

90844



NEW ZEALAND QUALIFICATIONS AUTHORITY
MANA TOHU MĀTAURANGA O AOTEAROA

QUALIFY FOR THE FUTURE WORLD
KIA NOHO TAKATŪ KI TŌ ĀMUA AO!

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SUPERVISOR'S USE ONLY

Tick this box if
there is no writing
in this booklet

Level 2 Business Studies 2020

90844 Demonstrate understanding of how a large business responds to external factors

9.30 a.m. Friday 4 December 2020
Credits: Four

Achievement	Achievement with Merit	Achievement with Excellence
Demonstrate understanding of how a large business responds to external factors.	Demonstrate in-depth understanding of how a large business responds to external factors.	Demonstrate comprehensive understanding of how a large business responds to external factors.

Check that the National Student Number (NSN) on your admission slip is the same as the number at the top of this page.

You should attempt ALL parts of the task in this booklet.

If you need more room for any answer, use the extra space provided at the back of this booklet.

Check that this booklet has pages 2–11 in the correct order and that none of these pages is blank.

YOU MUST HAND THIS BOOKLET TO THE SUPERVISOR AT THE END OF THE EXAMINATION.

TOTAL

ASSESSOR'S USE ONLY

TASK

This task has four parts, (a) to (d). Use the background information below, the supplementary information in the other boxes, and your business knowledge to complete this task. You may integrate any relevant Māori business concepts into your answers.

You should read the resource information in ALL of the boxes before beginning the task.

Waikato Hauora is a large well-being clinic located in Hamilton that provides a range of health services, including physiotherapy, nutrition advice, and mental health services. There are more than 30 full-time health care employees on site, with opening hours of 7am to 7pm, six days a week. The majority of employees are aged over 40, but there are several health science university graduates who are employed using a 90-day trial period contract.

DEFINITIONS**Tikanga: Values, rules, priorities, and ways of doing business**

A set of values that sets the business apart from other businesses, particularly businesses that operate solely to produce a profit for the owners / shareholders.

Whanaungatanga: An ethic of belonging, kinship

This principle acknowledges the importance of networks and relationships and, therefore, of developing, managing, and sustaining relationships. It involves caring for, and working harmoniously with, others to achieve common goals.

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