

National Certificate in Casino Security (Level 3)

Level 3

Credits 74

This qualification has been **reviewed**. The last date to meet the requirements is 31 December 2020.

Transition Arrangements

Version 6 was republished in order to extend the expiry date of this qualification to 31 December 2020.

This qualification has been reviewed and designated expiring. It will not be replaced.

People currently working towards this qualification must complete its requirements by 31 December 2020. The last date of enrolment into programmes leading to this qualification is 31 December 2018.

For detailed information see [Review Summaries](#) on the NZQA website.

NQF Registration Information

Process	Version	Date	Last Date for Assessment
Registration	1	November 1997	December 2003
Revision	2	June 1998	December 2003
Review	3	December 2001	December 2005
Revision	4	November 2004	December 2010
Review	5	April 2009	December 2018
Review	6	December 2015	December 2018
Republished	6	April 2016	December 2020

Standard Setting Body

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Reviewed

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Purpose

The National Certificate in Casino Security (Level 3) [Ref: 0404] is for people who intend to work in a casino as a security officer. It recognises the skills and knowledge required to carry out security escort duties, security patrols, manage patron and staff safety, and maintain casino security.

Holders of this qualification may progress to the National Certificate in Casino Security (Supervisor) (Level 4) [Ref: 0405].

Special Notes

To qualify to work as a Casino Security Officer, a person must hold a Certificate of Approval issued by the Department of Internal Affairs.

To undertake a number of standards contained in this qualification people must meet the minimum age requirement for entry into a casino.

Standard 19713 has a minimum age requirement for compliance with the Sale of Liquor Act 1989.

Credit Range

Level 1 credits	1
Level 2 credits	3
Level 3 credits	48
Level 4 credits	22
Total	74

Requirements for Award of Qualification

Award of NQF Qualifications

Credit gained for a standard may be used only once to meet the requirements of this qualification.

Unit standards and achievement standards that are equivalent in outcome are mutually exclusive for the purpose of award. The table of mutually exclusive standards is provided in section 7 of the New Zealand Qualifications Authority (NZQA) Rules and Procedures publications available at <http://www.nzqa.govt.nz/ncea/acrp/index.html>.

Reviewed standards that continue to recognise the same overall outcome are registered as new versions and retain their identification number (ID). Any version of a standard with the same ID may be used to meet qualification requirements that list the ID and/or that specify the past or current classification of the standard.

Summary of Requirements

- Compulsory standards

Detailed Requirements

Compulsory

The following standards are required

Health > Health Studies > Core Health

ID	Title	Level	Credit
6401	Provide first aid	2	1
6402	Provide resuscitation level 2	1	1

Service Sector > Tourism > Casino Gaming

ID	Title	Level	Credit
9871	Demonstrate knowledge of the rules, procedures, and organisational structure of a casino	3	5
9905	Receive and report complaints in a casino	4	2
9912	Demonstrate knowledge of industry procedures in relation to host responsibility in a casino	3	2

Service Sector > Tourism > Casino Security

ID	Title	Level	Credit
12774	Demonstrate knowledge of legislative and regulatory requirements for casino security	3	2
12775	Demonstrate knowledge of procedures for dealing with emergencies in a casino	3	4
12776	Carry out security escort in a casino	3	2
12777	Demonstrate knowledge of casino internal controls and accounting procedures for security purposes	3	5
12778	Carry out security patrols in a casino	3	4
12779	Manage patron and staff safety in a casino	4	10
12780	Maintain security and safety in a casino	3	10
12787	Protect self and others in a threatening situation in a casino	4	10
19713	Identify the requirements for a responsible drinking environment in a casino	2	2

Service Sector > Tourism > Visitor Services

ID	Title	Level	Credit
23758	Demonstrate knowledge of communication and customer service theory in a tourism workplace	3	4
23759	Provide customer service experiences in a tourism workplace	3	10

Transition Arrangements

Version 5

Version 5 was issued following review in order to make changes to content.

Changes to structure and content

- Overall credit total was increased to 74 credits.
- Expiring standards 18210 and 18223 were replaced by standards 23758 and 23759 respectively.

For detailed information see Review Summaries on the NZQA website.

