwhi moni ana i te ao tūmatanui.

***Hei whakamahuki:** I tēnei horopaki, ko te tikanga o te “puata”, e māmā ana te whai i ngā whakatau ā-pakihī me te whakamahinga o ngā pūtea, ā, e tuwhera ana kia mātaitia ērā e te hunga whai pānga ki te pakihī.*

TASK

This task has four parts, (a) to (d). Use the background information below, the supplementary information in the other boxes, and your business knowledge to complete this task. You may integrate any relevant Māori business concepts into your answer.

Wellington Associated Sports Group (WASG) is a new business that has been formed to combine the administrative tasks, such as event management and marketing, of a variety of different sports in the Wellington region. WASG is funded mainly by local government, but also receives income through subscriptions from various sporting organisations and from sponsors, as well as by managing food stalls at venues. It began operations in March 2019, but has run into some difficulties in its first six months.

WASG's mission statement is: "To be Wellington's premium provider of sports administration and support." The core values of trust, integrity, and transparency are considered the most important when dealing with publicly funded income streams.

***Note:** In this context, "transparency" means that business decisions and use of finance can easily be followed and are open to inspection by the stakeholders of the business.*

E tika ana kia takoto kau te whārangi nei. Kei ngā whārangi e whai ake ana te roanga atu o te whakamātautau.

**This page has been deliberately left blank.
The examination continues on the following page.**

A key income stream for WASG is running food caravans and coffee carts at venues. WASG employs a number of staff to source, prepare, and sell the food and coffee. At the first few events issues have arisen, such as lengthy delays between when a customer orders and receives their food or coffee, resulting in long lines of people at certain times of the day. Often this has been caused by staff having to order extra supplies, due either to stock running out part-way through the day or staff not following recipes and using more ingredients than necessary.

(c) Referring to a large business (more than 20 employees and/or with a national or regional significance) that you have studied, discuss solutions the business has implemented, or could implement, to improve productivity in production processes.

In your answer:

- explain the term 'productivity' as it relates to your chosen business
- fully explain TWO ways in which the business has improved, or could improve, its productivity
- justify, with TWO reasons, which method would be the most effective for improving productivity in the business.

Name of large business:	
Goods and/or services provided:	

English translation of the wording on the front cover

Level 2 Business Studies, 2019

90843 Demonstrate understanding of the internal operations of a large business

9.30 a.m. Tuesday 26 November 2019
Credits: Four

90843

Achievement	Achievement with Merit	Achievement with Excellence
Demonstrate understanding of the internal operations of a large business.	Demonstrate in-depth understanding of the internal operations of a large business.	Demonstrate comprehensive understanding of the internal operations of a large business.

Check that the National Student Number (NSN) on your admission slip is the same as the number at the top of this page.

You should attempt ALL parts of the task in this booklet.

If you need more room for any answer, use the extra space provided at the back of this booklet.

Check that this booklet has pages 2–23 in the correct order and that none of these pages is blank.

YOU MUST HAND THIS BOOKLET TO THE SUPERVISOR AT THE END OF THE EXAMINATION.