

National Diploma in Mental Health (Mental Health Support Work) (Level 6)

Level 6

Credits 187

This qualification has been **reviewed** and will not be replaced. The last date to meet the requirements is 31 December 2020.

Transition Arrangements

The last date for entry into programmes leading to the qualification is 31 December 2017. The last date for assessment of programmes leading to the award of the qualification is 31 December 2020, at which stage it will be discontinued.

For detailed information see [Review Summaries](#) on the NZQA website.

This qualification contained standards that had expired or been replaced by other standards. For the purposes of this qualification people who have gained credit for the replacement standards are exempt from the requirement to gain credit for the expiring or replaced standards – see table below.

Credit for	Exempt from
13424	27090
13426	27087
13431	27091
13432	27095
21920	27086
21921, 21924	27081
21926	27092

NZQF National Qualification Registration Information

Process	Version	Date	Last Date for Assessment
Registration	1	July 2007	December 2020
Revision	2	N/A	Withdrawn
Review	3	April 2016	December 2020

Standard Setting Body

Community Support Services Industry Training Organisation

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Reviewed

National Diploma in Mental Health (Mental Health Support Work) (Level 6)

Level	6
Credits	187

Purpose

The National Diploma in Mental Health (Mental Health Support Work) (Level 6) [Ref: 1299] follows on from the National Certificate in Mental Health (Mental Health Support Work) (Level 4) [Ref: 0431].

This National Diploma is designed for people who have already developed or wish to develop a higher level of competence in mental health support work than is covered by the National Certificate. These mental health support workers may have more seniority in the workplace, carry a higher level of responsibility, and engage in more complex relationships with consumers/tangata whai ora. They may also lead a team of mental health workers.

The National Diploma acknowledges the skills of those already in the workplace who work safely with consumers/tangata whai ora, and requires those who wish to obtain this qualification to demonstrate competence through theoretical learning and practical experience in the workplace with consumers/tangata whai ora and their families/whānau.

The National Diploma is based upon a recovery approach to mental health support work.

Mental health support workers support consumers/tangata whai ora to achieve their recovery goals, provide support to their families/whānau, support consumers/tangata whai ora to manage their use of alcohol or other drugs, and support mental health consumers/tangata whai ora to access employment support services. They are able to analyse discrimination, and implement an individual advocacy strategy and a strategy at a community or societal level to respond to discrimination against consumers/tangata whai ora. Their mental health support work practice is informed by an understanding of ethical values. They can explain legal structures and laws for mental health support work, and explain and apply knowledge of human development and health issues. They can also critique and interpret a research project relevant to a mental health service user group, and analyse leadership and lead a group or team to achieve mental health support work objectives. Mental health support workers at this level of competence also demonstrate an integrated practice theory for mental health support work.

Mental health support workers work within a framework for practice informed by Te Tiriti o Waitangi, ethical standards, health standards, service specifications, and legislation.

Some standards in the National Certificate in Mental Health (Mental Health Support Work) (Level 4) [Ref: 0431] are included in this National Diploma because they are essential competencies for mental health support workers, or because they are recommended for entry to other standards in this qualification. Candidates who have completed the National Certificate will have already been awarded 55 credits towards this qualification.

At present there is no higher level qualification in mental health support work, but people who have completed this qualification could seek entry into other higher level qualifications on the New Zealand Register of Quality Assured Qualifications.

Credit Range

Level 3 credits	6
Level 4 credits	49
Level 5 credits	21
Level 6 credits	111
Total	187

Requirements for Award of Qualification

This qualification will be awarded to people credited with all of the standards listed in the Compulsory section.

Award of NQF Qualifications

Credit gained for a standard may be used only once to meet the requirements of this qualification.

Unit standards and achievement standards that are equivalent in outcome are mutually exclusive for the purpose of award. The table of mutually exclusive standards is provided in section 7 of the New Zealand Qualifications Authority (NZQA) *Rules and Procedures* publications available at <http://www.nzqa.govt.nz/ncea/acrp/index.html>.

Reviewed standards that continue to recognise the same overall outcome are registered as new versions and retain their identification number (ID). Any version of a standard with the same ID may be used to meet qualification requirements that list the ID and/or that specify the past or current classification of the standard.

Detailed Requirements

Compulsory

The following standards are required

Community and Social Services > Social Services > Employment Support

ID	Title	Level	Credit
27081	Describe communication, and correct use of techniques, in de-escalation in mental health and addiction services	4	6
27086	Describe assessment, develop and implement support plans with family/whānau of mental health and addiction service users	5	8
27087	Describe and manage challenges posed when supporting family/whānau of mental health and addiction service users	5	8
27090	Explain and apply Māori values when supporting tangata whai ora and their whānau in mental health and addiction services	5	6

ID	Title	Level	Credit
27091	Support tangata whai ora to access services to achieve whānau ora outcomes in a mental health and addiction setting	5	9
27092	Facilitate kaumātua support for tangata whai ora and for non-Māori support services to tangata whai ora	5	10
27095	Work with older mental health and addiction service users around physical and social issues associated with ageing	4	8

Community and Social Services > Social Services > Employment Support

ID	Title	Level	Credit
20043	Support mental health consumers/tangata whai ora to access employment support services	6	12

