

National Certificate in Goods Service (Core Skills) with optional strands in Dangerous Goods, and Forklifts

Level 2

Credits 59

This qualification has been **reviewed**. The last date to meet the requirements is 31 December 2019.

Transition Arrangements

This qualification has been reviewed and replaced by the New Zealand Certificate in Commercial Road Transport (Heavy Vehicle Operator) (Level 3) [Ref: 3089].

The last date for entry into programmes leading to the replaced qualification is 31 December 2017. The last date to meet the requirements for the replaced qualification is 31 December 2019.

People currently working towards the replaced qualification may complete the requirements by the date specified or transfer their results to the replacement qualification.

It is anticipated that no existing candidates will be disadvantaged by these transition arrangements. However, anyone who feels that they have been disadvantaged may appeal to MITO at the address below. Appeals will be considered on a case by case basis.

For detailed information see [Review Summaries](#) on the NZQA website.

NZQF National Qualification Registration Information

Process	Version	Date	Last Date for Assessment
Registration	1	March 2006	December 2010
Revision	2	November 2007	December 2019
Republished	2	January 2014	December 2019
Review	3	February 2016	December 2019

Standard Setting Body

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National Certificate in Goods Service (Core Skills) with optional strands in Dangerous Goods, and Forklifts

Level	2
Credits	59

Purpose

This qualification is for people who work, or intend to work, in the commercial road freight industry driving goods service vehicles. It builds on the National Certificate in Commercial Road Transport (Introductory Skills) [Ref: 0189] and introduces the learner to the knowledge and skills required for a Class 2 licence to drive a heavy goods service vehicle.

The qualification recognises that the holder has the generic skills necessary to be able to load, unload, and drive a rigid goods service vehicle safely, efficiently, and lawfully, with regard for the rights of other road users, the general safety of the holder, and the secure conveyance of goods to meet the terms of contracts of cartage. In addition, the holder will have demonstrated customer service techniques required to work in the commercial road transport industry in various situations. The optional strands allow candidates to extend their skills into specialist areas of transporting dangerous goods and/or operating a forklift.

This qualification provides the pathway to higher level national certificates, starting with the National Certificate in Goods Service (Heavy Vehicle Driver) [Ref: 1228] at level 3. Other possible career paths include qualifications in the transportation of specialist goods such as waste and recoverable resources (either solid or liquid and hazardous waste), bulk dangerous goods, livestock, logs, dairy, and perishable products.

This qualification does not permit the holder to drive a vehicle on New Zealand roads. To legally drive a heavy motor vehicle the driver must be the holder of a current full driver licence applicable to the class of vehicle being used, issued by Land Transport New Zealand.

Replacement Information

This qualification and the National Certificate in Goods Service (Heavy Vehicle Driver) [Ref: 1228] replaced the compulsory section of the National Certificate in Commercial Road Transport (Goods Service) with strands [Ref: 0680].

Credit Range

	Compulsory	Optional Strand in Dangerous Goods	Optional Strand in Forklifts
Level 1 credits	5	1	-
Level 2 credits	27	2	-
Level 3 or above credits	27	10	13
Minimum totals	59	13	13
Qualification totals	59	72	72

Requirements for Award of Qualification

Award of NZQF National Qualifications

Credit gained for a standard may be used only once to meet the requirements of this qualification.

Unit standards and achievement standards that are equivalent in outcome are mutually exclusive for the purpose of award. The table of mutually exclusive standards is provided on the New Zealand Qualifications Authority (NZQA) website: <http://www.nzqa.govt.nz/qualifications-standards/standards/standards-exclusion-list/>.

Reviewed standards that continue to recognise the same overall outcome are registered as new versions and retain their identification number (ID). Any version of a standard with the same ID may be used to meet qualification requirements that list the ID and/or that specify the past or current classification of the standard.

Summary of Requirements

- Compulsory standards

The following strands are optional

- Dangerous Goods Optional Strand
- Forklifts Optional Strand

Detailed Requirements

Compulsory

The following standards are required

Health > Occupational Health and Safety > Occupational Health and Safety Practice

ID	Title	Level	Credit
17592	Identify the causes of back injury and methods to prevent back injuries in the workplace	3	4
17602	Apply hazard identification and risk assessment procedures in the workplace	3	4

Humanities > Communication Skills > Writing

ID	Title	Level	Credit
3490	Write an incident report	1	3

Service Sector > Commercial Road Transport > Commercial Road Transport Skills

ID	Title	Level	Credit
1732	Select and record routes as a road transport operator	3	2
15158	Carry out pre-drive vehicle checks on a heavy motor vehicle, start it up, and shut it down	2	4
17373	Demonstrate knowledge of heavy motor vehicle systems and components	2	3
17972	Demonstrate knowledge of heavy rigid vehicle dynamics and handling for safe driving	3	3
22150	Apply knowledge of documentation required for the transportation of goods by road	2	3
22151	Demonstrate customer service skills required of road transport drivers	2	3
22152	Demonstrate driver responses to spillage, leakage, or loss of load when transporting goods by road	3	2
24089	Demonstrate knowledge of fatigue management, work time, and driver logbook requirements	3	5

