

National Certificate in Casino Security (Supervisor) (Level 4)

Level	4
Credits	60

This qualification has been **reviewed**. The last date to meet the requirements is 31 December 2020.

Transition Arrangements

Version 4 was republished in order to extend the expiry date of this qualification to 31 December 2020.

This qualification has been reviewed and designated expiring. It will not be replaced.

People currently working towards this qualification must complete its requirements by 31 December 2020. The last date of enrolment into programmes leading to this qualification is 31 December 2018.

For detailed information see [Review Summaries](#) on the NZQA website.

This qualification contains an expiring unit standard for which a replacement unit standard has now been registered. For the purposes of this qualification, people who have gained credit for the replacement unit standard are exempt from the requirement to gain credit for the expiring unit standard.

Credit for	Exempt from
18336	18337

NQF Registration Information

Process	Version	Date	Last Date for Assessment
Registration	1	November 1997	December 2004
Review	2	January 2002	December 2010
Review	3	April 2009	December 2018
Review	4	December 2015	December 2018
Republished	4	April 2016	December 2020

Standard Setting Body

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Reviewed

National Certificate in Casino Security (Supervisor) (Level 4)

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Credits	60

Purpose

The National Certificate in Casino Security (Supervisor) (Level 4) [Ref: 0405] is for people who intend to work in a casino as a security supervisor. It recognises the skills and knowledge required to carry out generic supervisory tasks, manage casino security, develop, plan, and maintain casino event security, and investigate incidents in a casino.

Special Notes

Holders of this qualification will also have completed the National Certificate in Casino Security (Level 3) [Ref: 0404] or have demonstrated equivalent knowledge and skills.

To qualify to work in Casino Security, a person must hold a Certificate of Approval issued by the Department of Internal Affairs.

To undertake standard 9912 people must meet the minimum age requirement for entry into a casino.

Credit Range

Level 3 credits	2
Level 4 credits	52
Level 5 credits	6
Total	60

Requirements for Award of Qualification

Award of NQF Qualifications

Credit gained for a standard may be used only once to meet the requirements of this qualification.

Unit standards and achievement standards that are equivalent in outcome are mutually exclusive for the purpose of award. The table of mutually exclusive standards is provided in section 7 of the New Zealand Qualifications Authority (NZQA) Rules and Procedures publications available at <http://www.nzqa.govt.nz/ncea/acrp/index.html>.

Reviewed standards that continue to recognise the same overall outcome are registered as new versions and retain their identification number (ID). Any version of a standard with the same ID may be used to meet qualification requirements that list the ID and/or that specify the past or current classification of the standard.

Summary of Requirements

- Compulsory standards

Detailed Requirements

Compulsory

The following standards are required

Business > Business Operations and Development > People Development and Coordination

ID	Title	Level	Credit
1987	Develop strategies to establish and maintain positive workplace relationships	4	5
18337	Determine, source, support, and evaluate training and/or development for a team	4	5

Humanities > Communication Skills > Interpersonal Communications

ID	Title	Level	Credit
1297	Interview in a formal situation	4	5
11098	Analyse listening techniques, and listen and respond to information received	5	2
11099	Develop strategies for communicating in a culturally diverse workplace	4	4

Law and Security > Compliance and Law Enforcement > Compliance and Regulatory Control

ID	Title	Level	Credit
4244	Give evidence in a judicial hearing	5	4

Service Sector > Tourism > Casino Gaming

ID	Title	Level	Credit
9912	Demonstrate knowledge of industry procedures in relation to host responsibility in a casino	3	2

Service Sector > Tourism > Casino Security

ID	Title	Level	Credit
12782	Supervise the operations of casino security staff	4	10
12783	Plan, implement, manage, and document casino event security	4	8
12785	Investigate a security incident in a casino	4	15

Transition Arrangements

Version 3

Version 3 was issued following review to take account of changes to levels and credits of standards.

Changes to structure and content

- Title was amended to include the descriptor Supervisor.
- Level of standard 1987 and credits for standard 1297 were updated to reflect changes made at reviews.

For detailed information see Review Summaries on the NZQA website.

People currently enrolled in programmes leading to the award of version 2 of this qualification may either complete the requirements for that version or transfer their results to version 3.

All versions of this qualification will be recognised by ServiceIQ.

It is the intention of ServiceIQ that no existing candidate should be disadvantaged by the changes to this qualification. Any person who considers they have been disadvantaged may appeal to the SSB (see contact details below).

Previous versions of the qualification

Version 2 was issued following review. Changes to structure and content included: level of the qualification was lowered from level 5 to level 4; overall credit total was reduced from 75 to 59 credits; standards 4244 and 9912 moved from the elective to the compulsory section, and the elective section removed; standards 1984, 1985, 1987 and 12781 were removed from the qualification; standards 1297, 11098, 11099 and 18336 were added to the qualification.

Other standard setting bodies whose standards are included in the qualification

Local Government Industry Training Organisation
NZQA

Certification

This certificate will display the logos of NZQA, ServiceIQ and the accredited organisation.

Classification

This qualification is classified according to the NQF classification system and the New Zealand Standard Classification of Education (NZSCED) system as specified below.

DAS Classification		NZSCED	
Code	Description	Code	Description
1513	Service Sector > Tourism > Casino Security	099905	Society and Culture > Other Society and Culture > Security Services

Quality Management Systems

Providers and Industry Training Organisations must be accredited by a recognised Quality Assurance Body before they can register credits from assessment against standards. Accredited providers and Industry Training Organisations assessing against standards must engage with the moderation system that applies to those standards. Accreditation requirements and the moderation system are outlined in the associated Accreditation and Moderation Action Plan (AMAP) for each standard.

REVIEWED