Health > Mental Health > Support of Mental Health Consumers/Tangata Whai Ora

ID	Title	Level	Credit
18547	Support a mental health consumer/tangata whai ora in their management of alcohol and/or other drugs	6	12
19750	Provide support to families/whānau in mental health support work	6	15
22833	Support a consumer/tangata whai ora to achieve a recovery goal in mental health support work	6	15
22834	Analyse discrimination and implement an individual advocacy strategy in mental health support work	6	9
22835	Implement a strategy to respond to discrimination against consumers/tangata whai ora	6	15
22836	Analyse the application of ethical values for mental health support work	6	6
22837	Demonstrate an integrated practice theory for mental health support work	6	15
22838	Analyse legal structures and laws for mental health support work	5	6
22839	Analyse leadership and lead a group or team to achieve mental health support work objectives	5	6
22840	Critique and interpret a research project relevant to a mental health service user group	5	9
22841	Explain and apply knowledge of human development and health issues in mental health support work	6	12

Transition Arrangements Version 2

This qualification contains standards that have been replaced. For the purposes of this qualification, people who have gained credit for the replacement standards are exempt from the requirement to gain credit for the expiring standards – see table below.

Credit for	Exempt from
23380, 25987	13424
23380, 27141	13424
26971, 26972, 26973, 26983, 26984, 26985, 26986, 26987, 26988, 26989, 26990, 26991	13431, 21920, 21921, 21924, 21926

Previous versions of the qualification

Version 1 was reissued in June 2012 to include exemptions for replaced standards to improve the achievability of the qualification.

Other standard setting bodies whose standards are included in the qualification

Te Kaiāwhina Ahumahi Social Services Industry Training Organisation Inc.

Certification

The certificate will display the logos of NZQA and the Community Support Services Industry Training Organisation.

Classification

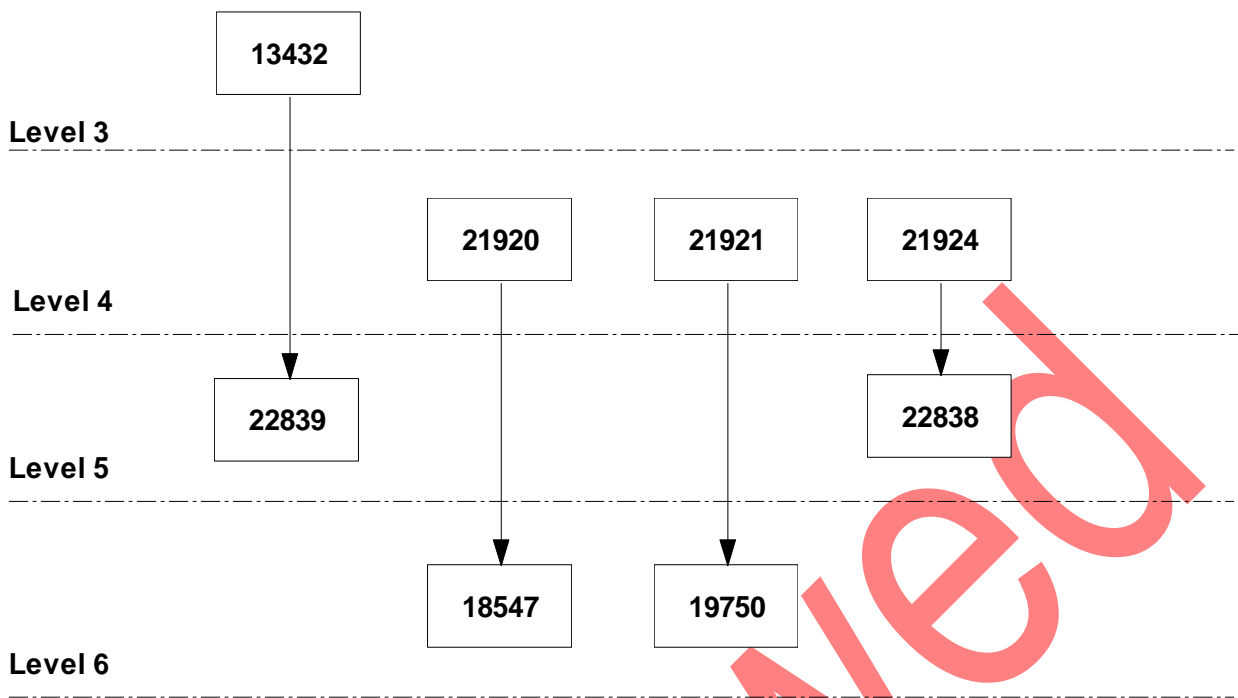
This qualification is classified according to the NQF classification system and the New Zealand Standard Classification of Education (NZSCED) system as specified below.

NQF Classification		NZSCED	
Code	Description	Code	Description
372	Health > Mental Health	090511	Society and Culture > Human Welfare Studies and Services > Community Client Care

Quality Management Systems

Providers and Industry Training Organisations must be accredited by a recognised Quality Assurance Body before they can register credits from assessment against standards. Accredited providers and Industry Training Organisations assessing against standards must engage with the moderation system that applies to those standards. Accreditation requirements and the moderation system are outlined in the associated Accreditation and Moderation Action Plan (AMAP) for each standard.

Prerequisite Diagram



Reviewed