Service Sector > Commercial Road Transport > Goods Service

ID	Title	Level	Credit
1753	Load and unload a goods service vehicle	2	4
17459	Demonstrate and apply knowledge of manual handling of goods	1	2

Service Sector > Driving > Core Driving Knowledge and Skills

ID	Title	Level	Credit
1734	Demonstrate knowledge of stress, health and fatigue for driving	2	3
3465	Describe driving hazards and risk reduction strategies and responses to driving hazards	2	3
17677	Demonstrate knowledge of safe night driving	2	2

Service Sector > Driving > Driver Licence Classes

ID	Title	Level	Credit
17574	Operate a rigid vehicle to meet the requirements for a full Class 2 driver licence	3	7

Service Sector > Service Sector Skills > Service Sector - Core Skills

ID	Title	Level	Credit
62	Maintain personal presentation in the workplace	2	2

Dangerous Goods Optional Strand

The following standards are required

Community and Social Services > Community and Workplace Fire and Emergency Management > Workplace Fire and Emergency Response

ID	Title	Level	Credit
3271	Suppress fire with hand extinguishers and fixed hose reels	2	1

Health > Health Studies > Core Health

ID	Title	Level	Credit
6401	Provide first aid	2	1
6402	Provide resuscitation level 2	1	1

Service Sector > Commercial Road Transport > Commercial Road Transport Skills

ID	Title	Level	Credit
1739	Load, convey by road transport, and unload dangerous goods	3	5

Service Sector > Driving > Driver Licence Endorsements

ID	Title	Level	Credit
16718	Demonstrate knowledge of law and practice for the transport of Dangerous Goods by road	3	5

Forklifts Optional Strand

The following standards are required

Health > Occupational Health and Safety > Occupational Health and Safety Practice

ID	Title	Level	Credit
18409	Use a forklift mounted safety platform in the workplace	3	4

Service Sector > Driving > Driver Licence Endorsements

ID	Title	Level	Credit
18496	Demonstrate knowledge and skills for driving a forklift on a road for endorsement F (forklifts)	3	2

Service Sector > Lifting Equipment > Powered Industrial Lift Trucks

ID	Title	Level	Credit
10851	Operate a powered industrial lift truck fitted with forks (forklift)	3	7

Transition Arrangements

Version 2

Version 2 of this qualification was issued following revision, and subsequently republished to include reverse transition arrangements for expiring standards 6401 and 6402.

Changes to structure and content

- Standard 15164 was removed from the compulsory section
- Standard 24089 was added to the compulsory section
- Total credits have changed from 56-72 (depending on strand) to 59, or 72 with an optional strand
- Titles and credits of reviewed standards were updated to reflect their current status
- Standard setting body details were updated.

For detailed information see [Review Summaries](#) on the NZQA website.

Version 2 of this qualification contains standards that will expire in December 2015. For the purposes of this qualification, people who have gained credit for the replacement standards are exempt from the requirement to gain credit for the expiring standards – see table below.

Credit for	Exempt from
26552	6401
26551	6402

People may choose to complete version 1 or transfer to version 2

Previous versions of the qualification

Version 1 of this qualification and the National Certificate in Goods Service (Heavy Vehicle Driver) [Ref: 1228] replaced the compulsory section of the National Certificate in Commercial Road Transport (Goods Service) with strands [Ref: 0680] following its review.

In addition to these two replacement qualifications the review resulted in a number of other qualifications designed to recognise the skills required of drivers of vehicles carrying specialised products, which previously were recognised by optional strands. There were significant differences between the new and replaced qualifications.

People currently working towards the National Certificate in Commercial Road Transport (Goods Service) with strands in Heavy Rigid Vehicle Driver, and Heavy Combination Vehicle Driver, and optional strands in Dairy Industry Transport, Log Transport, Overdimension and Overweight Load Transport, Bulk Flammable Liquids Transport, Bulk Gases Transport, Bulk Liquefied Petroleum Gas Transport, and Civil Construction Transport [Ref: 0680] may either complete its requirements or transfer their results to one of the new qualifications.

The last date for award of the replaced qualification is 31 December 2011.

Other standard setting bodies whose standards are included in the qualification

Competenz
 Fire and Rescue Services Industry Training Organisation
 New Zealand Industry Training Organisation
 NZQA

Certification

This certificate will display the logos of NZQA, the NZ Motor Industry Training Organisation (Incorporated), and the organisation that has been granted consent to assess against standards that meet the requirements of the qualification.

Classification

This qualification is classified according to the classification system listed on the Directory of Assessment Standards (DAS) and the New Zealand Standard Classification of Education (NZSCED) system as specified below.

DAS Classification		NZSCED	
Code	Description	Code	Description
762	Service Sector > Commercial Road Transport > Goods Service	030515	Engineering and Related Technologies > Automotive Engineering and Technology > Automotive Vehicle Operations

Quality Management Systems

Providers and Industry Training Organisations must be granted consent to assess by a recognised Quality Assurance Body before they can register credits from assessment against standards. Organisation with consent to assess and Industry Training Organisations assessing against standards must engage with the moderation system that applies to those standards. Consent to assess requirements and the moderation system are outlined in the associated Consent and Moderation Requirements (CMR) for each standard.