People currently enrolled in programmes leading to the award of version 4 of this qualification may either complete the requirements for that version or transfer their results to version 5. Candidates intending to complete version 4 of this qualification must gain credit for expiring standards 18210 and 18223 by 31 December 2009. The last date for assessments to take place for the remaining standards in version 3 is 31 December 2010.

All versions of this qualification will be recognised by ServiceIQ.

This qualification contains standards that replace earlier standards. For the purposes of this qualification, people who have gained credit for the expiring standards are exempt from the requirement to gain credit for the replacement standards – see table below.

Credit for	Exempt from
18210	23758
18223	23759

It is the intention of ServiceIQ that no existing candidate should be disadvantaged by the changes to this qualification. Any person who considers they have been disadvantaged may appeal to the SSB (see contact details below).

Previous versions of the qualification

Version 4 was revised to incorporate industry advice to change the qualification structure. The elective section was removed following advice from industry that the standards contained within the revised compulsory section represented sufficient coverage of the skills required for work in casino security. Changes to content included: standards 4645 and 9906 from the compulsory, and 1299, 3271, 3491, 6532, 8616, 9676, 9704, 11101, 12781, 12786 and 12796 from the elective, were removed from the qualification; standards 9871, 18210, 18223 and 19713 were added to the qualification; and overall total credits were reduced from 74 to 68 credits.

Version 3 of this qualification was issued in following a review. In the compulsory section a standard was replaced and another added. In the elective section, two standards were removed. As a result of these changes, the credit total decreased from 79 to 74.

Version 2 was issued to reflect the review of the communications skills, fire and rescue services and food and beverage service unit standards.

Other standard setting bodies whose standards are included in the qualification

NZQA

Certification

This certificate will display the logos of NZQA, ServiceIQ and the accredited organisation.

Classification

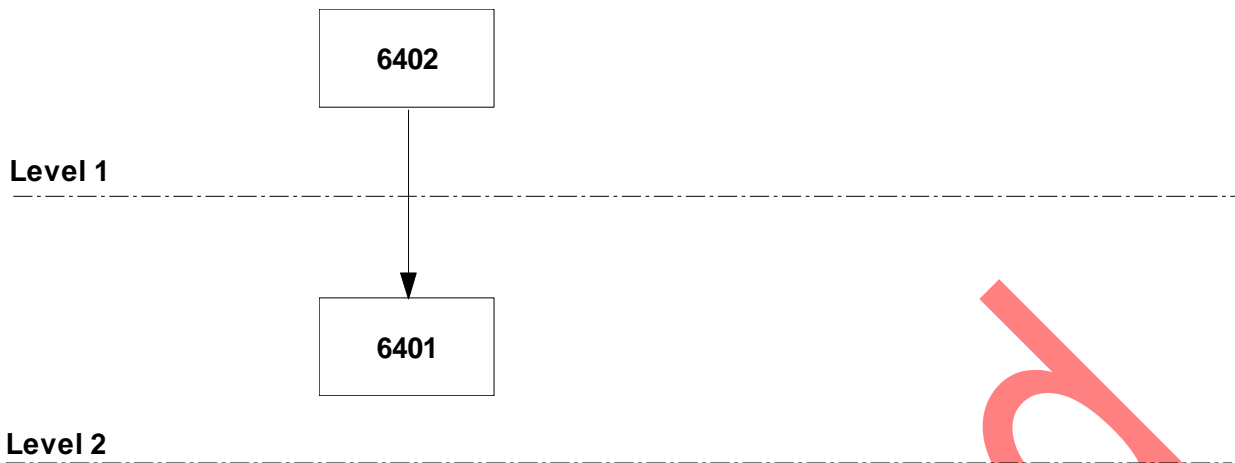
This qualification is classified according to the NQF classification system and the New Zealand Standard Classification of Education (NZSCED) system as specified below.

DAS Classification		NZSCED	
Code	Description	Code	Description
1513	Service Sector > Tourism > Casino Security	099905	Society and Culture > Other Society and Culture > Security Services

Quality Management Systems

Providers and Industry Training Organisations must be accredited by a recognised Quality Assurance Body before they can register credits from assessment against standards. Accredited providers and Industry Training Organisations assessing against standards must engage with the moderation system that applies to those standards. Accreditation requirements and the moderation system are outlined in the associated Accreditation and Moderation Action Plan (AMAP) for each standard.

Prerequisite Diagram



Reviewed